

# LAKE MANAGEMENT

The model procedures described below focus on minimizing the discharge of pesticides and fertilizers, landscape waste, trash, debris, sediments and other pollutants while maintaining ponds and lakes. Lake management practices may involve the following activities:

- 1. Fertilizer and Pesticide Management
- 2. Mowing, Trimming/Weeding, and Planting
- 3. Managing Landscape Waste
- 4. Controlling Litter
- 5. Erosion Control
- 6. Controlling Illegal Dumping
- 7. Bacteria Control

### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for lake management include:

- Implementation of an integrated pest management (IPM) program. IPM is a sustainable approach to managing pests by combining biological, cultural, physical, and chemical tools. Refer to Appendix D. Fertilizer and Pesticide Management Guidance for further details.
- Once per year, educate municipal staff on pollution prevention measures.

# **MODEL PROCEDURES:**

# 1. Fertilizer and Pesticide Management

Usage

✓ Utilize a comprehensive management system that incorporates integrated pest management techniques.

- ✓ Follow all federal, state, and local laws and regulations governing the use, storage, and disposal of fertilizers and pesticides and training of applicators and pest control advisors.
- ✓ Educate and train employees on use of pesticides and pesticide application techniques to prevent pollution.
- ✓ Pesticide application must be under the supervision of a qualified and properly licensed or certified pesticide applicator.
- ✓ When applicable use the least toxic pesticides that will do the job. Avoid use
  of copper-based pesticides if possible.
- ✓ Do not mix or prepare pesticides for application near storm drains.
- ✓ Prepare the minimum amount of pesticide needed for the job and use the lowest rate that will effectively control the pest.
- ✓ Employ techniques to minimize off-target application (e.g. spray drift) of pesticides, including consideration of alternative application techniques.
- ✓ Calibrate fertilizer and pesticide application equipment to avoid excessive application.
- ✓ Periodically test soils for determining proper fertilizer use.
- ✓ Sweep pavement and sidewalk if fertilizer is spilled on these surfaces before applying irrigation water.
- ✓ Inspect pesticide/fertilizer equipment and transportation vehicles daily.
- ✓ Refer to Appendix D for further guidance on Fertilizer and Pesticide management

# **Scheduling**

- ✓ Do not use pesticides if rain is expected within 24 hours.
- ✓ Apply pesticides only when wind speeds are low (less than 5 mph).

### **Disposal**

- ✓ Purchase only the amount of pesticide that you can reasonably use in a given time period (month or year depending on the product).
- ✓ Triple rinse containers, and use rinse water as product. Dispose of unused pesticide as hazardous waste.
- ✓ Dispose of empty pesticide containers according to the instructions on the container label.

# 2. Mowing, Trimming/Weeding, and Planting

# Mowing, Trimming/Weeding

- ✓ Whenever possible, use mechanical methods of vegetation removal rather than applying herbicides. Use hand weeding where practical.
- ✓ When conducting mechanical or manual weed control, avoid loosening the soil, which could erode into the lake.
- ✓ Use coarse textured mulches or geotextiles to suppress weed growth and reduce the use of herbicides.
- ✓ Do not blow or rake leaves, etc. into a lake or place yard waste in lake.
- ✓ Collect lawn and garden clippings, pruning waste, tree trimmings, and weeds. Chip if necessary, and compost or dispose of at a landfill (see waste management section of this procedure sheet).
- ✓ Place temporarily stockpiled material away from lakes, and berm or cover stockpiles to prevent material releases to storm drains.

## **Planting**

- ✓ Where feasible, retain and/or plant selected native vegetation whose features are determined to be beneficial. Native vegetation usually requires less maintenance (e.g., irrigation, fertilizer) than planting new vegetation.
- ✓ When planting or replanting consider using low water use groundcovers.
- ✓ Create a grassy berm to reduce run-on and run-off when possible

# 3. Managing Landscape Waste

- ✓ Compost leaves, sticks, or other collected vegetation or dispose of at a permitted landfill. Do not dispose of collected vegetation into lakes.
- ✓ Place temporarily stockpiled material away from lakes. Berm or cover stockpiles to prevent material releases to a lake.

Also see Waste Handling and Disposal procedure sheet

- ✓ Reduce the use of high nitrogen fertilizers that produce excess growth requiring more frequent mowing or trimming, and may contribute to excessive algae growth.
- ✓ Inspection should be conducted to detect illegal dumping of clippings/cuttings in or near a lake. Materials found should be picked up and properly disposed of.
- ✓ Landscape wastes in and around lakes should be avoided by either using bagging equipment or by manually picking up the material.

#### Training/Education/ Outreach

- ✓ Train municipal to recognize and report illegal dumping into lakes.
- ✓ Encourage public reporting of illegal dumping by advertising the 24-hour water pollution problem reporting hotline (949) 366-1553.

# 4. Controlling Litter

# Enforce anti-litter laws. Also see Solid Waste Handling procedure sheet

- ✓ Provide litter receptacles near lakes.
- ✓ Cover litter receptacles and clean out frequently to prevent leaking/spillage or overflow.

# 5. Controlling Erosion

- ✓ Maintain vegetative cover on banks to prevent soil erosion. Apply mulch or leave clippings to serve as additional cover for soil stabilization and to reduce the velocity of storm water runoff.
- ✓ Areas should be designed (sloped) to prevent runoff and erosion and to promote better irrigation practices.
- ✓ Provide energy dissipaters (e.g. riprap) along banks to minimize potential for erosion.
- ✓ Confine excavated materials to pervious surfaces away from lakes. Material must be covered if rain is expected.

# 6. Controlling Illegal Dumping

Illegally dumped wastes can cause storm water and lake water quality problems. Non-hazardous solid wastes may include garbage, trash, refuse, paper, rubbish, ashes, industrial wastes, demolition and construction wastes, abandoned vehicles and parts thereof, discarded home and industrial appliances, manure, vegetable or animal solid and semi-solid wastes and other discarded solid or semi-solid waste provided that such wastes do not contain wastes which must be managed as hazardous wastes, or wastes which contain soluble pollutants in concentration which exceed applicable water quality objectives or could cause degradation of waters of the state.

#### **Field Investigation**

- ✓ Report prohibited discharges such as dumping observed during the course of normal daily activities so they can be investigated, contained and cleaned up.
- ✓ Conduct field investigations to detect and eliminate improper disposal of pollutants into the storm drain (i.e. identify problem areas where discharges or illegal connections may occur and follow up stream to determine the source(s)).

- ✓ Report all observed illicit connections and discharges to the 24-hour water pollution problem reporting hotline (949) 366-1553.
- ✓ Encourage public reporting of improper waste disposal by distributing public education materials and advertising the 24-hour water pollution problem reporting hotline.

# 7. Bacteria Control

- ✓ Eliminate or reduce the feeding of waterfowl (i.e.ducks and geese).
- ✓ When feeding waterfowl, use food designated for waterfowl (no bread or crackers).

### **LIMITATIONS:**

Alternative pest/weed controls may not be available, suitable, or effective in every case. Clean-up activities may create a slight disturbance for local aquatic species. If the lake is recognized as a wetland, many activities, including maintenance, may be subject to regulation and permitting.

#### **REFERENCES:**

California Storm Water Best Management Practice Handbooks. Industrial/Commercial Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. July 1993.

County of Orange. 2000. Public Facilities and Resources Department, Management Guidelines for the Use of Fertilizers and Pesticides. September.

King County Stormwater Pollution Control Manual. Best Management Practices for Businesses. 1995. King County Surface Water Management. July. On-line: http://dnr.metrokc.gov/wlr/dss/spcm.htm

Los Angeles County Stormwater Quality Model Programs. Public Agency Activities http://ladpw.org/wmd/npdes/model links.cfm

Model Urban Runoff Program: A How-To Guide for Developing Urban Runoff Programs for Small Municipalities. Prepared by City of Monterey, City of Santa Cruz, California Coastal Commission, Monterey Bay National Marine Sanctuary, Association of Monterey Bay Area Governments, Woodward-Clyde, Central Coast Regional Water Quality Control Board. July. 1998.

Santa Clara Valley Urban Runoff Pollution Prevention Program. 1997 Urban Runoff Management Plan. September 1997, updated October 2000.

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser& McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

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Oregon Association of Clean Water Agencies. Oregon Municipal Stormwater Toolbox for Maintenance Practices. June 1998.

San Diego Stormwater Copermittees Jurisdictional Urban Runoff Management Plan. 2001. Municipal Activities Model Program Guidance. November.

Santa Clara Valley Urban Runoff Pollution Prevention Program. Maintenance Best Management Practices for the Construction Industry. Brochures: Landscaping, Gardening, and Pool; Roadwork and Paving; and Fresh Concrete and Mortar Application. June 2001.

County of Orange Environmental Resource Department.



# LANDSCAPE MAINTENANCE

The model procedures described below focus on minimizing the discharge of pesticides and fertilizers, landscape waste, trash, debris, and other pollutants to the storm drain system and receiving waters. Landscape maintenance practices may involve one or more of the following activities:

- 1. Mowing, Trimming/Weeding, and Planting
- 2. Irrigation
- 3. Fertilizer and Pesticide Management
- 4. Managing Landscape Waste
- 5. Erosion Control

### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for landscape maintenance include:

- Implement an integrated pest management (IPM) program. IPM is a sustainable approach to managing pests by combining biological, cultural, physical, and chemical tools. Refer to the Fertilizer and Pesticide Management Guidance for further details.
- Choose low water using flowers, trees, shrubs, and groundcover.
- Appropriate maintenance (i.e. properly timed fertilizing, weeding, pest control, and pruning) will
  preserve the landscapes water efficiency.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

1. Mowing, Trimming/Weeding, and Planting

**Mowing,** ✓ Whenever possible, use mechanical methods of vegetation removal rather

#### **Trimming/Weeding**

than applying herbicides. Use hand weeding where practical.

- ✓ When conducting mechanical or manual weed control, avoid loosening the soil, which could erode into streams or storm drains.
- ✓ Use coarse textured mulches or geotextiles to suppress weed growth and reduce the use of herbicides.
- ✓ Do not blow or rake leaves, etc. into the street or place yard waste in gutters or on dirt shoulders. Sweep up any leaves, litter or residue in gutters or on street.
- ✓ Collect lawn and garden clippings, pruning waste, tree trimmings, and weeds. Chip if necessary, and compost or dispose of at a landfill (see waste management section of this procedure sheet).
- ✓ Place temporarily stockpiled material away from watercourses, and berm or cover stockpiles to prevent material releases to storm drains.

#### **Planting**

- ✓ Where feasible, retain and/or plant selected native vegetation whose features are determined to be beneficial. Native vegetation usually requires less maintenance (e.g., irrigation, fertilizer) than planting ornamental vegetation.
- ✓ When planting or replanting consider using low water use groundcovers.

# 2. Irrigation

- ✓ Utilize water delivery rates that do not exceed the infiltration rate of the soil.
- ✓ Use timers appropriately or a drip system to prevent runoff and then only irrigate as much as is needed.
- ✓ Inspect irrigation system periodically to ensure that the right amount of water is being applied and that excessive runoff is not occurring. Minimize excess watering, and repair leaks in the irrigation system as soon as they are observed.
- ✓ Where practical, use automatic timers to minimize runoff.
- ✓ Use popup sprinkler heads in areas with a lot of activity or where there is a chance the pipes may be broken. Consider the use of mechanisms that reduce water flow to sprinkler heads if broken.
- ✓ If re-claimed water is used for irrigation, ensure that there is no runoff from the landscaped area(s).
- ✓ If bailing of muddy water is required (e.g. when repairing a water line leak), do not put it in the storm drain; pour over landscaped areas.

# 3. Fertilizer and Pesticide Management

# Usage

- ✓ Utilize a comprehensive management system that incorporates integrated pest management techniques.
- ✓ Follow all federal, state, and local laws and regulations governing the use, storage, and disposal of fertilizers and pesticides and training of applicators and pest control advisors.
- ✓ Educate and train employees on use of pesticides and in pesticide application techniques to prevent pollution.
- ✓ Pesticide application must be under the supervision of a California qualified pesticide applicator.
- ✓ When applicable use the least toxic pesticides that will do the job. Avoid use
  of copper-based pesticides if possible.
- ✓ Do not mix or prepare pesticides or fertilizers for application near storm drains.
- ✓ Prepare the minimum amount of pesticide needed for the job and use the lowest rate that will effectively control the pest.
- ✓ Employ techniques to minimize off-target application (e.g. spray drift) of pesticides, including consideration of alternative application techniques.
- ✓ Calibrate fertilizer and pesticide application equipment to avoid excessive application.
- ✓ Periodically test soils for determining proper fertilizer use.
- ✓ Sweep pavement and sidewalk if fertilizer is spilled on these surfaces before applying irrigation water.
- ✓ Inspect pesticide/fertilizer equipment and transportation vehicles daily.
- ✓ Refer to Appendix D for further guidance on Fertilizer and Pesticide management.

#### **Scheduling**

- ✓ Do not use pesticides if rain is expected within 24 hours.
- ✓ Apply pesticides only when wind speeds are low (less than 5 mph).

# **Disposal**

- ✓ Purchase only the amount of pesticide that you can reasonably use in a given time period (month or year depending on the product).
- ✓ Triple rinse containers, and use rinse water as product. Dispose of unused pesticide as hazardous waste.

✓ Dispose of empty pesticide containers according to the instructions on the container label.

