



AGENDA REPORT

CITY OF SAN CLEMENTE

City Council Meeting

910 Calle Negocio
2nd Floor
San Clemente, California
www.san-clemente.org

Meeting Date: 3/27/2023

Agenda Item: 3.

Department: City Manager
Prepared By Andy Hall, City Manager

Subject:

CONSIDERATION OF RESOLUTION 23-10 AUTHORIZING THE CITY MANAGER TO EXECUTE A CONTRACT BETWEEN GATEKEEPERS SECURITY SERVICES INC. AND THE CITY OF SAN CLEMENTE FOR SECURITY SERVICES ON A TRIAL BASIS

Summary:

On Tuesday, March 21, 2023, the City Council directed staff to hold a Special Council meeting on Monday, March 27, 2023, to discuss a proposal from Gatekeepers Security Services Inc. to provide security services on a trial basis in the City of San Clemente. Staff has received a proposal from the company and if authorized by the City Council, a formal agreement will be prepared and executed.

Discussion:

The City Council is concerned about the increase in the amount of illegal activity on public property in the City. Reports of alcohol and drug use, smoking, littering and debris, and violations of other municipal laws and ordinances are provided to the City on a constant basis. Recognizing the time and personnel limitations of local law enforcement (Orange County Sheriff) and City Code Compliance, it has been determined that a professional services agreement with a private security firm to augment those services is necessary. Staff would recommend that a trial period be established to address these concerns with direction to return to the City Council 60 days after implementation to determine if measurable improvements have occurred and an extended program should be explored.

Gatekeepers Security Services (Gatekeepers), located at 1422 Marquette St., Unit #4D in Oceanside, has submitted a proposal for consideration by the City Council. The firm has a proven track record and possesses the equipment, personnel, and ability to address the concerns of the City Council. Gatekeepers is proposing a 7 days per week, 24 hours per day service with at least 4 officers and 4 marked security vehicles at all times. Each interaction will be documented with the use of body cameras and other equipment that will allow measurement of the program.

The City Council will need to provide direction of whether to allow the Gatekeepers to issue administrative citations, or if all elevated calls should be addressed by the Orange County Sheriff's Department. Protocols will also need to be established to maintain effective communication and coordination with law enforcement. Staff is not recommending that the Gatekeepers replace or reduce law enforcement presence, but rather augment the current services of the City.

Council Options:

- Approve Resolution 23-10 authorizing the City Manager to prepare and execute a formal agreement for a 60 day trail period with Gatekeepers Security Services, Inc. to provide security services for the City of San Clemente with authorization to issue administrative citations.
- Continue the Item with direction to staff to provide additional information.
- Provide specific action to the City Manager.
- Deny the resolution and provide specific direction.

Fiscal Impact:

If adopted as presented, Resolution 23-10 would establish a contract for services in an amount not to exceed \$131,400 per month that can be modified as needed. Funding would be allocated from the Unassigned Fund Balance of the General Fund.

Recommended Actions:

Staff Recommendation

Approve Resolution 23-10 authorizing the City Manager to prepare and execute a formal agreement for a 60 day trail period with Gatekeepers Security Services, Inc. to provide security services for the City of San Clemente with authorization to issue administrative citations.

Attachments:

1. Resolution No. 23-10
2. Proposal from Gatekeepers Security Services, Inc.

RESOLUTION NO. 23-10

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SAN CLEMENTE, CALIFORNIA, AUTHORIZING THE CITY MANAGER TO PREPARE AND EXECUTE A CONTRACT BETWEEN GATEKEEPERS SECURITY SERVICES INC. AND THE CITY OF SAN CLEMENTE FOR SECURITY SERVICES ON A TRIAL BASIS

WHEREAS, the City of San Clemente Mission Statement states, "... Maintaining a safe, healthy atmosphere in which to live, work and play; and

WHEREAS, the City Council has determined it is in the best interest of the community to execute a contract to obtain security services to better implement the provisions of the adopted laws, ordinances and resolutions of the City; and

WHEREAS, Gatekeepers Security Services Inc., has unique skills and abilities to provide assistance to the City on a trial basis to help the Orange County Sheriff's Department and the City's Code Compliance Division to enforce the existing laws, ordinances and resolutions of the City of San Clemente.

NOW, THEREFORE, The City Council of the City of San Clemente does hereby resolve as follows:

Section 1.

The above recitals are considered findings by the City Council and incorporated into the body of this resolution.

Section 2.

The City Manager is hereby directed to establish a contract for services in an initial amount not to exceed (emphasis added) \$131,400 per month that can be modified as needed with Gatekeepers Security Services, Inc. to provide security services on a trial in the City of San Clemente.

Section 3.

The contract shall indicated the specific services to be provided, but in general, the security services are intended to augment the capacity of the Orange County Sheriff's Department and the City of San Clemente Code Compliance Division in the enforcement of existing laws, ordinances, resolutions and provisions of the San Clemente Municipal Code.

