

City of San Clemente SB 272 Catalog of Enterprise Systems - Effective July 1, 2023

Vendor	Product	System Purpose	Type of Information	Department(s)	Collection Frequency	Update Frequency
Tyler Technologies	Eden	Enterprise Resource Planning	General Ledger, Accounts Payable, Accounts Receivable, Payroll, Human Resources, Utility Billing, Budget	Finance and Administrative Services	Daily	Daily
CivicPlus	CivicRec	Recreation Management	Recreation Program Registration, Facility Booking	Beaches, Parks and Recreation	Daily	Daily
Active Network	Class	Cashiering	Cashiering, Point of Sale.	Finance and Admin Services.	Daily	Daily
EMC	Application Extender	Electronic Document Imaging and Management	Electronic Records Repository for all City Departments	City Clerk	Weekly	Weekly
Microsoft	Office 365	Email / Calendaring	Email / Calendaring	All	Daily	Daily
CentralSquare	TrakIT	Permitting, Licensing, Code Enforcement	Permits, Licenses, Code Enforcement Tracking	Community Development	Daily	Daily
Lucity	Lucity	Computerized Maintenance Management System	Work Orders and Preventative Maintenance for City Assets	Public Works	Daily	Daily
Granicus	Vision CMS	Website and Content Management	Website Content	Finance and Administrative Services	Daily	Daily
Granicus	Legistar	Legislative Management	Agendas, Reports, Minutes, Meeting Information	City Clerk	Daily	Daily
Neogov	NeoGov	Job Descriptions and Recruitment Management	Job Descriptions and Recruitments	Finance and Administrative Services	Weekly	Weekly
Esri	ArcGIS / ArcSDE	Geographic Information Systems	Utility Assets, Public Works Assets, Land Use Layers, Property and Parcel Information	Community Development, Public Works	Daily	Daily
Chameleon Beach	Chameleon	Animal Control/Shelter Management	Animal Control and Sheltering records	Coastal Animal Services Authority	Daily	Daily
ManageEngine	SDPOnDemand	IT Helpdesk	IT Helpdesk Requests & Resolutions	Finance and Administrative Services	Daily	Daily
Autodesk	AutoCAD	Computer Aided Design	Public Works Plans and Illustrations	Public Works	Daily	Daily
MCCI	JustFOIA	Public Records Request Management	Public Records Requests	City Clerk	Daily	Daily
MCCI	MuniCode	Municipal Code	Municipal Code	City Clerk	As-needed	As-needed
PlanetBids	PlanetBids	Vendor and Procurement Management	Vendors, Bids, RFPs	Finance and Administrative Services	Daily	Daily
Fuhr Software, Inc	LobbyCentral	Customer Check-in and Queue Management	Customer Visits at 910 Calle Negocio Offices	Community Development	Daily	Daily
In-House	ConTrack	Contract Tracking	Contracts	City Clerk	Daily	Daily

In-House	ICE	Insurance Certificate Tracking	Insurance Certificates	Finance and Administrative Services	Bi-Monthly	Bi-Monthly
In-House	BondTrack	Surety Bond Tracking	Bond Information	Public Works	Weekly	Weekly
In-House	LegHist	Legislative History Tracking	Legislative History	City Clerk	Bi-Monthly	Bi-Monthly
In-House	FileTrack	File Location Tracking	Paper File Locations	All	Weekly	Weekly
Mitel	Mitel Connect	Communications and Messageing	Telephone Calls, Voicemail and messaging	All	Daily	Daily
Milestone	Milestone xProtect	Video Management System	Video Recordings	Public Safety, City Manager	Daily	Daily
Bluebeam	Revu Standard	Electronic Plan Review	Plan Markup/comments	Community Dvelopment/ Public works	Daily	Daily
Caplinked	Caplinked	Secure Workspace	Confidential Documents	City Clerk	Monthly	Monthly
Zoom	Zoom	Video Conferencing	Meeting Recordings	City Clerk	Weekly	Weekly