# 4. Managing Landscape Waste

Also see Waste Handling and Disposal procedure sheet

- ✓ Compost leaves, sticks, or other collected vegetation or dispose of at a permitted landfill. Do not dispose of collected vegetation into waterways or storm drainage systems.
- ✓ Place temporarily stockpiled material away from watercourses and storm drain inlets, and berm or cover stockpiles to prevent material releases to the storm drain system.
- ✓ Reduce the use of high nitrogen fertilizers that produce excess growth requiring more frequent mowing or trimming.
- ✓ Inspection of drainage facilities should be conducted to detect illegal dumping of clippings/cuttings in or near these facilities. Materials found should be picked up and properly disposed of.
- ✓ Landscape wastes in and around storm drain inlets should be avoided by either using bagging equipment or by manually picking up the material.

# 5. Erosion Control

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- ✓ Maintain vegetative cover on medians and embankments to prevent soil erosion. Apply mulch or leave clippings to serve as additional cover for soil stabilization and to reduce the velocity of storm water runoff.
- ✓ Minimize the use of disking as a means of vegetation management because the practice may result in erodable barren soil.
- ✓ Confine excavated materials to pervious surfaces away from storm drain inlets, sidewalks, pavement, and ditches. Material must be covered if rain is expected.

# **LIMITATIONS:**

Alternative pest/weed controls may not be available, suitable, or effective in every case.

### **REFERENCES:**

California Storm Water Best Management Practice Handbooks. Industrial/Commercial Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. July 1993.

County of Orange. 2000. Public Facilities and Resources Department, Management Guidelines for the Use of Fertilizers and Pesticides. September.

King County Stormwater Pollution Control Manual. Best Management Practices for Businesses. 1995. King County Surface Water Management. July. On-line: http://dnr.metrokc.gov/wlr/dss/spcm.htm

Los Angeles County Stormwater Quality Model Programs. Public Agency Activities http://ladpw.org/wmd/npdes/model\_links.cfm

Model Urban Runoff Program: A How-To Guide for Developing Urban Runoff Programs for Small Municipalities. Prepared by City of Monterey, City of Santa Cruz, California Coastal Commission, Monterey Bay National Marine Sanctuary, Association of Monterey Bay Area Governments, Woodward-Clyde, Central Coast RWQCB July, 1998.

Santa Clara Valley Urban Runoff Pollution Prevention Prog. 1997 Urban Runoff Management Plan. Sept. 1997, updated October 2000.

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# ROADS, STREETS, AND HIGHWAYS OPERATION AND MAINTENANCE

Streets, roads, and highways are significant sources of pollutants in storm water discharges, and operation and maintenance (O&M) practices, if not conducted properly, can contribute to the problem. O&M practices may involve one or more of the following activities:

- 1. Sweeping & Cleaning
- 2. Street Repair & Maintenance
- 3. Bridge and Structure Maintenance

## **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measure for roads, streets, and highways operation and maintenance include:

- Use the least toxic materials available (e.g. water based paints, gels or sprays for graffiti removal)
- Recycle paint and other materials whenever possible.
- Once per year, educate municipal staff on pollution prevention measures.

### **MODEL PROCEDURES:**

# 1. Sweeping & Cleaning

# Sweeping Frequency and Timing

- ✓ Maintain a consistent sweeping schedule. Provide minimum monthly sweeping of streets.
- ✓ Perform street cleaning during dry weather if possible.
- ✓ Avoid wet cleaning or flushing of streets, and utilize dry methods where possible.

- ✓ If flushing of a street is absolutely necessary, sweep and remove debris before flushing. Do not let wash water enter storm drain inlets. Collect wash water and direct to a dirt or vegetated area, pump into a vacuum truck and dispose of properly.
- → Note: Permission must be obtained for any discharge of wash water to the sanitary sewer from the local sewering agency.

# **Equipment Operation and Selection**

- ✓ Maintain cleaning equipment in good working condition and purchase replacement equipment as needed. Old sweepers should be replaced as needed with new technologically advanced sweepers (preferably regenerative air sweepers) that maximize pollutant removal.
- ✓ Operate sweepers at manufacturer requested optimal speed levels to increase effectiveness.
- ✓ Clean sweepers at a wash rack that drains to the sanitary sewer. The wash rack area should be covered and bermed and wash water should drain to a clarifier prior to entering the sanitary sewer.
- ✓ Regularly inspect vehicles and equipment for leaks, and repair immediately.
- → Note: Permission must be obtained for any discharge of wash water to the sanitary sewer from the local sewering agency.

# Management of Material Removed by Sweeping

- ✓ Dispose of street sweeping debris and dirt at a landfill.
- ✓ Do not store swept material along the side of the street or near a storm drain inlet.
- ✓ If dewatering of saturated materials is necessary it should be conducted in a designated area away from storm drain inlets and the water contained for proper disposal.
- ✓ If authorized by the local sanitation agency, water may be discharged to the sanitary sewer only after passing through a clarifier. As an alternative, dewatering can be conducted in a containment area in which saturated materials are placed on a tarp and allowed to dry. Dry debris is then disposed of properly.

# ✓ Keep debris storage to a minimum during the wet season or make sure debris piles are contained (e.g. by berming the area) or covered (e.g. with tarps or permanent covers).

# Maximize Access for Sweepers

- ✓ Keep accurate operation logs to track program.
- ✓ Properly maintain and operate equipment; which will increase efficiency.
- ✓ Sweeping should be conducted as close to the curb line as possible.

# 2. Repair and Maintenance

# **Pavement Marking**

- ✓ Develop paint handling procedures for proper use, storage, and disposal of paints.
- ✓ Transfer and load paint and hot thermoplastic away from storm drain inlets.
- ✓ Street or hand sweep thermoplastic grindings. Yellow thermoplastic grindings may require special handling as they may contain lead.
- ✓ Replace paints containing lead and tributyltin with less toxic alternatives.
- ✓ Use water based paints. Clean application equipment in a sink that is connected to the sanitary sewer.
- ✓ Properly store leftover paints if they are to be kept for the next job, or dispose of properly.
- ✓ See Spill Control procedure sheet for guidance on the proper cleanup of paint spills.

# Concrete Installation and Repair

- ✓ Avoid mixing excess amounts of fresh concrete or cement mortar on-site. Only mix what is needed for the job.
- ✓ Wash concrete trucks off site or in designated areas on site, such that there
  is no discharge of concrete wash water into storm drain inlets, open ditches,
  streets, or other stormwater conveyance structures.
- ✓ Store concrete materials under cover, away from drainage areas.
- ✓ Return leftover materials to the transit mixer. Dispose of small amounts of hardened excess concrete, grout, and mortar in the trash.
- ✓ Do not wash sweepings from exposed aggregate concrete into the street or storm drain. Collect and return sweepings to aggregate base stockpile, or dispose in the trash.
- ✓ When washing poured concrete areas to remove fine particles and expose the aggregate, contain the wash water for proper disposal; do not discharge

water to the storm drain system.

- ✓ Do not allow excess concrete to be dumped on-site, except in designated areas.
- ✓ Apply concrete, asphalt, and seal coat during dry weather to allow the material to adequately dry prior to a rain event.
- ✓ When making saw cuts in pavement, use as little water as possible and perform during dry weather. Cover each nearby or appropriate storm drain inlet completely with filter fabric or plastic during the sawing operation and contain the slurry by placing straw bales, sandbags, or gravel dams around the inlets. After the liquid drains or evaporates, shovel or vacuum the slurry residue from the pavement or gutter and remove from site. Alternatively, a small on-site vacuum may be used to pick up the slurry as this will prohibit slurry from reaching storm drain inlets.

# Patching, Resurfacing, and Surface Sealing

- ✓ Pre-heat, transfer or load hot bituminous material away from storm drain inlets.
- ✓ Apply concrete, asphalt, and seal coat during dry weather to allow the material to adequately dry prior to a rain event.
- ✓ Where applicable, cover and seal each nearby or appropriate storm drain inlet (with waterproof material, plastic or mesh) and maintenance holes before applying seal coat, slurry seal, etc. Leave covers in place until job is complete and until all water from emulsified oil sealants has drained or evaporated. Clean any debris from covered man holes and storm drain inlets when the job is complete.
- ✓ Use only as much water as necessary for dust control, to avoid runoff.
- Catch drips from paving equipment that is not in use with pans or absorbent material placed under the machines. Dispose of collected material and absorbents properly.
- ✓ Prior to a rain event or at the completion of a project, sweep the project area by hand or with a street sweeper.

# **Equipment Cleaning, Maintenance, and Storage**

Also see Equipment Repair & Maintenance procedure sheet.

- ✓ Clean equipment including sprayers, sprayer paint supply lines, patch and paving equipment, and mudjacking equipment at the end of each day. If equipment can be cleaned and materials reapplied at the job site, do so in compliance with the laws and regulations. Clean in a sink or other area (e.g. vehicle wash area) that is connected to the sanitary sewer.
- ✓ If refueling or repairing vehicles and equipment must be done on-site, conduct the activity away from storm drain inlets and watercourses.
- ✓ Place drip pans or absorbent materials under heavy equipment when not in

use.

- ✓ Clean paint brushes and tools covered with water-based paints in sinks connected to sanitary sewers. Brushes and tools covered with non-waterbased paints, finishes, or other materials must be cleaned in a manner that enables collection of used solvents (e.g., paint thinner, turpentine, etc.) for recycling or proper disposal.
- → In addition to the procedures above, review and apply general procedures outlined for Minor Construction activities when conducting street, road, and highway repair and maintenance activities.

# 3. Bridge and Structure Maintenance

# Painting and Paint Removal

- ✓ Transport paint and materials to and from job sites in containers with secure lids and tied down to the transport vehicle.
- ✓ Do not transfer or load paint near storm drain inlets or watercourses.
- ✓ Test and inspect spray equipment prior to starting to paint. Tighten all hoses and connections and do not overfill paint container.
- ✓ If sand blasting is used to remove paint, cover nearby storm drain inlets prior
  to starting work.
- ✓ If the bridge crosses a watercourse, perform work on a maintenance traveler or platform, or use suspended netting or tarps to capture paint, rust, paint removing agents, or other materials, to prevent discharge of materials to surface waters. If sanding, use a sander with a vacuum filter bag.
- ✓ Recycle paint when possible (e.g. paint may be used for graffiti removal activities). Dispose of paint at an appropriate household hazardous waste facility.
- ✓ See Spill Control procedure sheet for guidance on the proper cleanup of paint spills.

#### Graffiti Removal

- ✓ Avoid graffiti abatement activities during rain events.
- ✓ Protect nearby storm drain inlets prior to removing graffiti from walls, signs, sidewalks, or other structures needing graffiti abatement. Clean up afterwards by sweeping or vacuuming thoroughly, and/or by using absorbent and properly disposing of the absorbent.
- ✓ Note that care should be taken when disposing of waste since it may need to be disposed of as hazardous waste.
- ✓ When graffiti is removed by painting over, implement the procedures under

Painting and Paint Removal above.

- ✓ Direct runoff from sand blasting and high pressure washing (with no cleaning agents) into a landscaped or dirt area.
- ✓ If a graffiti abatement method generates wash water containing a cleaning compound (such as high pressure washing with a cleaning compound), plug nearby storm drains and collect wash water and dispose of properly.

# Guardrail and Fence Repair

- ✓ When cleaning guardrails or fences follow the appropriate surface cleaning methods (depending on the type of surface) outlined in the *Sidewalk*, *Plaza*, and *Fountain Maintenance and Cleaning* procedure sheet.
- ✓ If painting is conducted, follow the Painting and Paint Removal procedures above.
- ✓ If graffiti removal is conducted, follow the *Graffiti Removal* procedures above.
- ✓ If construction takes place, see the procedure sheet for *Minor Construction*.
- ✓ Recycle materials whenever possible.

### **LIMITATIONS:**

Limitations related to street sweeping may include high equipment costs, the potential inability to restrict parking in urban areas, the need for sweeper operator training, the inability of current sweeper technology to remove oil and grease, and the lack of scientific evidence regarding the expected levels of pollutant removal.

### REFERENCES:

Model Urban Runoff Program: A How-To Guide for Developing Urban Runoff Programs for Small Municipalities. Prepared by City of Monterey, City of Santa Cruz, California Coastal Commission, Monterey Bay National Marine Sanctuary, Association of Monterey Bay Area Governments, Woodward-Clyde, Central Coast Regional Water Quality Control Board. July. 1998.

Oregon Association of Clean Water Agencies. Oregon Municipal Stormwater Toolbox for Maintenance Practices. June 1998.

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# SIDEWALK, PLAZA, AND FOUNTAIN MAINTENANCE AND CLEANING

Pollutants on sidewalks and other pedestrian traffic areas and plazas are typically due to littering and vehicle use. Fountain water containing chlorine and copper-based algaecides is toxic to aquatic life. Proper inspection, cleaning, and repair of pedestrian areas and city surfaces and structures can reduce pollutant runoff from these areas. Maintaining these areas may involve one or more of the following activities:

- 1. Surface Cleaning
- 2. Graffiti Cleaning
- 3. Sidewalk Repair
- 4. Controlling Litter
- 5. Fountain Maintenance

### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for sidewalk, plaza, and fountain maintenance and cleaning include:

- Use dry cleaning methods whenever practical for surface cleaning activities.
- Use the least toxic materials available (e.g. water based paints, gels or sprays for graffiti removal).
- Once per year, educate municipal staff on pollution prevention measures.

