



City of San Clemente
Community Development Department
Community Outreach & Engagement Report
January 2023

	Nov	Dec	Jan
Individuals Assisted			
Outreach Contacts	284	264	417
Unduplicated Individuals Contacted	62	55	67
Reported causes:			
• Economic Conditions	9	7	7
• Substance Abuse	15	13	13
• Mental Health Issues	17	16	16
• Combination (Substance Abuse & Mental Health Issues)	17	16	16
• Other (No causes reported)	3	3	3
Total Clients in Case Management	28	26	28
Total Case Management Hours	76	67	73
Responses to Public Calls/Complaints	68	74	89
Outreach Services Provided			
Documentation Assistance	6	3	5
Transportation Assistance	9	7	9
Referrals for:			
• Employment Assistance	0	0	1
• Financial Assistance	3	4	6
• Mental Health Assistance	12	9	11
• Outside Agency, i.e. VA, Medical Care	8	6	10
• Food/ Hygiene	22	24	32
Number of HMIS Interviews	5	4	17
• Provider Matches (Shelter/Mental Health Services)	3	0	0
Housing/Shelter Offers Declined*	11	9	12
Street Exits			
Number of Street Exits	11	5	13
Street Exit Destinations:			
• Shelter (Emergency Shelter, Motel, Transitional Housing, etc.)	2	2	1
• Family Reunification	6	2	4
• Assisted Living (institutional facility, nursing home, etc.)	2	1	6
• Permanent Housing	1	0	2
Demographics of Individuals Assisted			
Veteran	10	9	10
Chronic/Long-term Homeless (longer than 12 months)	45	47	47
Newly Homeless (less than 12 months)	15	15	19
Families	0	0	0
COVID-Vulnerable (significantly impacted by COVID)	7	9	10
Housed	2	2	1
Employed	5	3	4
Previously Housed Individuals Returned to Street	3	2	3
New Arrivals (no previous City Staff contact)	8	9	11
<i>Origin : San Diego County, Orange County, Riverside County, LA, Oregon</i>			
Major Locations of Outreach: North Beach Station, Pier Bowl, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			