

## San Clemente Fire Services Quarterly Performance Measures

	FY 2023-24				
	1Q Total	2Q Total	3Q Total	4Q Total	YTD Totals/ Avg.
<b>Workload</b>					
# of emergency calls	1524	1421	1438		4383
# of new construction fire inspections performed	119	108	71		298
# of annual fire inspections performed	61	106	796		963
# of fire plan checks	99	76	99		274
# of technical on-site inspections completed	119	134	n/a	n/a	253
<b>Efficiency</b>					
Average response time of call	7:03	7:13	7:15		7:10
<b>Effectiveness</b>					
% of calls within 8 minutes 30 seconds	77%	76%	79%		77.3%
% of plan checks completed within adopted turn around time goals	99%	93%	98%		96.7%
% of 5-day plan checks completed within goal	100%	100%	100%		100.0%
% of 10-day plan checks completed within goal	98%	87%	98%		94.3%