### **MODEL PROCEDURES:**

# 1. Surface Cleaning

Discharges of wash water to the storm water drainage system from cleaning or hosing of impervious surfaces is prohibited.

#### Sidewalks, Plazas

- ✓ Use dry methods (e.g. sweeping, backpack blowers, vacuuming) whenever practical to clean sidewalks and plazas rather than hosing, pressure washing, or steam cleaning. DO NOT sweep or blow material into curb; use devices that contain the materials.
- ✓ If water must be used, block storm drain inlets and contain runoff.
  Discharge wash water to landscaping or contain and dispose of properly.

# Parking Areas, Driveways, Drive-thru

- ✓ Parking facilities should be swept/vacuumed on a regular basis. Establish frequency of public parking lot sweeping based on usage and field observations of waste accumulation.
- ✓ If water must be used, block storm drain inlets and contain runoff.
  Discharge wash water to landscaping or contain and dispose of properly.
- ✓ Sweep all parking lots at least once before the onset of the wet season.
- ✓ Use absorbents to pick up oil; then dry sweep.
- ✓ Appropriately dispose of spilled materials and absorbents.

# **Building Surfaces, Decks, etc., without loose paint**

- ✓ Use high-pressure water, no soap.
- ✓ If water must be used, block storm drain inlets and contain runoff.
  Discharge wash water to landscaping or contain and dispose of properly.

# Unpainted Building Surfaces, Wood Decks, etc.

- ✓ If water must be used, block storm drain inlets and contain runoff. Discharge wash water to landscaping or contain and dispose of properly.
- ✓ Use a biodegradable cleaning agent or acid wash to remove deposits, wood restorer, or other chemicals. Screen wash water using an appropriate filtering device (e.g. filter fabric), if needed, to catch debris.
- ✓ Make sure pH is between 6.5 and 8.5 THEN discharge to landscaping (if cold water without a cleaning agent) otherwise dispose of properly.

# 2. Graffiti Cleaning

#### **Graffiti Removal**

- ✓ Avoid graffiti abatement activities during rain events.
- See Roads, Streets, and Highways Operation and Maintenance procedure sheet.
- ✓ When graffiti is removed by painting over, implement the procedures under Painting and Paint Removal in the Roads, Streets, and Highway Operation and Maintenance procedure sheet.
- ✓ Protect nearby storm drain inlets prior to removing graffiti from walls, signs, sidewalks, or other structures needing graffiti abatement. Clean up afterwards by sweeping or vacuuming thoroughly, and/or by using absorbent

and properly disposing of the absorbent.

✓ Note that care should be taken when disposing of waste since it may need to be disposed of as hazardous waste.

# 3. Sidewalk Repair

# Surface Removal and Repair

- ✓ Schedule surface removal activities for dry weather if possible.
- ✓ Avoid creating excess dust when breaking asphalt or concrete.
- ✓ Take measures to protect nearby storm drain inlets prior to breaking up asphalt or concrete (e.g. place hay bales or sand bags around inlets). Clean afterwards by sweeping up material.
- ✓ Designate an area for clean up and proper disposal of excess materials.
- ✓ Remove and recycle as much of the broken pavement as possible.
- ✓ When making saw cuts in pavement, use as little water as possible. Cover each storm drain inlet with filter fabric during the sawing operation and contain the slurry by placing straw bales, sandbags, or gravel dams around the inlets. After the liquid drains shovel or vacuum the slurry, remove from site and dispose of properly.
- ✓ Always dry sweep first to clean up tracked dirt. Use a street sweeper or vacuum truck. Do not dump vacuumed liquid in storm drains. Once dry sweeping is complete, the area may be hosed down if needed. Discharge wash water to landscaping, pump to the sanitary sewer if permitted to do so or contain and dispose of properly.

# Concrete Installation and Repair

Also see the street sweeping

section of the Roads, Streets.

and Highways Operation and Maintenance procedure sheet.

✓ Avoid mixing excess amounts of fresh concrete or cement mortar on-site. Only mix what is needed for the job.

See Roads, Streets, and Highways Operation and Maintenance procedure sheet.

- ✓ Wash concrete trucks off-site or in designated areas on-site, such that there
  is no discharge of concrete wash water into storm drain inlets, open ditches,
  streets, or other storm water conveyance structures.
- ✓ Store dry and wet concrete materials under cover, protected from rainfall and runoff and away from drainage areas. After job is complete remove temporary stockpiles (asphalt materials, sand, etc.) and other materials as soon as possible.
- ✓ Return leftover materials to the transit mixer. Dispose of small amounts of excess concrete, grout, and mortar in the trash.
- ✓ When washing concrete to remove fine particles and expose the aggregate, contain the wash water for proper disposal.

- ✓ Do not wash sweepings from exposed aggregate concrete into the street or storm drain. Collect and return sweepings to aggregate base stock pile, or dispose in the trash.
- ✓ Protect applications of fresh concrete from rainfall and runoff until the material has hardened

## 4. Litter Control

- ✓ Enforce anti-litter laws.
- ✓ Provide litter receptacles in busy, high pedestrian traffic areas of the community, at recreational facilities, and at community events.
- ✓ Cover litter receptacles and clean out frequently to prevent leaking/spillage or overflow.

# 5. Fountain Maintenance

- ✓ Do not use copper-based algaecides. Control algae with chlorine or other alternatives, such as sodium bromide.
- ✓ When draining fountains, never discharge water to a street or storm drain; discharge to the sanitary sewer
- ✓ Allow chlorine to dissipate for a few days and then recycle/reuse water by draining it gradually onto a landscaped area. Water must be tested prior to discharge to ensure that chlorine is not present (concentration must be less than 0.1 ppm).

# LIMITATIONS:

Surface cleaning activities that require discharges to the local sanitation agency will require coordination with the agency.

### **REFERENCES:**

Bay Area Stormwater Management Agencies Association. 1996. Pollution From Surface Cleaning.

Model Urban Runoff Program: A How-To Guide for Developing Urban Runoff Programs for Small Municipalities. Prepared by City of Monterey, City of Santa Cruz, California Coastal Commission, Monterey Bay National Marine Sanctuary, Association of Monterey Bay Area Governments, Woodward-Clyde, Central Coast Regional Water Quality Control Board. July. 1998.

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San Diego Stormwater Co-permittees Jurisdictional Urban Runoff Management Plan. 2001. Municipal Activities Model Program Guidance.

Santa Clara Valley Urban Runoff Pollution Prevention Program. 1997 Urban Runoff Management Plan. September 1997, updated October 2000.

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# SOLID WASTE HANDLING

It is important to control litter to eliminate trash and other materials in storm water runoff. Waste reduction is a major component of waste management and should be encouraged through training and public outreach. Management of waste once it is collected may involve reuse, recycling, or proper disposal. Specific solid waste handling activities may include one or more of the following:

- 1. Solid Waste Collection
- 2. Waste Reduction and Recycling
- 3. Hazardous Waste Collection
- 4. Litter Control

**Reduce** by purchasing only the amount needed. **Reuse** products when

Reuse products whe possible.

**Recycle** leftover products that are recyclable, and dispose of other wastes safely.

#### POLLUTION PREVENTION:

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for solid waste handling include:

- Reuse products when possible.
- Recycle leftover products that are recyclable.
- Once per year, educate municipal staff on pollution prevention measures.

### **MODEL PROCEDURES:**

### 1. Solid Waste Collection

- ✓ Implement procedures, where applicable, to collect, transport, and dispose of solid waste at appropriate disposal facilities in accordance with applicable federal, state, and local laws and regulations.
- ✓ Include properly designed trash storage areas.

rgency Spill cedure

- ✓ Regularly inspect solid waste containers for structural damage. Repair or replace damaged containers as necessary.
- ✓ Secure solid waste containers; containers must be closed tightly when not in use.
- ✓ Do not fill waste containers with washout water or any other liquid.
- ✓ Remove all debris from containers prior to cleaning with water. Only clean out containers in a designated area that drains to a landscaped area or a washrack that is connected to a sanitary sewer.
- ✓ Minimize spillage/leaking from solid waste containers. For larger solid waste containers (especially compactors) that utilize a hydraulic fluid pump system, regularly inspect and replace faulty pumps or hoses to minimize the potential of releases and spills.
- ✓ Ensure that only appropriate solid wastes are disposed of. Certain wastes such as hazardous wastes, appliances, fluorescent bulbs, pesticides, etc. may not be disposed of in solid waste containers.

# 2. Waste Reduction and Recycling

Although many types of waste can be recycled, recycling options for each waste type may be limited. All gasoline, antifreeze, waste oil, and lead-acid batteries can be recycled. Latex and oil-based paint can be reused, as well as recycled. Materials that cannot be reused or recycled should be disposed of properly.

- → The California Integrated Waste Management Board has a Recycling Hotline, (800) 553-2962, that provides information and recycling locations for used oil.
  - ✓ Provide containers for the collection and storage of recyclable materials.
  - ✓ Do not mix liquid wastes, this can cause chemical reactions or make recycling impossible and complicate disposal.
  - ✓ Recycle used motor oil. Municipalities are required to have a used oil recycling element within their integrated waste management plan.

# 3. Hazardous Waste Collection

Household hazardous wastes (HHW) are defined as waste materials which are typically found in homes or similar sources, which exhibit characteristics such as: corrosivity, ignitability, reactivity, and/or toxicity, or are listed as hazardous materials by EPA.

#### List of most common HHW products:

Drain opener

Oven cleaners

Wood and metal cleaners and polishes Paint Thinners

Automotive oil and fuel additives

Adhesives

Grease and rust solvents Batteries

Herbicides

Paint strippers and removers Pesticides

Fungicides/wood preservatives

Starter fluids

Carburetor and fuel injection cleaners

- ✓ Follow proper storage and disposal measures for hazardous waste materials as identified on packaging or Material Safety Data Sheets.
- ✓ Emergencies related to hazardous waste should be reported to 911

### 4. Litter Control

- ✓ Enforce anti-litter laws.
- ✓ Provide litter receptacles in busy, high pedestrian traffic areas of the community, at recreational facilities, and at community events.
- ✓ Clean out and cover litter receptacles frequently to prevent overflow.
- ✓ Increase litter control for events generating substantial quantities of litter.

### **LIMITATIONS:**

Requires continuous public education.

# REFERENCES:

Bay Area Stormwater Management Agencies Association. 1996. Pollution From Surface Cleaning.

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

Environmental Protection Agency (EPA). Pollution Prevention and Good Housekeeping for Municipal Operations Storm Water. Pet Waste Collection. Office of Wastewater Management. Online:

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Harvard University. 2002. Solid Waste Container Best Management Practices – Fact Sheet On-Line Resources – Environmental Health and Safety.



# WATER AND SEWER UTILITY OPERATION AND MAINTENANCE

Although sewage systems the operation and maintenance of public utilities are not considered themselves are not a chronic sources of stormwater pollution, some activities and accidents can result in the discharge of raw sewage contains pollutants that can pose a threat to both human health and the quality of receiving waters if they enter the storm drain system through incidents such as spills, leaks or overflows. Activities associated with the operation and maintenance of water and sewer utilities to prevent and handle such incidents include the following:

- 1. Water Line Maintenance
- 2. Sanitary Sewer Maintenance
- 3. Spill/Leak/Overflow Control, Response, and Containment

Cities that do not provide maintenance of water and sewer utilities should coordinate with the contracting agency responsible for these activities and ensure that these model procedures are followed.

#### POLLUTION PREVENTION:

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for water and sewer utility operation and maintenance include:

- Inspect potential non-storm water discharge flow paths and clear/cleanup any debris or pollutants found (i.e. remove trash, leaves, sediment, and wipe up liquids, including oil spills).
- Once per year, educate municipal staff on pollution prevention measures.

### **MODEL PROCEDURES:**

# Water Line Maintenance

Procedures can be employed to reduce pollutants from discharges associated with water utility operation and maintenance activities. Planned discharges may include fire hydrant testing, flushing water supply mains after new construction, flushing lines due to complaints of taste and odor, dewatering mains for maintenance work. Unplanned discharges from treated, recycled water, raw water, and groundwater systems operation and maintenance activities can occur from water main breaks, sheared fire hydrants, equipment malfunction, and operator error.

# **Planned Discharges**

- ✓ For planned discharges use one of the following options:
  - Reuse water for dust suppression, irrigation, or construction compaction
  - Discharge to the sanitary sewer system with approval
  - Discharge to the storm drain system or to a creek using applicable pollution control measures listed below (this option is ONLY applicable to uncontaminated pumped ground water, water line flushing, discharges from potable water sources other than water main breaks) and may require a permit from the Regional Water Quality Control Board.
- ✓ If water is discharged to a storm drain inlet (catch basin), control measures must be put in place to control potential pollutants (i.e. sediment, chlorine, etc.). Examples of some storm drain inlet protection options include:
  - Silt fence appropriate where the inlet drains a relatively flat area.
  - Gravel and wire mesh sediment filter Appropriate where concentrated flows are expected.
  - Wooden weir and fabric use at curb inlets where a compact installation is desired.
- ✓ Prior to discharge, inspect discharge flow path and clear/cleanup any debris or pollutants found (i.e. remove trash, leaves, sediment, and wipe up liquids, including oil spills).
- ✓ Select appropriate pollution control measure(s) considering the receiving system (i.e. curb inlet, drop inlet, culvert, creek, etc.) and ensure that the control device(s) fit properly.
- ✓ General design considerations for inlet protection devices include the following:
  - The device should be constructed such that cleaning and disposal

- of trapped sediment is made easy, while minimizing interference with discharge activities.
- Devices should be constructed so that any standing water resulting from the discharge will not cause excessive inconvenience or flooding/damage to adjacent land or structures.
- ✓ The effectiveness of control devices must be monitored during the discharge period and any necessary repairs or modifications made as needed.

