



City of San Clemente
 Community Development Department
 Community Outreach & Engagement Report
 December 2023

	Oct	Nov	Dec
Individuals Assisted			
Outreach Contacts	364	298	279
Unduplicated Individuals Contacted	64	58	51
Reported causes:			
• Economic Conditions	2	0	2
• Substance Abuse	14	12	12
• Mental Health Issues	15	13	13
• Combination (Substance Abuse & Mental Health Issues)	33	33	24
• Other (No causes reported)	0	0	0
Total Clients in Case Management	27	20	20
Total Case Management Hours	69	51	51
Responses to Public Calls/Complaints	101	88	93
Outreach Services Provided			
Documentation Assistance	5	7	10
Transportation Assistance	25	21	23
Referrals for:			
• Employment Assistance	0	1	1
• Financial Assistance	3	1	2
• Mental Health Assistance	12	29	16
• Outside Agency, i.e. VA, Medical Care	17	12	7
• Hygiene	10	2	0
Number of HMIS Interviews	5	4	5
• Provider Matches (Shelter/Mental Health Services)	1	2	2
Housing/Shelter Offers Declined	5	10	8
Street Exits			
Number of Street Exits	22	18	17
Street Exit Destinations:			
• Shelter (Emergency Shelter, Motel, Transitional Housing, etc.)	7	3	3
• Family Reunification	12	11	8
• Assisted Living (institutional facility, nursing home, etc.)	2	4	4
• Permanent Housing	1	0	2
Demographics of Individuals Assisted			
Veteran	1	0	0
Chronic/Long-term Homeless (longer than 12 months)	34	30	28
Newly Homeless (less than 12 months)	23	26	18
Families	1	0	0
COVID-Vulnerable (significantly impacted by COVID)	0	0	2
Housed	5	2	2
Employed	3	2	2
Previously Housed Individuals Returned to Street	2	0	2
New Arrivals (no previous City Staff contact)	17	12	11
<i>Origin</i> : SD County, OC, Riverside County, L.A. Santa Monica, Montana, Colorado			
Major Locations of Outreach: North Beach Station, Pier Bowl, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			