



City of San Clemente
 Community Development Department
 Community Outreach & Engagement Report
 December 2022

	Oct	Nov	Dec
Individuals Assisted			
Outreach Contacts	239	284	264
Unduplicated Individuals Contacted	62	62	55
Reported causes:			
• Economic Conditions	10	9	7
• Substance Abuse	15	15	13
• Mental Health Issues	17	17	16
• Combination (Substance Abuse & Mental Health Issues)	17	17	16
• Other (No causes reported)	3	3	3
Total Clients in Case Management	28	28	26
Total Case Management Hours	83	76	67
Responses to Public Calls/Complaints	72	68	74
Outreach Services Provided			
Documentation Assistance	7	6	3
Transportation Assistance	3	9	7
Referrals for:			
• Employment Assistance	0	0	0
• Financial Assistance	2	3	4
• Mental Health Assistance	8	12	9
• Outside Agency, i.e. VA, Medical Care	10	8	6
• Food/ Hygiene	20	22	24
Number of HMIS Interviews	4	5	4
• Provider Matches (Shelter/Mental Health Services)	2	3	0
Housing/Shelter Offers Declined*	-	11	9
Street Exits			
Number of Street Exits	4	11	5
Street Exit Destinations:			
• Shelter (Emergency Shelter, Motel, Transitional Housing, etc.)	2	2	2
• Family Reunification	2	6	2
• Assisted Living (institutional facility, nursing home, etc.)	0	2	1
• Permanent Housing	0	1	0
Demographics of Individuals Assisted			
Veteran	8	10	9
Chronic/Long-term Homeless (longer than 12 months)	45	45	47
Newly Homeless (less than 12 months)	14	15	15
Families	0	0	0
COVID-Vulnerable (significantly impacted by COVID)	9	7	9
Housed	4	2	2
Employed	5	5	3
Previously Housed Individuals Returned to Street*	-	3	2
New Arrivals (no previous City Staff contact)	7	8	9
<i>Origin</i> : San Diego County, Orange County, Riverside County, LA, Arkansas			
Major Locations of Outreach: North Beach Station, Pier Bowl, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			

*Data collection for this statistic began in November 2022.