### **Unplanned Discharges**

- ✓ Stop the discharge as quickly as possible by turning off water source.
- ✓ Inspect flow path of the discharged water:
  - Control erosion along the flow path.
  - Identify areas that may produce significant sediment or gullies, use sandbags to redirect the flow.
  - Identify erodible areas which may need to be repaired or protected during subsequent repairs or corrective actions
- ✓ If repairs or corrective action will cause additional discharges of water, select the appropriate procedures for erosion control, chlorine residual, turbidity, and chemical additives. Prevent potential pollutants from entering the flow path and ensure that no additional discharged water enters storm drain inlets.

# 2. Sanitary Sewer Maintenance

Applicable to municipalities who own and operated a sewage collection system. Facilities that are covered under this program include sanitary sewer pipes and pump stations owned and operated by the Permittee. The owner of the sanitary sewer facilities is the entity responsible for carrying out this prevention and response program.

## **Sewer System Cleaning**

- ✓ Sewer lines should be cleaned on a regular basis to remove grease, grit, and other debris that may lead to sewer backups.
- ✓ Establish routine maintenance program. Cleaning should be conducted at an established minimum frequency and more frequently for problem areas such as restaurants that are identified
- Cleaning activities may require removal of tree roots and other identified obstructions.

# Preventative and Corrective Maintenance

✓ During routine maintenance and inspection note the condition of sanitary sewer structures and identify areas that need repair or maintenance. Items to note may include the following:

- cracked/deteriorating pipes
- leaking joints/seals at manhole
- frequent line plugs
- line generally flows at or near capacity
- suspected infiltration or exfiltration
- ✓ Document suggestions and requests for repair and report the information to the appropriate manager or supervisor.
- ✓ Prioritize repairs based on the nature and severity of the problem. Immediate clearing of blockage or repair is required where an overflow is currently occurring or for urgent problems that may cause an imminent overflow (e.g. pump station failures, sewer line ruptures, sewer line blockages). These repairs may be temporary until scheduled or capital improvements can be completed.
- ✓ Review previous sewer maintenance records to help identify "hot spots" or areas with frequent maintenance problems and locations of potential system failure.

# 3. Spill/Leak/Overflow Control, Response, and Containment

#### Control

Also see Drainage System procedures sheet

- ✓ Refer to countywide *Illicit Discharge Detection and Elimination Program*. Components of this program include:
  - Investigation/inspection and follow-up
  - Elimination of illicit discharges and connections
  - Enforcement of ordinances
  - Respond to sewage spills
  - Facilitate public reporting of illicit discharges and connections. A
    citizen's hotline for reporting observed overflow conditions should
    be established to supplement the field screening efforts being
    conducted by the Principal Permittee.

# Response and Containment

- ✓ Establish lead department/agency responsible for spill response and containment. Provide coordination within departments.
- ✓ When a spill, leak, and/or overflow occurs, keep sewage from entering the storm drain system to the maximum extent practicable by covering or blocking storm drain inlets or by containing and diverting the sewage away from open channels and other storm drain facilities (using sandbags, inflatable dams, etc.).
- ✓ If a spill reaches the storm drain notify the City 24-hour hotline at (949) 366-1553.

- ✓ Remove the sewage using vacuum equipment or use other measures to divert it back to the sanitary sewer system.
- ✓ Record required information at the spill site.
- ✓ Perform field tests as necessary to determine the source of the spill.
- Develop additional notification procedures regarding spill reporting as needed.

# LIMITATIONS:

Private property access rights needed to perform testing along storm drain right-of-ways. Requirements of municipal ordinance authority for suspected source verification testing necessary for guaranteed rights of entry.

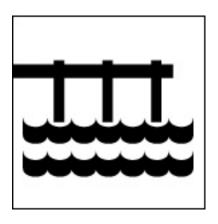
#### REFERENCES:

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

Los Angeles County Stormwater Quality. Public Agency Activities Model Program. On-line: http://ladpw.org/wmd/npdes/public\_TC.cfm

Santa Clara Valley Urban Runoff Pollution Prevention Program. 1997 Urban Runoff Management Plan. September 1997, updated October 2000.

Santa Clara Valley Urban Runoff Pollution Prevention Program. Water Utility Pollution Prevention Plan.



# **BAY/HARBOR ACTIVITIES**

Bay/Harbor activities typically occur at boat and ship repair yards and marinas. The discharge of pollutants to receiving waters during these activities can be prevented or reduced by minimizing maintenance, keeping wastes out of the water, cleaning up spills and wastes immediately, and educating employees. Activities may include one or more of the following:

- 1. On Board and General Maintenance
- 2. Disposal of Wastewater and Ballast Water
- 3. Cleaning, Chipping, and Painting

### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for bay/harbor activities include:

- Move maintenance and repair activities on-shore if possible.
- Perform paint and solvent mixing, fuel mixing, and similar handling of liquids on-shore, to avoid spillage directly in surface water bodies.
- Once per year, educate municipal staff on pollution prevention measures.

### **MODEL PROCEDURES:**

### On Board and General Maintenance

- ✓ Post signs to indicate proper use and disposal of residual paints, rags, used oil, and other engine fluids.
- ✓ Used antifreeze should be stored in a separate, labeled drum and recycled.
- ✓ Fuel tank vents should have valves to prevent fuel overflows or spills.

- ✓ Boats with inboard engines should have oil absorption pads in bilge areas and they should be changed when no longer useful or at least once a year.
- ✓ Carefully fueling boat engines, recycling used oil, and discarding worn motor parts into proper receptacles can prevent needless petroleum spills.
- ✓ Draining water out of all waterlines and tanks during winter freezes eliminates the possibility of bursting pipes.
- ✓ Keep boat motors well-tuned to prevent fuel and lubricant leaks and improves fuel efficiency.
- ✓ Immediately clean up spills on docks or boats. Have spill containment and cleanup materials readily available and educate employees on spill prevention and cleanup and responsibilities

# 2. Disposal of Wastewater and Ballast Water

- ✓ Properly dispose of domestic wastewater and ballast water. DO NOT ALLOW discharge of treated or untreated sewage from vessels to harbors.
- ✓ Fecal matter and other solid waste should be contained in a U.S. Coast Guard-approved marine sanitation device (MSD).
- ✓ Portable toilets should be emptied into approved shoreside waste handling facilities and MSDs should be discharged into approved pump out stations.

# 3. Cleaning, Chipping, and Painting

- ✓ Use secondary containment on paint cans.
- ✓ Limit over-water hull surface maintenance to sanding and minor painting. Use sanders that have dust-containment bags.
- ✓ Major hull resurfacing should occur on land.
- ✓ Use ground cloths when painting boats on land.
- ✓ Paint mixing should not occur on the dock.
- ✓ Replace paints containing lead or tributyltin with less toxic alternatives.
- ✓ Shelter any blasting and spray painting activities by hanging wind blocking tarps to prevent dust and overspray from escaping.
- ✓ A tarp should be placed above the water surface underneath the work area
  on boats or docks to collect drips, spills, paint chips, and loose solids when

work is performed over water.

- ✓ Vacuuming up loose paint chips and paint dust can help to prevent paint and other chemical substances from entering waters.
- ✓ Properly dispose of surface chips, used blasting sand, residual paints, and other materials. Use temporary storage containment that is not exposed to rain.
- ✓ Use phosphate-free and biodegradable detergents for hull washing. No soaps or detergents of any kind should be used to wash the topsides of boats where the wash water will enter a lake or the ocean.
- ✓ Select nontoxic cleaning products that do not harm humans or aquatic life.

### LIMITATIONS:

Even biodegradable cleaning agents have been found to be toxic to fish. Air authority policies on fugitive dust and outside painting may apply.

# REFERENCES:

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

Model Urban Runoff Program: A How-To Guide for Developing Urban Runoff Programs for Small Municipalities. Prepared by City of Monterey, City of Santa Cruz, California Coastal Commission, Monterey Bay National Marine Sanctuary, Association of Monterey Bay Area Governments, Woodward-Clyde, Central Coast Regional Water Quality Control Board. July. 1998.



# BUILDING MAINTENANCE AND REPAIR

Stormwater runoff from building repair, remodeling, and other maintenance activities can be contaminated with toxic hydrocarbons in solvents, other toxic organic compounds, suspended solids, heavy metals, abnormal pH, and oils and greases. Specific activities may involve one or more of the following:

- 1. Building Maintenance
- 2. Material Storage
- 3. Building Cleaning
- 4. Graffiti Cleaning
- 5. Painting

### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for building maintenance and repair include:

- Use dry cleaning methods whenever feasible.
- Use a waterless and non-toxic chemical cleaning method for graffiti removal.
- Once per year, educate municipal staff on pollution prevention measures.

### **MODEL PROCEDURES:**

# 1. Building Maintenance

#### **General Guidelines**

See Minor Construction procedure sheet

- ✓ Review maintenance activities to verify that they minimize the amount of pollutants discharged. Keep accurate maintenance logs to evaluate materials removed and improvements made.
- ✓ If when repairing roofs, small particles have accumulated in the gutter,

either sweep out the gutter or wash the gutter and trap the particles at the outlet of the downspout. A sock or geofabric placed over the outlet may effectively trap the materials. If the downspout is tight lined, place a temporary plug at the first convenient point in the storm drain and pump out the water with a vactor truck and clean the storm drain inlet where you placed the plug if necessary.

- ✓ If water is used for cleaning out gutters, seal storm drain inlets to prevent water from entering. Either direct the water to a landscaped area or dispose of properly.
- ✓ When the work involves exposing large areas of soil, employ the
  appropriate soil erosion and control techniques.
- ✓ Clean storm drain inlets in the immediate vicinity of the construction activity after it is completed if necessary.

# **Good Housekeeping**

- ✓ Keep the work site clean and orderly. Remove debris in a timely fashion. Sweep the area.
- ✓ Cover materials of particular concern that must be left out, particularly during the rainy season.
- ✓ Do not dump waste liquids down the storm drain.
- ✓ Properly dispose of wash water, sweepings, and sediments; do not allow these materials to enter the storm drain.

#### **Spill Response**

✓ Clean up spills immediately.

Also see Spill Prevention and Control procedure sheet

✓ If a spill occurs on dirt, excavate and remove the contaminated (stained) soil.

# 2. Material Storage

Also see Material Storage/ Handling Disposal procedure sheet

- ✓ Properly store and cover materials that are normally used in repair and remodeling such as paints and solvents, to protect them from rain.
- ✓ Properly store and dispose waste generated from the activity.

# 3 Building Cleaning

#### **General Guidelines**

- ✓ When cleaning building exteriors and walls composed of glass, steel, or painted surfaces with no lead or mercury:
  - Do not allow wash water to enter the storm drain.
  - When washing without soap, discharges can be directed to landscaped or dirt areas.

- When washing with soap, direct discharges to the sanitary sewer if permitted to do so or vacuum/pump water to a tank and dispose of properly
- ✓ When washing building exteriors painted with lead-based or mercury additive paint:
  - Do not allow discharges to enter storm drain
  - Vacuum/pump discharges to a tank
  - Dispose of as a hazardous waste as needed
- ✓ When acid washing mineral deposits:
  - Do not allow discharges to enter storm drain.
  - Rinse treated area with alkaline soap and direct washwater to a landscaped or dirt area
  - Alternatively, washwater may be collected and neutralized to a pH between 6 and 8, and disposed of properly.

## 4. Graffiti Cleaning

#### Graffiti Removal

✓ Avoid graffiti abatement activities during rain events.

Also see Roads, Streets, and Highways Operation and Maintenance procedure sheet.

- ✓ When graffiti is removed by painting over, implement the procedures under Painting and Paint Removal in the Roads, Streets, and Highway Operation and Maintenance procedure sheet.
- ✓ Protect nearby storm drain inlets prior to removing graffiti from walls, signs, sidewalks, or other structures needing graffiti abatement. Clean up afterwards by sweeping or vacuuming thoroughly, and/or by using absorbent and properly disposing of the absorbent.
- ✓ Note that care should be taken when disposing of waste since it may need to be disposed of as hazardous waste.

## 5. Painting

#### **General Guidelines**

- ✓ Develop paint handling procedures for proper use, storage, and disposal of paints.
- ✓ Painting operations should be properly enclosed or covered to avoid drift.
- ✓ If transporting paint and materials to and from job sites, use containers with secure lids and tie down to the transport vehicle.
- ✓ Test and inspect spray equipment prior to starting to paint. Tighten all hoses
  and connections and do not overfill paint container.

- ✓ Mix paint indoors before using so that any spill will not be exposed to rain. Do so even during dry weather because cleanup of a spill will never be 100% effective.
- ✓ Transfer and load paint and hot thermoplastic away from storm drain inlets.
- ✓ Replace paints containing lead or tributyltin with less toxic alternatives.
- ✓ Where there is significant risk of a spill reaching storm drains, plug nearby storm drain inlets prior to starting painting and remove plugs when job is complete.
- ✓ If sand blasting is used to remove paint, cover nearby storm drain inlets prior to starting work and collect wash water and dispose of properly.
- ✓ If painting requires scraping or sand blasting of the existing surface, use a ground cloth to collect the chips. Dispose of the residue properly.
- ✓ If using water based paints, clean the application equipment in a sink that is connected to the sanitary sewer.
- ✓ Brushes and tools covered with non-water-based paints, finishes, or other materials must be cleaned in a manner that enables collection of used solvents (e.g., paint thinner, turpentine, etc.) for recycling or proper disposal. Waste solvents or oil based paints must be disposed of as hazardous waste.
- ✓ Paints containing lead or tributyl tin are considered a hazardous waste and must be disposed of at an appropriate hazardous waste facility.
- ✓ Properly store leftover paints if they are to be kept for the next job.

