



City of San Clemente
 Community Development Department
 Community Outreach & Engagement Report
 April 2023

	Feb	Mar	Apr
Individuals Assisted			
Outreach Contacts	402	541	343
Unduplicated Individuals Contacted	63	64	67
Reported causes:			
• Economic Conditions	8	8	9
• Substance Abuse	17	17	17
• Mental Health Issues	17	17	17
• Combination (Substance Abuse & Mental Health Issues)	19	20	22
• Other (No causes reported)	2	2	2
Total Clients in Case Management	32	32	26
Total Case Management Hours	75	75	63
Responses to Public Calls/Complaints	87	90	48
Outreach Services Provided			
Documentation Assistance	7	8	10
Transportation Assistance	16	18	39
Referrals for:			
• Employment Assistance	1	0	2
• Financial Assistance	4	3	6
• Mental Health Assistance	15	15	13
• Outside Agency, i.e. VA, Medical Care	16	18	12
• Hygiene	40	22	4
Number of HMIS Interviews	9	7	6
• Provider Matches (Shelter/Mental Health Services)	3	2	5
Housing/Shelter Offers Declined*	10	15	10
Street Exits			
Number of Street Exits	9	19	28
Street Exit Destinations:			
• Shelter (Emergency Shelter, Motel, Transitional Housing, etc.)	2	5	9
• Family Reunification	3	10	17
• Assisted Living (institutional facility, nursing home, etc.)	4	4	0
• Permanent Housing	0	0	2
Demographics of Individuals Assisted			
Veteran	9	9	1
Chronic/Long-term Homeless (longer than 12 months)	48	48	49
Newly Homeless (less than 12 months)	19	19	8
Families	1	1	0
COVID-Vulnerable (significantly impacted by COVID)	10	10	10
Housed	2	2	4
Employed	2	2	2
Previously Housed Individuals Returned to Street	2	2	4
New Arrivals (no previous City Staff contact)	7	8	13
<i>Origin : San Diego County, Orange County, Riverside County, L.A. County, Texas</i>			
Major Locations of Outreach: North Beach Station, Pier Bowl, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			