Section 4.

The City Manager is instructed to provide an update to the City Council approximately 60 days after the execution of the contract to determine the effectiveness of the additional security services and to direct the City Manager to terminate or extend the contract for a specified period of time.

Section 4. The City Clerk shall certify to the passage and adoption of this resolution

and enter it into the book of original resolutions.

PASSED AND ADOPTED this 27th day of March, 2023.

ATTEST:

City Clerk of the City of
San Clemente, California

Mayor of the City of San
Clemente, California

STATE OF CALIFORNIA)
 COUNTY OF ORANGE) §
 CITY OF SAN CLEMENTE)

I, LAURA CAMPAGNOLO, City Clerk of the City of San Clemente, California, do hereby certify that Resolution No. _____ was adopted at a regular meeting of the City Council of the City of San Clemente held on the _____ day of _____, _____, by the following vote:

AYES:

NOES:

ABSENT:

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the City of San Clemente, California, this _____ day of _____, _____.

 CITY CLERK of the City of
 San Clemente, California

Approved as to form:

 City Attorney

Proposal

Gatekeepers Security Services Inc.

1422 Marquette St, Unit #4D
Oceanside CA, 92058
(951) 422-6768



Service Proposal To Provide Security Services To The City of San Clemente From Gatekeepers Security Services Inc.

Date	Services Performed By:	Services Performed For:
March 16, 2023	Gatekeepers Security Services Inc. 1422 Marquette St, Unit #4D Oceanside CA, 92058	Attn: The City of San Clemente

Proposal

1. Our hours of protection with our dedicated officers will be 7 days a week, 24 hours a day. Gatekeepers Security Services Inc. (Henceforth referred to as GSSI) will provide four marked security vehicles. The starting date will be determined by The City of San Clemente and GSSI.
2. GSSI will be using top of the line accountability software to make communication between management and the client seamless. As needed, we will create reports of suspicious activity observed and actions taken by our officers on duty.
3. GSSI has 3 forms of GPS tracking on our officers to ensure your properties get the services proposed.
4. GSSI will dedicate initial focus to the North Beach area, as well as surrounding areas at risk of increased criminal impact.
5. GSSI officers will assist individuals with information pertaining to where they can best receive shelter and assistance should they require it.
6. GSSI officers will assist in the collection and disposal of unwanted items encountered during their patrol. Vehicles will be outfitted to carry said articles to a designated disposal site while on duty.

7. GSSI officers will assist the public as city ambassadors. Responsibilities may include but are not limited to; providing information about the city and its locations, escorting the public to their vehicles, and other duties to be determined further within the contract.
8. As part of the proposal to provide security, patrol, and engagement services, GSSI recommends the inclusion of data collection as a part of its activities. By collecting data on the number of individuals interacted with, the number of repeated interactions, the referred services or facilities, and other significant information, the City of San Clemente will gain valuable insights into the scope and activities of the patrols, the people the patrols encounter, the condition of patrolled areas of the city, and how many interactions include people experiencing homelessness or other types of challenges.
9. GSSI has access to hand-held data collection technology that will benefit the City of San Clemente. These benefits include:
 - a. Weekly census of individuals experiencing homelessness or are otherwise on the streets.
 - b. Tracking reductions or increases in interactions.
 - c. Heat maps of locations where interactions most take place.
 - d. Analysis of types of interactions and potential responses.
 - e. Frequency of repeated interactions.
 - f. History of referrals and their outcomes.
 - g. De-identified demographic and other personal information.
 - h. Customizable data fields for specific municipal uses.
10. In addition, GSSI's partners can provide data analytics, data dashboards, and other data services that provide real-time data and graphical visualization to track daily progress and match progress with desired outcomes.
11. The need for bottom-up, community-based data is vital for the appropriate allocation of resources, understanding the scope of challenges confronting the City, and the impacts of various activities on municipal activity and City budgets. Tying data from patrols to City initiatives that address homelessness, clean and safe streets, human services, and other City projects is an important component of better understanding the needs of the City of San Clemente and the City's potential responses.
12. The monthly cost for these services will be: \$131,400 for 4 vehicles, guards, dedicated managers and dispatch, and additional miscellaneous operations. Payment will be due on the 1st of each month.
13. Your properties will have access to guards throughout the day and night for incidents that require a need for more assistance. In the event that a situation beyond the normal scope of patrol arises that requires dispatch, our management team will decide when to dispense these personnel on a case by case basis. In case of an emergency, please call police but secondly, also call GSSI.


14. This service may be canceled at any time by GSSI or The City of San Clemente with a 30 day notice.

Your contact regarding any concerns and or questions for GSSI is our dispatch phone number at (951) 422-6768 and a supervisor will reach out to you if you need more assistance.

The City of San Clemente

Gatekeepers Security Services
Inc.

By: _____
Name:
Title:

By: 
Name: Wyatt Kramer
Title: Operations Manager
Date: March 16, 2023