### **Paint Disposal**

#### LIMITATIONS:

Safer alternative products may not be available, suitable, or effective in every case.

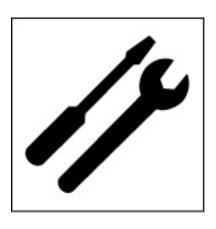
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California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

Model Urban Runoff Program: A How-To Guide for Developing Urban Runoff Programs for Small Municipalities. Prepared by City of Monterey, City of Santa Cruz, California Coastal Commission, Monterey Bay National Marine Sanctuary, Association of Monterey Bay Area Governments, Woodward-Clyde, Central Coast Regional Water Quality Control Board. July. 1998.

Oregon Association of Clean Water Agencies. Oregon Municipal Stormwater Toolbox for Maintenance Practices. June 1998.

Santa Clara Valley Urban Runoff Pollution Prevention Program. 1997 Urban Runoff Management Plan. September 1997, updated October 2000.



## EQUIPMENT MAINTENANCE AND REPAIR

Vehicle or equipment maintenance has the potential to be a significant source of stormwater pollution. Engine repair and service (parts cleaning, spilled fuel, oil, etc.), replacement of fluids, and outdoor equipment storage and parking (dripping engines) can all contaminate stormwater. Conducting the following activities in a controlled manner will reduce the potential for stormwater contamination:

- 1. General Maintenance and Repair
- 2. Vehicle and Machine Repair
- 3. Waste Handling/Disposal

Related vehicle maintenance activities are covered under the following program headings in this manual: "Vehicle and Equipment Cleaning", "Vehicle and Equipment Storage", and "Vehicle Fueling".

#### POLLUTION PREVENTION:

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for equipment maintenance and repair include:

- Review maintenance activities to verify that they minimize the amount of pollutants discharged to receiving waters. Keep accurate maintenance logs to evaluate materials removed and improvements made.
- Switch to non-toxic chemicals for maintenance when possible.
- Choose cleaning agents that can be recycled.
- Minimize use of solvents. Clean parts without using solvents whenever possible. Recycle used motor oil, diesel oil, and other vehicle fluids and parts whenever possible.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

## 1. General Maintenance and Repair

→ Note: Permission must be obtained for any discharge of wash water to the sanitary sewer from the local sewering agency.

#### **General Guidelines**

- Review maintenance activities to verify that they minimize the amount of pollutants discharged to receiving waters. Keep accurate maintenance logs to evaluate materials removed and improvements made.
- ✓ Regularly inspect vehicles and equipment for leaks.
- ✓ Move activity indoors or cover repair area with a permanent roof if feasible.
- ✓ Minimize contact of stormwater with outside operations through berming and drainage routing.
- ✓ Place curbs around the immediate boundaries of the process equipment.
- ✓ Clean yard storm drain inlets regularly and stencil them.

→ Note: Permission must be obtained for any discharge of wash water to the sanitary sewer from the local sewering agency.

#### **Good Housekeeping**

✓ Avoid hosing down work areas. If work areas are washed and if discharge to the sanitary sewer is allowed, treat water with an appropriate treatment device (e.g. clarifier) before discharging. If discharge to the sanitary sewer is not permitted, pump water to a tank and dispose of properly.

- ✓ Collect leaking or dripping fluids in drip pans or containers. Fluids are easier to recycle or dispose of properly if kept separate.
- ✓ Keep a drip pan under the vehicle while you unclip hoses, unscrew filters, or remove other parts. Place a drip pan under any vehicle that might leak while you work on it to keep splatters or drips off the shop floor.
- ✓ Educate employees on proper handling and disposal of engine fluids.
- ✓ Promptly transfer used fluids to the proper waste or recycling drums. Don't leave full drip pans or other open containers lying around.
- ✓ Do not pour liquid waste to floor drains, sinks, outdoor storm drain inlets, or other storm drains or sewer connections.
- ✓ Post signs at sinks and stencil outdoor storm drain inlets.

## 2. Vehicle Repair

#### **General Guidelines**

Also see Waste Handling procedure sheet

- ✓ Perform vehicle fluid removal or changing inside or under cover where feasible to prevent the run-on of stormwater and the runoff of spills.
- ✓ Regularly inspect vehicles and equipment for leaks, and repair as needed.
- ✓ Use secondary containment, such as a drain pan or drop cloth, to catch spills or leaks when removing or changing fluids.
- ✓ Immediately drain all fluids from wrecked vehicles. Ensure that the drain pan or drip pan is large enough to contain drained fluids (e.g. larger pans are needed to contain antifreeze, which may gush from some vehicles).
- ✓ Promptly transfer used fluids to the proper waste or recycling drums. Don't leave full drip pans or other open containers lying around.
- ✓ Recycle used motor oil, diesel oil, and other vehicle fluids and parts whenever possible.
- ✓ Oil filters disposed of in trash cans or dumpsters can leak oil. Place the oil filter in a funnel over a waste oil recycling drum to drain excess oil before disposal. Oil filters can also be recycled. Ask your oil supplier or recycler about recycling oil filters.
- ✓ Store cracked batteries in a non-leaking secondary container and dispose of properly at recycling or household hazardous waste facilities.

## Vehicle Leak and Spill Control

- ✓ Use absorbent materials on small spills. Remove the absorbent materials promptly and dispose of properly.
- ✓ Place a stockpile of spill cleanup materials where it will be readily

accessible.

✓ Sweep floor using dry absorbent material.

### 3. Machine Repair

Also see the Spill Prevention and Control procedure sheet

- ✓ Keep equipment clean; don't allow excessive build-up of oil or grease.
- ✓ Minimize use of solvents.
- ✓ Use secondary containment, such as a drain pan or drop cloth, to catch spills or leaks when removing or changing fluids.
- ✓ Perform major equipment repairs at the corporation yard, when practical.
- ✓ Following good housekeeping measures in *Vehicle Repair* section.

## 4. Waste Handling/Disposal

#### **Waste Reduction**

- ✓ Prevent spills and drips of solvents and cleansers to the shop floor.
- ✓ Do liquid cleaning at a centralized station so the solvents and residues stay in one area. Recycle liquid cleaners when feasible.
- ✓ Locate drip pans, drain boards, and drying racks to direct drips back into a solvent sink or fluid holding tank for reuse.

#### LIMITATIONS:

Space and time limitations may preclude all work being conducted indoors. It may not be possible to contain and clean up spills from vehicles/equipment brought on-site after working hours. Dry floor cleaning methods may not be sufficient for some spills – see spill prevention and control procedures sheet. Identification of engine leaks may require some use of solvents.

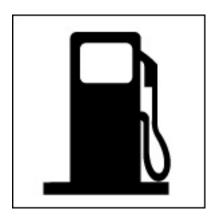
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Control Board. July. 1998.



## **FUELING**

Spills and leaks that may occur during equipment and vehicle fueling can contribute hydrocarbons, oils and greases, and heavy metals to stormwater runoff. Implementation of the following procedures can help prevent fuel spills and leaks and thereby reduce their impacts to stormwater.

#### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for fueling include:

- Fuel vehicles and equipment at off-site commercial fueling stations when feasible.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

#### **General Guidelines**

- ✓ If refueling must be done on site, use a location away from storm drains and creeks.
- ✓ If re-developing the fueling are, design the area to prevent the run-on of stormwater and the runoff of spills:
  - Pave fueling area with Portland cement concrete (or equivalent smooth impervious surface), with a 2% to 4% slope to prevent ponding.
  - Separate the dispensing area from the rest of the site by a grade break that prevents run-on of storm water to the extent practicable. The fuel dispensing area is defined as extending 6.5 feet from the corner of each fuel dispenser or the length at which the hose and nozzle assembly area may be operated plus 1 foot, whichever is less. The paving around the fuel dispensing area may exceed the minimum dimensions of the "fuel dispensing area" stated above.

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- Cover the fuel dispensing area. The cover's minimum dimensions must be equal to or greater than the area within the grade break or the fuel dispensing area.
- Design the cover so that is does not drain onto the fuel dispensing area.
- ✓ Install vapor recovery nozzles to help control drips as well as air pollution.
- ✓ Discourage "topping off" of fuel tanks.
- ✓ Use secondary containment such as curbs, berms, etc. when transferring fuel from the tank truck to the fuel tank.
- ✓ If the facility has large numbers of mobile equipment working throughout the site and they are fueled with a mobile fuel truck, establish a designated area for fueling. With the exception of racked equipment such as bulldozers and perhaps small forklifts, most vehicles should be able to travel to a designated area with little lost time. Place temporary "caps" over nearby storm drain inlets so that if a spill occurs it is prevented from entering the storm drain.
- ✓ Ensure compliance with all Federal and State requirements regarding underground storage tanks, or install above ground tanks.
- ✓ Use dry methods to clean the fueling area whenever possible. If you periodically clean by pressure washing, place a temporary plug in the downstream drain and pump out the accumulated water. Properly dispose of the water.
- ✓ Train employees on proper fueling and cleanup procedures
- ✓ Ensure the following safeguards are in place:
  - Overflow protection devices on tank systems to warn the operator to automatically shutdown transfer pumps when the tank reaches full capacity
  - Protective guards around tanks and piping to prevent vehicle or forklift damage
  - Clearly tagging or labeling all valves to reduce human error
  - Placement of spill kits at fueling areas and/or on vehicles.
- ✓ Stencil storm drain inlets within the facility boundary, by paint/stencil (or equivalent), to indicate whether they flow to an oil/water separator, directly to the sewer, or to a storm drain. Labels are not necessary for plumbing fixtures directly connected to the sanitary sewer.
- ✓ Use absorbent materials on small spills and general cleaning rather than hosing down the area. Remove the absorbent materials promptly.

#### **Spill Response**

See Spill Prevention and Control

#### procedures sheet

- ✓ Place a stockpile of spill cleanup materials where it will be readily accessible.
- ✓ Aboveground tank leak and spill control (not applicable to propane):
  - Check for external corrosion and structural failure
  - Check for spills and overfills due to operator error
  - Check for failure of piping system
  - Check for leaks or spills during pumping of liquids or gases from truck or rail car to a storage facility or vice versa
  - Visually inspect new tank or container installation for loose fittings, poor welding, and improper or poorly fitted gaskets
  - Inspect tank foundations, connections, coatings, and tank walls and piping system. Look for corrosion, leaks, cracks, scratches, and other physical damage that may weaken the tank or container system.

#### LIMITATIONS:

#### REFERENCES:

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

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## LANDSCAPE MAINTENANCE

The model procedures described below focus on minimizing the discharge of pesticides and fertilizers, landscape waste, trash, debris, and other pollutants to the storm drain system and receiving waters. Landscape maintenance practices may involve one or more of the following activities:

- 1. Mowing, Trimming/Weeding, and Planting
- 2. Irrigation
- 3. Fertilizer and Pesticide Management
- 4. Managing Landscape Waste
- 5. Erosion Control

#### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for landscape maintenance include:

- Implement an integrated pest management (IPM) program. IPM is a sustainable approach to managing pests by combining biological, cultural, physical, and chemical tools. Refer to Appendix D, Fertilizer and Pesticide Guidance for further details.
- Choose low water using flowers, trees, shrubs, and groundcover.
- Consider the selection of broadleaf evergreen trees to reduce leaf litter.
- Appropriate maintenance (i.e. properly timed fertilizing, weeding, pest control, and pruning) to preserve the landscapes water efficiency.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

## 1. Mowing, Trimming/Weeding, and Planting

#### Mowing, Trimming/Weeding

- ✓ If feasible and practical, use mechanical methods of vegetation removal rather than applying herbicides. Use hand weeding where practical.
- ✓ When conducting mechanical or manual weed control, avoid loosening the soil, which could erode into streams or storm drains.
- ✓ If feasible and practical, use coarse textured mulches or geotextiles to suppress weed growth and reduce the use of herbicides.
- ✓ Do not blow or rake leaves, etc. into the street or place yard waste in gutters or on dirt shoulders. Sweep up any leaves, litter or residue in gutters or on street.
- ✓ Collect lawn and garden clippings, pruning waste, tree trimmings, and weeds. Chip if necessary, and compost or dispose of at a landfill (see waste management section of this procedure sheet).
- ✓ Place temporarily stockpiled material away from watercourses, and berm or cover stockpiles to prevent material releases to storm drains.

#### **Planting**

- ✓ Where feasible, retain and/or plant selected native vegetation whose features are determined to be beneficial. Native vegetation usually requires less maintenance (e.g., irrigation, fertilizer) than planting ornamental vegetation.
- ✓ When planting or replanting consider using low water use groundcovers.

## 2. Irrigation

- ✓ Utilize water delivery rates that do not exceed the infiltration rate of the soil.
- ✓ Use timers appropriately or a drip system to prevent runoff and then only irrigate as much as is needed.
- ✓ Inspect irrigation system periodically to ensure that the right amount of water is being applied and that excessive runoff is not occurring. Minimize excess watering, and repair leaks in the irrigation system as needed.
- ✓ Where practical, use automatic timers to minimize runoff.
- ✓ Use popup sprinkler heads in areas with a lot of activity or where there is a chance the pipes may be broken. Consider the use of mechanisms that

reduce water flow to sprinkler heads if broken.

