



**City of San Clemente  
Community Development Department  
Community Outreach & Engagement Report  
March 2023**

	Jan	Feb	Mar
<b>Individuals Assisted</b>			
Outreach Contacts	417	402	541
Unduplicated Individuals Contacted	67	63	64
Reported causes:			
• Economic Conditions	7	8	8
• Substance Abuse	13	17	17
• Mental Health Issues	16	17	17
• Combination (Substance Abuse & Mental Health Issues)	16	19	20
• Other (No causes reported)	3	2	2
Total Clients in Case Management	28	32	32
Total Case Management Hours	73	75	75
Responses to Public Calls/Complaints	89	87	90
<b>Outreach Services Provided</b>			
Documentation Assistance	5	7	8
Transportation Assistance	9	16	18
Referrals for:			
• Employment Assistance	1	1	0
• Financial Assistance	6	4	3
• Mental Health Assistance	11	15	15
• Outside Agency, i.e. VA, Medical Care	10	16	18
• Food/ Hygiene	32	40	22
Number of HMIS Interviews	17	9	7
• Provider Matches (Shelter/Mental Health Services)	0	3	2
Housing/Shelter Offers Declined*	12	10	15
<b>Street Exits</b>			
Number of Street Exits	13	9	19
Street Exit Destinations:			
• Shelter (Emergency Shelter, Motel, Transitional Housing, etc.)	1	2	5
• Family Reunification	4	3	10
• Assisted Living (institutional facility, nursing home, etc.)	6	4	4
• Permanent Housing	2	0	0
<b>Demographics of Individuals Assisted</b>			
Veteran	10	9	9
Chronic/Long-term Homeless (longer than 12 months)	47	48	48
Newly Homeless (less than 12 months)	19	19	19
Families	0	1	1
COVID-Vulnerable (significantly impacted by COVID)	10	10	10
Housed	1	2	2
Employed	4	2	2
Previously Housed Individuals Returned to Street	3	2	2
New Arrivals (no previous City Staff contact)	11	7	8
<i>Origin : San Diego County, Orange County, Riverside County, L.A</i>			
Major Locations of Outreach: North Beach Station, Pier Bowl, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			