

Fire

San Clemente Fire Services Quarterly Performance Measures

	FY 2022-23				
	1Q Total	2Q Total	3Q Total	4Q Total	YTD Totals/ Avg.
<b>Workload</b>					
# of emergency calls	1595	1479	1358		4432
# of new construction fire inspections performed	107	105	76		288
# of annual fire inspections performed	93	72	77		242
# of fire plan checks	107	87	71		265
<b>Efficiency</b>					
Average response time of call	7:14	7:10	7:02		7:08
<b>Effectiveness</b>					
% of calls within 7 minutes**	62%	61%	79%		67.3%
% of technical on-site inspections completed within 72 hours	100%	98%	100%		99.3%
% of plan checks completed within adopted turn around time goals	97%	96%	99%		97.3%
% of 5-day plan checks completed within goal	92%	100%	100%		97.3%
% of 10-day plan checks completed within goal	99%	97%	98%		98.0%

\*\*8 min 30 sec is newly adopted standard. Starting 3Q, percentages will reflect that standard.