- ✓ If re-claimed water is used for irrigation, ensure that there is no runoff from the landscaped area(s).
- ✓ If bailing of muddy water is required (e.g. when repairing a water line leak), do not put it in the storm drain; pour over landscaped areas.

## 3. Fertilizer and Pesticide Management

#### Usage

- ✓ Utilize a comprehensive management system that incorporates integrated pest management techniques.
- ✓ Follow all federal, state, and local laws and regulations governing the use, storage, and disposal of fertilizers and pesticides and training of applicators and pest control advisors.
- ✓ Educate and train employees on use of pesticides and in pesticide application techniques to prevent pollution.
- ✓ Pesticide application must be under the supervision of a California qualified pesticide applicator.
- ✓ When applicable use the least toxic pesticides that will do the job. Avoid use
  of copper-based pesticides if possible.
- ✓ Do not mix or prepare pesticides for application near storm drains.
- ✓ Prepare the minimum amount of pesticide needed for the job and use the lowest rate that will effectively control the pest.
- ✓ Employ techniques to minimize off-target application (e.g. spray drift) of pesticides, including consideration of alternative application techniques.
- ✓ Calibrate fertilizer and pesticide application equipment to avoid excessive application.
- ✓ Periodically test soils for determining proper fertilizer use.
- ✓ Sweep pavement and sidewalk if fertilizer is spilled on these surfaces before applying irrigation water.
- ✓ Inspect pesticide/fertilizer equipment and transportation vehicles frequently
- ✓ Refer to Appendix D. Fertilizer and Pesticide Guidance for further details.
- ✓ Do not use pesticides if rain is expected within 24 hours.
- ✓ Apply pesticides only when wind speeds are low (less than 5 mph).

#### **Scheduling**

#### Storage

- ✓ To minimize quantities of pesticides and fertilizers stored, only purchase
  what is needed for use in the near future.
- ✓ Implement storage requirements for pesticide products with guidance from the local fire department and County Agricultural Commissioner. Provide secondary containment for pesticides.

#### **Disposal**

- ✓ Purchase only the amount of pesticide that you can reasonably use in a given time period (month or year depending on the product).
- ✓ Triple rinse containers, and use rinse water as product. Dispose of unused pesticide as hazardous waste.
- ✓ Dispose of empty pesticide containers according to the instructions on the container label.

## 4. Managing Landscape Waste

- ✓ Compost leaves, sticks, or other collected vegetation or dispose of at a permitted landfill. Do not dispose of collected vegetation into waterways or storm drainage systems.
- ✓ Place temporarily stockpiled material away from watercourses and storm drain inlets, and berm or cover stockpiles to prevent material releases to the storm drain system.

Also see Waste Handling and Disposal procedure sheet

- ✓ Reduce the use of high nitrogen fertilizers that produce excess growth requiring more frequent mowing or trimming.
- ✓ Inspection of drainage facilities should be conducted to detect illegal dumping of clippings/cuttings in or near these facilities. Materials found should be picked up and properly disposed of.
- ✓ Landscape wastes in and around storm drain inlets should be avoided by either using bagging equipment or manually picking the material up.

### 5. Erosion Control

- ✓ Maintain vegetative cover on medians and embankments to prevent soil erosion. Apply mulch or leave clippings to serve as additional cover for soil stabilization and to reduce the velocity of storm water runoff.
- ✓ As medians are developed or re-developed, consider designing them so that
  they prevent runoff and erosion and promote better irrigation practices.
- ✓ Minimize the use of disking as a means of vegetation management because the practice may result in erodable barren soil.

✓ Confine excavated materials to pervious surfaces away from storm drain inlets, sidewalks, pavement, and ditches. Material must be covered if rain is expected.

#### **LIMITATIONS:**

Alternative pest/weed controls may not be available, suitable, or effective in every case.

#### REFERENCES:

California Storm Water Best Management Practice Handbooks. Industrial/Commercial Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. July 1993.

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# MATERIAL LOADING AND UNLOADING

The loading/unloading of materials usually takes place outside; therefore, materials spilled, leaked, or lost during loading/unloading have the potential to collect in the soil or on other surfaces and be carried away by runoff or when the area is cleaned. Additionally, rainfall may wash pollutants from machinery used to unload or move materials. Material loading and unloading involves the following activities:

#### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for material loading and unloading include:

- Check loading and unloading equipment regularly for leaks.
- Cover loading docks.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

#### **General Guidelines**

- Regularly clean work areas to remove materials such as debris, sandblasting material, etc.
- Design loading/unloading area to prevent stormwater runon that would include grading or berming the area, and positioning roof downspouts so they direct stormwater away from loading/unloading areas.
- ✓ Use overhangs or door skirts that enclose the trailer.
- ✓ Park tank trucks or delivery vehicles so that spills or leaks can be contained.
- ✓ Avoid loading and exposing materials during rain events unless the loading dock is covered and protected from rain. A seal or door skirt between the trailer and the building may also prevent exposure to rain.

✓ Shipboard cooling and process water discharges should be directed to minimize contact with spent abrasives, paint, and other debris.

#### Tank truck transfers

- ✓ The area where the transfer takes place should be paved. If the liquid is reactive with the asphalt, Portland cement should be used to pave the area.
- ✓ Transfer area should be designed to prevent runon of stormwater from adjacent areas. Sloping the pad and using a berm around the uphill side of the transfer area should reduce runon.
- ✓ Transfer area should be designed to prevent runoff of spilled liquids from the area. Sloping the area to a drain should prevent runoff. The drain should be connected to a dead-end sump. A positive control valve should be installed on the drain.

#### **Spill Control**

Also see Spill Prevention and Control procedures sheet

- ✓ Contain leaks during transfer.
- ✓ Use drip pans under hoses.
- ✓ Have an emergency spill cleanup plan readily available.
- ✓ Place spill kits and materials next to or near each loading/unloading area.
- ✓ Use drip pans or comparable devices when transferring oils, solvents, and paints.

#### **Training**

- ✓ Make sure forklift operators are properly trained.
- ✓ Train employees regarding spill containment and cleanup.
- Employees trained in spill containment and cleanup should be present during the loading/unloading.
- ✓ Use a written operations plan that describes procedures for loading and/or unloading.

#### Inspection

Also see Spill Prevention and Control procedures sheet

- Check loading and unloading equipment regularly for leaks, including valves, pumps, flanges and connections.
- ✓ Inspect regularly for leaking valves, pipes, hoses, or soil chutes carrying either water or wastewater.
- ✓ Look for dust or fumes during loading or unloading operations.

### **LIMITATIONS:**

Space and time limitations may preclude all transfers from being performed indoors or under cover. It may not be possible to conduct transfers only during dry weather.

#### REFERENCES:

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

Model Urban Runoff Program: A How-To Guide for Developing Urban Runoff Programs for Small Municipalities. Prepared by City of Monterey, City of Santa Cruz, California Coastal Commission, Monterey Bay National Marine Sanctuary, Association of Monterey Bay Area Governments, Woodward-Clyde, Central Coast Regional Water Quality Control Board. July. 1998.





# MATERIAL STORAGE, HANDLING, AND DISPOSAL

Accidental releases of materials from aboveground liquid storage tanks, drums, and dumpsters present the potential for contaminating stormwater with many different pollutants. Maintaining these areas may involve one or more of the following activities:

- 1. Material Storage
- 2. Chemical Material Handling and Disposal
- 3. Hazardous Material Handling and Disposal

#### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for material storage, handling, and disposal include:

- Store material indoors, or covered if outdoors.
- Prevent storm water run-on.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

## 1. General Material Storage, Handling, and Disposal

#### Storage

- ✓ Store materials indoors if possible. If stored outdoors, cover the storage area with a roof or withy temporary cover during rain events. [Note: the local fire authority/department must be consulted for limitations on clearance of roof covers over containers used to store flammable materials].
- ✓ Keep storage areas clean and dry. Conduct regular inspections so that leaks and spills are detected as soon as possible.

- ✓ Minimize stormwater run-on and runoff by covering, enclosing or providing secondary containment for the area.
- ✓ Keep outdoor storage areas in good condition (e.g. repair roofs, floors, etc. to limit releases to runoff).
- ✓ Drums stored in an area where unauthorized persons may gain access must be secured to prevent accidental spillage, pilferage, or any unauthorized use. Only personnel with proper training may handle hazardous waste. See Waste Handling and Disposal Procedures
- ✓ Wood products treated with chromated copper arsenate, ammonical copper zinc arsenate, creosote, or pentachlorophenol should be covered with tarps during rain events or stored indoors.
- ✓ Parking lots or other surfaces near bulk materials storage areas should be swept periodically to remove debris blown or washed from storage area.
- ✓ Train employees in proper storage measures.

#### **Secondary Containment**

- ✓ Tanks should be bermed or surrounded by a secondary containment system such as dikes, liners, vaults, or double walled tanks.
- ✓ Keep liquids in a designated area on a paved impervious surface within a secondary containment.
- ✓ The area inside the berm should slope to a drain with a dead-end sump that
  is periodically pumped out.

#### Inspection

- ✓ Inspect storage areas regularly for leaks or spills.
- ✓ Conduct routine inspections and check for external corrosion of material containers. Also check for structural failure, spills and overfills due to operator error, failure of piping system.
- ✓ Check for leaks or spills during pumping of liquids or gases from trucks to a storage facility or vice versa.
- ✓ Visually inspect new tank or container installations for loose fittings, poor welding, and improper or poorly fitted gaskets.
- ✓ Inspect tank foundations, connections, coatings, and tank walls and piping system. Look for corrosion, leaks, cracks, scratches, and other physical damage that may weaken the tank or container system.

## 2. General Chemical Material Handling and Disposal

#### **General Guidelines**

✓ Do not store chemicals, drums, or bagged materials directly on the ground. Place these items in secondary containers. Designate a secure chemical

material storage area that is paved with Portland cement concrete, free of cracks and gaps, and impervious in order to contain leaks and spills.

- ✓ Containers should be placed in a designated area and covered.
- ✓ Design and maintain chemical storage areas that reduce exposure to storm water:
  - Store materials inside or under cover on paved surfaces
  - Use secondary containment (see section above)
- ✓ Use covered dumpsters for waste product containers. Dumpsters shall be kept in good condition without corrosion or leaky seams. Garbage dumpsters shall be replaced if they are deteriorating to the point where leakage is occurring.
- ✓ Liquid materials should be stored in UL approved double walled tanks or surrounded by a curb or dike to provide the volume to contain 10 percent of the volume of all the containers or 110 percent of the volume of the largest container, whichever is greater.
- ✓ Try to keep chemicals in their original containers, and keep them well labeled.
- $\checkmark$  Keep secured lids on waste barrels and containers.

#### **Spill Control**

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✓ Clean up spills immediately.

See Spill Prevention and Control procedures sheet

- ✓ Safeguards against accidental releases:
  - Overflow protection devices to warn operator or automatic shut down transfer pumps
  - Protection guards (bollards) around tanks and piping to prevent vehicle or forklift damage
- ✓ Clear tagging or labeling, and restricting access to valves to reduce human error
- ✓ Employees trained in emergency spill cleanup procedures should be present when dangerous waste, liquid chemicals, or other wastes are delivered or transferred off-site.

## 3. General Hazardous Material Handling

#### **General Guidelines**

Also see Spill Control Section above and the Spill Prevention and Control procedures sheet

- ✓ All hazardous waste must be labeled according to hazardous waste regulations. Consult your Fire Department or your local hazardous waste agency for details.
- ✓ Store as few hazardous materials on-site as possible. Do not store any

hazardous waste directly on the ground. Place these items in secondary containers. Designate a secure hazardous waste storage area that is paved with Portland cement concrete, free of cracks and gaps, and impervious in order to contain leaks and spills.

- ✓ Handle hazardous materials as infrequently as possible. Only properly trained personnel should handle hazardous waste.
- ✓ Storage of oil and hazardous materials must meet specific Federal and State standards including:
  - Spill Prevention Control and Countermeasure Plan
  - Secondary containment
  - Integrity and leak detection monitoring
- ✓ Never mix waste oil with fuel, antifreeze, or chlorinated solvents. Consult your hazardous waste hauler for details.
- ✓ Develop emergency preparedness plans.
- ✓ Employees should be familiar with the Hazardous Materials Disclosure Plan, if applicable.
- ✓ Employees trained in emergency spill cleanup procedures should be present when dangerous waste, liquid chemicals, or other wastes are delivered or transferred off-site.

#### **Batteries**

- ✓ Store new batteries securely to avoid breakage and acid spills during earthquakes. Shelving should be secured to the wall.
- ✓ Store used batteries indoors and in plastic trays to contain potential leaks.
- ✓ Recycle old batteries.

#### LIMITATIONS:

Storage sheds often must meet building and fire code requirements.

#### REFERENCES:

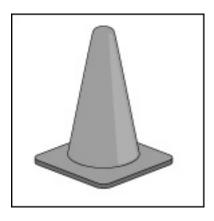
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Prepared by City of Monterey, City of Santa Cruz, California Coastal Commission, Monterey Bay National Marine Sanctuary, Association of Monterey Bay Area Governments, Woodward-Clyde, Central Coast Regional Water Quality Control Board. July. 1998.



## MINOR CONSTRUCTION

Minor construction activities can result in the use of materials or generation of waste that may contain toxic hydrocarbons or other organic compounds, suspended solids, heavy metals, abnormal pH, and oils and greases. Minor construction activities may involve one or more of the following:

- 1. General Construction Activities
- 2. Interim Material Storage
- 3. Concrete Work
- 4. Building Work

#### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for minor construction include:

- Schedule activities during dry weather whenever possible.
- Use dry cleaning methods whenever possible.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

#### 1. General Construction Activities

- ✓ Prevent debris from entering the storm drain.
- ✓ Do not wash materials into a storm drain or bury spilled dry material.
- ✓ Do not clean or rinse equipment into a street, gutter, or storm drain.
- ✓ Use a storm drain cover, filter fabric, or similarly effective runoff control

See Waste Handling and Disposal procedure sheet

mechanism if dust, grit, wash water, or other pollutants may escape the work area and enter a storm drain inlet. This is particularly necessary on rainy days. The containment device(s) must be in place at the beginning of the work day, and accumulated dirty runoff and solids must be collected and disposed of before removing the containment device(s) at the end of the work day.

- ✓ Clean the storm drain inlets in the immediate vicinity of the construction activity after it is completed.
- ✓ If a spill occurs on dirt, excavate and remove the contaminated (stained) soil.
- ✓ Clean up spills and leaks immediately using dry methods, whenever possible.
- ✓ Designate an area for clean up and proper disposal of excess materials.
- ✓ Sweep up dry materials and residue from cleaning operations. Avoid using water to clean up.
- ✓ Use soil erosion control techniques if bare ground is temporarily exposed.
- ✓ Promptly clean up trash, debris, and litter from job sites and dispose properly.
- ✓ Inspect vehicles and equipment used at the construction site regularly for leaks.
- ✓ Train employees and subcontractors in proper waste management.

## 2. Interim Material Storage

- ✓ Properly store and cover materials that are normally used during minor construction such as paints, solvents, equipment, fuel, asphalt/concrete materials, sand, etc.
- ✓ Properly store and dispose of wastes generated from the activity.
- ✓ Store dry and wet materials under cover, protected from rainfall and runoff and away from storm drain inlets. After job is complete, remove temporary stockpiles (asphalt materials, sand, etc.) and other materials as soon as possible.
- ✓ Apply and store all products in accordance with manufacturer's instructions and proper safety measures.
- ✓ Store products in labeled containers and with covers or lids.

- ✓ Keep paved areas adjacent to stockpiles and earthwork sites free from loose sediment and tracked materials.
- ✓ Place stockpiled materials away from storm drain inlets, drainage paths, and natural waterways and provide cover to protect from runon/runoff if feasible.
- ✓ Control stockpiled materials if windy or rainy weather is predicted (e.g. tarps, berming, sandbags, etc.).
- ✓ Prevent storm water from eroding loose soil and stockpiles.
- ✓ Inspect stockpiles regularly and after significant rain events.

#### Concrete Work

- ✓ Take measures to protect nearby storm drain inlets prior to breaking up asphalt or concrete (e.g. place hay bales or sand bags around inlets). Clean afterwards by dry sweeping up as much waste material as possible.
- ✓ When making saw cuts in pavement, use as little water as possible. Cover each storm drain inlet completely with filter fabric during the sawing operation and contain the slurry by placing straw bales, sandbags, or gravel dams around the inlets. Vacuum saw cuttings and water from the pavement or gutter and remove from site.
- ✓ Avoid mixing excess amounts of fresh concrete or cement mortar on site.
- ✓ Apply concrete, asphalt, and seal coat during dry weather to prevent contamination form contacting stormwater runoff.
- ✓ Protect applications of fresh concrete from rainfall and runoff until the material has dried.
- ✓ Do not allow excess concrete to be dumped on-site, except in designated areas and promptly remove when concrete has dried.
- ✓ Tarps should be placed under concrete pumper trucks and the rear of trucks while concrete is being delivered or transferred from one area to another.
- ✓ Wash concrete trucks and concrete pumper trucks and trailers off site or in designated areas on site, such that there is no discharge of concrete wash water into storm drains, open ditches, streets, catch basins, or other stormwater conveyance structures.
- ✓ For on-site washout:
  - Locate washout area at least 50 feet from storm drains, open

- ditches, or water bodies. Do not allow runoff from this area by constructing a temporary pit or bermed area large enough for liquid and solid waste.
- Wash out wastes into the temporary pit where the concrete can set, be broken up, and then disposed of properly.
- Whenever possible, recycle washout by pumping back into mixers for reuse.
- Never dispose of washout into the street, storm drains, drainage ditches, or creeks.
- ✓ When washing concrete to remove fine particles and expose the aggregate, contain the wash water for proper disposal. Do not allow water to enter storm drain inlets.
- ✓ Do not wash sweepings from exposed aggregate concrete into the street or storm drain. Collect and return sweepings to aggregate base stock pile, or dispose in the trash
- ✓ Return left-over materials to the transit mixer. Dispose excess concrete, grout, and mortar in the trash.

### 4. Building Work

#### **General Guidelines**

- ✓ Use ground or drop cloths underneath outdoor painting, scraping, and sandblasting work, and properly dispose of collected material daily.
- ✓ Do not dump any toxic substance or liquid waste on the pavement, the ground, or toward a storm drain.
- ✓ Use a ground cloth or oversized tub for activities such as paint mixing and tool cleaning.
- ✓ Clean paint brushes and tools covered with water-based paints in sinks connected to sanitary sewers. Brushes and tools covered with non-water-based paints, finishes, or other materials must be cleaned in a manner that enables collection of used solvents (e.g., paint thinner, turpentine, etc.) for recycling or proper disposal.
- ✓ If a spill occurs on dirt, excavate and remove the contaminated (stained) soil.

#### **Building Demolition**

- ✓ Spray water throughout the site to help control wind-blowing of fine materials such as soil, concrete dust, paint chips, and metal chips. The amount of water must be controlled so that runoff from the site does not occur; yet dust control is accomplished.
- ✓ Oils must never be used for dust control.
- ✓ Place filter fabric or a similarly effective device at nearby storm drain inlets

to prevent particles and solids from entering the storm drainage system. Filters should be placed at the beginning of the workday and the accumulated materials collected and disposed properly before removing them at the end of the workday

- ✓ Dry sweep surrounding street gutters, sidewalks, driveways, and other paved surfaces at the end of each workday to collect and properly dispose of loose debris and garbage, do not hose down the area to a storm drain.
- ✓ Use permanent soil erosion control techniques if a building cleared from an area is not to be replaced.

#### LIMITATIONS:

This procedure sheet is for minor construction only; the State's General Construction Activity Storm Water permit has more requirements for larger projects. Be certain that actions to help stormwater quality are consistent with Cal- and Fed-OSHA and air quality regulations.

#### REFERENCES:

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

King County Stormwater Pollution Control Manual. Best Management Practices for Businesses. 1995. King County Surface Water Management. July. On-line: http://dnr.metrokc.gov/wlr/dss/spcm.htm

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## **PARKING LOT MAINTENANCE**

Litter accumulation in parking lots can contribute suspended solids to stormwater runoff; runoff from parking lots may also contain hydrocarbons, oil and grease, and heavy metals to stormwater. Maintaining these areas may involve one or more of the following activities:

- 1. Sweeping and Cleaning
- 2. Repair

#### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for parking lot maintenance include:

- Keep accurate maintenance logs to evaluate materials removed and improvements made.
- When repairing parking lots, consider making retrofits that will reduce storm runoff quantities (i.e. permeable surface, directing surface flows to landscaped areas, etc.)
- Once per year, educate municipal staff on pollution prevention measures.
- Educate others about storm water pollution prevention.

#### **MODEL PROCEDURES:**

## 1. Sweeping and Cleaning

- ✓ Sweep/vacuum all parking lots at least once before the onset of the wet season.
- ✓ When cleaning with water use the procedures below:
  - Block the storm drain or contain runoff.
  - Wash water should be collected and disposed of properly. If

wash water does not contain soap or other cleaning agents the water may be discharged to a pervious surface (dirt or landscaped area).

- ✓ Dispose of parking lot sweeping debris and dirt at a landfill.
- ✓ When cleaning heavy oily deposits:
  - Clean oily spots with absorbent materials
  - Do not allow discharges to the storm drain
  - Collect wash water and dispose of properly.
- ✓ Appropriately dispose of spilled materials and absorbents.
- ✓ If cleaning agents are used, select biodegradable products.

#### **Litter Control**

- ✓ Enforce anti-litter laws.
- ✓ Provide an adequate number of litter receptacles.
- ✓ Clean out frequently and/or cover litter receptacles to prevent spillage.
- ✓ Sweep/vacuum all parking lots at least once before the onset of the wet season.

## 3. Surface Repair

- ✓ Pre-heat, transfer or load hot bituminous material away from storm drain inlets.
- ✓ Apply concrete, asphalt, and seal coat during dry weather to prevent contamination from contacting stormwater runoff.
- ✓ Cover and seal nearby storm drain inlets (with waterproof material or mesh) and manholes before applying seal coat, slurry seal, etc. Leave covers in place until job is complete and until all water from emulsified oil sealants has drained or evaporated. Clean any debris from these covered maintenance holes and drains for proper disposal.
- ✓ Use only as much water as necessary for dust control, to avoid runoff.
- ✓ Catch drips from paving equipment that is not in use with pans or absorbent material placed under the machines. Dispose of collected material and absorbents properly.

## 4. Control Spills

✓ If a spill occurs on dirt, excavate and remove the contaminated (stained) dirt.

See Spill Prevention and Control

procedure sheet

- ✓ Store spill response materials at a central location and keep maintenance vehicles adequately supplied.
- ✓ Appropriately dispose of spilled materials and absorbents.

#### **LIMITATIONS:**

Limitations related to sweeping activities at large parking facilities may include current sweeper technology to remove oil and grease.

#### REFERENCES:

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

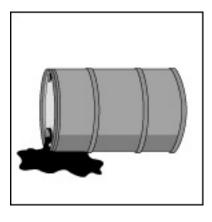
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Oregon Association of Clean Water Agencies. Oregon Municipal Stormwater Toolbox for Maintenance Practices. June 1998

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# SPILL PREVENTION AND CONTROL

Preparation for accidental or illegal spills, with proper training and reporting systems implemented, can minimize the discharge of pollutants to the environment. Specific spill prevention and response activities may involve one or more of the following activities:

- 1. Preparation/Prevention
- 2. Spill Response
- 3. Reporting
- 4. Training

An emergency spill response plan, the Orange County Hazardous Materials Area Plan, has been developed. Each City should adopt this plan or an equivalent plan to respond to hazardous materials emergencies.

#### **MODEL PROCEDURES:**

## 1. Preparation/Prevention

- ✓ Adopt the Orange County Hazardous Materials Area Plan or equivalent plan which includes a set of planned responses to hazardous materials emergencies, addressing chain-of-command, public agency participation and allocation of authority.
- ✓ Place a stockpile of spill cleanup materials where it will be readily accessible.
- ✓ Develop procedures to prevent/mitigate spills to storm drain systems. Develop and standardize reporting procedures, containment, storage, and disposal activities, documentation, and follow-up procedures.
- ✓ Identify key spill response personnel.

## 2. Spill Response

- ✓ Clean up leaks and spills immediately.
- ✓ On paved surfaces, clean up spills with as little water as possible. Use a rag for small spills, a damp mop for general cleanup, and absorbent material for larger spills. If the spilled material is hazardous, then the used cleanup materials are also hazardous and must be sent to a certified laundry (rags) or disposed of as hazardous waste.
- ✓ Never hose down or bury dry material spills. Sweep up the material and dispose of properly.
- ✓ Use adsorbent materials on small spills rather than hosing down the spill. Remove the adsorbent materials promptly and dispose of properly.
- ✓ For larger spills, a private spill cleanup company or Hazmat team may be necessary.

## 3. Reporting

✓ Report spills or problems to a city Authorized Inspector

## 4. Training

✓ Educate employees about spill prevention and cleanup.

#### LIMITATIONS:

For hazardous spills, a private spill cleanup company or Hazmat team may be necessary. Proper training is crucial to reducing the frequency, severity, and impacts of leaks and spills.

#### **REFERENCES:**

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

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# VEHICLE AND EQUIPMENT CLEANING

Vehicle and equipment cleaning activities can contribute toxic hydrocarbons and other organic compounds, oils and greases, nutrients, heavy metals, and suspended solids to stormwater runoff. Use of the procedures outlined below can prevent or reduce the discharge of pollutants to stormwater during vehicle and equipment cleaning.

- 1. Inspection and Cleaning of Stormwater Conveyance Structures
- 2. Controlling Illicit Connections and Discharges
- 3. Controlling Illegal Dumping

#### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for vehicle and equipment cleaning include:

- Use outside service agencies to clean vehicles and equipment.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

If your facility washes or steam cleans a large number of vehicles or pieces of equipment, consider contracting out this work to a commercial business. These businesses are better equipped to handle and dispose of the wash waters properly. Contracting out this work can also be economical by eliminating the need for a separate washing/cleaning operation at your facility.

If washing/cleaning must occur on-site follow these procedures:

- ✓ Use designated, covered, wash areas to prevent contact with stormwater and bermed to contain wash water.
- ✓ Designated wash areas must be well marked with signs indicating where and how washing must be done.

- ✓ Water may be discharged to the sanitary sewer after flowing through a clarifier. If the above conditions are not met, other pre-treatment may be required.
- ✓ Do not permit steam cleaning or engine degreasing at the wash out area.
- ✓ Washing operations should be conducted in a designated wash area having the following characteristics:
  - Paved with Portland cement concrete
  - Covered or bermed to prevent contact with storm water
  - Sloped for wash water collection
  - Connected to the sanitary sewer upon approval.
  - Clearly designated

#### **LIMITATIONS**

Steam cleaning can generate significant pollutant concentrations requiring permitting, monitoring, pretreatment, and inspections. The measures outlined in this procedure sheet are insufficient to address all the environmental impacts and compliance issues related to steam cleaning.

#### REFERENCES:

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

The Stormwater Mangers Resource Center (http://www.stormwatercenter.net/)

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# VEHICLE AND EQUIPMENT STORAGE

Stormwater runoff from vehicle and equipment storage areas can be contaminated with toxic hydrocarbons and other organic compounds, oils and greases, heavy metals, nutrients, and suspended solids. Activities associated with vehicle and equipment storage may involve one or more of the following:

- 1. Storing Vehicles and Equipment
- 2. Wrecked Vehicle Storage
- 3. Cleaning Storage Areas

Related vehicle maintenance activities are covered under the following program headings in this manual: "Vehicle and Equipment Cleaning", "Equipment Maintenance and Repair", and "Vehicle Fueling".

#### **POLLUTION PREVENTION:**

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for vehicle and equipment storage include:

- Use outside service agencies to clean vehicle storage areas and collect water for off-site disposal.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

## 1. Storing Vehicles and Equipment

#### **General Guidelines**

- ✓ Place drip pans or absorbent materials under vehicles and heavy equipment when not in use.
- ✓ Inspect the storage yard for filling drip pans and other problems (leaking equipment) regularly.

✓ Train employees on procedures for storage and inspection items.

#### **Batteries**

✓ Store batteries that have been dropped or are cracked in a secondary container even if it appears that the acid has already drained.

### 2. Wrecked Vehicle Storage

- ✓ As the vehicles arrive, place drip pans under them immediately, even if the fluids have leaked out before the car arrives.
- ✓ Drain all fluids from wrecked vehicles and "part" cars. Also drain engines, transmission, and other used parts.
- ✓ Promptly transfer used fluids to the proper container; do not leave full drip pans or other open containers lying around.
- ✓ Do not store vehicles near storm drain inlets.
- ✓ Comply with all applicable State and Federal regulations regarding storage, handling, and transport of petroleum products.

### 3. Cleaning Vehicle Storage Areas

- ✓ Dry sweep parking lots, storage areas, and driveways at least once per month to collect dirt, waste, and debris, do not hose down the area to a storm drain.
- ✓ Considering using an outside service to clean vehicle storage areas and collect water for off-site disposal.

#### **LIMITATIONS:**

It may not be possible to contain and clean up spills from vehicles/equipment brought on-site after working hours.

#### REFERENCES:

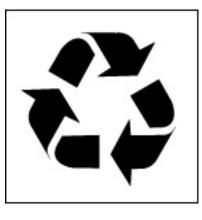
California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

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# WASTE HANDLING AND DISPOSAL

Improper storage of solid wastes can allow toxic compounds, oils and greases, heavy metals, nutrients, suspended solids, and other pollutants to enter stormwater runoff. The discharge of pollutants to stormwater from waste handling and disposal can be prevented and reduced by tracking waste generation, storage, and disposal; reducing waste generation and disposal through source reduction and recycling; and preventing run-on and runoff. Proper waste handling and disposal activities include the following:

- 1. Litter Control
- 2. Waste Collection
- 3. Spill/Leak Control
- 4. Run-on/Runoff Prevention

#### POLLUTION PREVENTION:

Pollution prevention measures have been considered and incorporated in the model procedures. Implementation of these measures may be more effective and reduce or eliminate the need to implement other more complicated or costly procedures. Possible pollution prevention measures for waste handling and disposal include:

- Reuse products when possible.
- Recycle leftover products that are recyclable.
- Once per year, educate municipal staff on pollution prevention measures.

#### **MODEL PROCEDURES:**

#### Litter Control

#### **General Guidelines**

- ✓ Enforce anti-litter laws.
- ✓ Provide a sufficient number of litter receptacles at each fixed facility.

✓ Clean out and cover litter receptacles frequently to prevent spillage.

#### 2. Waste Collection

#### **General Guidelines**

- ✓ Keep waste collection areas clean.
- ✓ Regularly inspect solid waste containers for structural damage. Repair or replace damaged containers as necessary.
- ✓ Secure solid waste containers; containers should be closed tightly when not in use.
- ✓ Do not fill waste containers with washout water or any other liquid.
- ✓ Ensure that only appropriate solid wastes are added to the solid waste container. Certain wastes such as hazardous wastes, appliances, fluorescent lamps, pesticides, etc. may not be disposed of in solid waste containers (see chemical/ hazardous waste collection section below).
- ✓ Do not mix liquid wastes; this can cause chemical reactions, make recycling impossible, and complicate disposal.
- → Note: Permission must be obtained for any discharge of wash water to the sanitary sewer from the local sewering agency.

#### **Good Housekeeping**

- ✓ Use the entire product before disposing of the container.
- ✓ The waste management area should be kept clean by sweeping and cleaning up spills immediately.
- ✓ When cleaning around dumpster areas use dry methods when possible (e.g. sweeping, use of absorbents). If water must be used after sweeping/using absorbents, collect water and discharge to landscaped area or discharge through grease interceptor to the sewer if permitted to do so.

# **Chemical/Hazardous Waste Management**

- ✓ All hazardous waste must be labeled according to hazardous waste regulations. Consult your Fire Department or your local hazardous waste agency for details.
- ✓ Educate/train employees and subcontractors in proper hazardous waste handling management practices.
- ✓ Handle hazardous materials as infrequently as possible. Only properly

trained personnel should handle hazardous waste.

- ✓ Select designated hazardous waste collection areas on-site and make sure that hazardous waste is collected, removed, and disposed of only at these authorized disposal areas.
- ✓ Hazardous wastes may only be stored for 90 days or less, unless the facility obtains a permit.
- ✓ Hazardous materials and wastes should be stored in covered containers and protected from vandalism.
- ✓ Place hazardous waste containers in secondary containment.
- ✓ Stencil storm drains on the facility's property

## 3. Spill/Leak Control:

Also see Spill Prevention and Control procedure sheet

- ✓ Clean up spills immediately.
- ✓ Spill cleanup materials should be placed where they are easily accessible.
- ✓ Minimize spillage/leaking from solid waste containers. For larger solid waste containers (especially compactors) that utilize a hydraulic fluid pump system, regularly inspect and replace faulty pumps or hoses to minimize the potential of releases and spills.
- ✓ Check waste management areas for leaking containers or spills.
- ✓ Leaking equipment including valves, lines, seals, or pumps should be repaired promptly.
- ✓ Transfer waste from damaged containers into safe containers.
- ✓ Vehicles transporting waste should have spill prevention equipment that can prevent spills during transport. The spill prevention equipment includes:
  - Vehicles equipped with baffles for liquid waste
  - Trucks with sealed gates and spill guards for solid waste
- ✓ Special care should be taken when loading or unloading wastes See Loading and Unloading procedure sheet.

## 4. Run-on/Runoff Prevention

- ✓ Prevent stormwater run-on from entering waste management areas by enclosing the area or building a berm around the area.
- ✓ Prevent the waste materials from directly contacting rain.
- ✓ Cover waste areas with a permanent roof if feasible. If not feasible, cover waste piles with temporary covering material such as reinforced tarpaulin, polyethylene, polyurethane, polypropylene or hypalon.
- ✓ If possible, move the activity indoors; ensuring first that all safety concerns such as fire hazard and ventilation are addressed.
- ✓ Dumpsters should be covered to prevent rain from washing waste out of holes or cracks in the bottom of the dumpster.

#### **LIMITATIONS:**

Hazardous waste cannot be re-used or recycled; it must be disposed of by a licensed hazardous waste hauler.

#### REFERENCES:

Bay Area Stormwater Management Agencies Association. 1996. Pollution From Surface Cleaning.

California Storm Water Best Management Practice Handbooks. Municipal Best Management Practice Handbook. Prepared by Camp Dresser & McKee, Larry Walker Associates, Uribe and Associates, Resources Planning Associates for Stormwater Quality Task Force. March 1993.

Harvard University. 2002. Solid Waste Container Best Management Practices – Fact Sheet On-Line Resources – Environmental Health and Safety.

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## DF-1

# DRAINAGE FACILITY OPERATION AND MAINTENANCE

As a consequence of its function, the stormwater conveyance system collects and transports urban runoff and storm water that may contain certain pollutants. Consequently these pollutants may accumulate in the system and must be removed periodically. In addition, the systems must also be maintained to function properly hydraulically to avoid flooding. Maintaining the system may involve the following activities:

Inspection and Cleaning of Stormwater Conveyance Structures
Controlling Illicit Connections and Discharges
Controlling Illegal Dumping

#### **MODEL PROCEDURES:**

## 1. Inspection and Cleaning of Drainage Facilities

#### **General Guidelines**

- ✓ Annually inspect and clean drainage facilities as needed and maintain appropriate records.
- ✓ Remove trash and debris as needed from open channels and properly dispose of these materials (at an approved landfill or recycling facility). It should be noted that major debris removal may require other regulatory permits prior to completing the work.
- Conduct annual visual inspections during the dry season to determine if there are problem inlets where sediment/trash or other pollutants accumulate.
- ✓ Eliminate any discharges that may occur while maintaining and cleaning any municipal drainage facilities.
- ✓ Train crews in proper maintenance activities, including record keeping and disposal.

✓ Provide energy dissipaters (e.g. riprap) below culvert outfalls to minimize potential for erosion.

#### **Storm Drain Flushing**

- ✓ Flushing of storm drains or storm drain inlets should only be done when critically necessary and no other solution is practical.
- ✓ If flushed, to the extent practical the material should be collected (vacuumed), treated with an appropriate filtering device to remove sand and debris and disposed of properly.

must be obtained for any discharge of wash water to the sanitary sewer from the local sewering agency.

#### **Waste Management**

- ✓ Store wastes collected from cleaning activities of the drainage facilities in appropriate containers or temporary storage sites in a manner that prevents discharge to the storm drain.
- ✓ Dewater the wastes if necessary with outflow into the sanitary sewer if permitted. Water should be treated with an appropriate filtering device to remove the sand and debris prior to discharge to the sanitary sewer. If discharge to the sanitary sewer is not permitted, water should be pumped or vacuumed to a tank and properly disposed of. Do not dewater near a storm drain or stream.

## 2. Controlling Illicit Connections and Discharges

Improper physical connections to the storm drain system can occur in a number of ways, such as overflow cross-connects from sanitary sewers and floor drains from businesses like auto shops and restaurants. Illicit discharges and illegal connections can generally be detected and investigated through a combination of programs and approaches that target a variety of pollutants and sources.

- ✓ Report prohibited discharges such as dumping, paint spills, abandoned oil containers, etc. observed during the course of normal daily activities so they can be investigated, contained, and cleaned up.
- ✓ Conduct field investigations to detect and eliminate existing illicit connections and improper disposal of pollutants into the storm drain (i.e. identify problem areas where discharges or illegal connections may occur and follow up stream to determine the source(s)).
- ✓ Report all observed illicit connections and discharges to the City 24-hour water pollution problem reporting hotline (949) 366-1553.

## DF-1

✓ Encourage public reporting of improper waste disposal by distributing public education materials and advertising the 24-hour water pollution problem reporting hotline.



#### **Storm Drain Stenciling**

✓ Implement a storm drain stenciling program.

Storm drain system signs act as highly visible source controls that are typically stenciled directly adjacent to storm drain inlets.

## 3. Controlling Illegal Dumping

Illegally dumped wastes can cause storm water and receiving water quality problems as well as clog the storm drain system itself. Non-hazardous solid wastes may include garbage, trash, refuse, paper, rubbish, ashes, industrial wastes, demolition and construction wastes, abandoned vehicles and parts thereof, discarded home and industrial appliances, manure, vegetable or animal solid and semi-solid wastes and other discarded solid or semi-solid waste provided that such wastes do not contain wastes which must be managed as hazardous wastes, or wastes which contain soluble pollutants in concentration which exceed applicable water quality objectives or could cause degradation of waters of the state.

#### Field Investigation

- ✓ Report prohibited discharges such as dumpings observed during the course of normal daily activities so they can be investigated, contained and cleaned up.
- ✓ Conduct field investigations to detect and eliminate improper disposal of pollutants into the storm drain (i.e. identify problem areas where discharges or illegal connections may occur and follow up stream to determine the source(s)).
- ✓ Report all observed illicit connections and discharges to the City 24-hour water pollution problem reporting hotline (949) 366-1553.
- ✓ Encourage public reporting of improper waste disposal by distributing public education materials and advertising the 24-hour water pollution problem reporting hotline.

## Training/Education/ Outreach

- ✓ Annually train municipal employees to recognize and report illegal dumping.
- ✓ Encourage public reporting of illegal dumping by advertising the City 24-hour water pollution problem reporting hotline (949) 366-1553.

#### LIMITATIONS:

Clean-up activities may create a slight disturbance for local aquatic species. Access to items and material on private property may be limited. Trade-offs may exist between channel hydraulics and water quality/riparian habitat. If storm channels or basins are recognized as wetlands, many activities, including maintenance, may be subject to regulation and permitting.

#### **REFERENCES:**

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