



City of San Clemente
 Community Development Department
 Community Outreach & Engagement Report
 November 2022

	Sept	Oct	Nov
Individuals Assisted			
Outreach Contacts	237	239	284
Unduplicated Individuals Contacted	58	62	62
Reported causes:			
• Economic Conditions	8	10	9
• Substance Abuse	14	15	15
• Mental Health Issues	16	17	17
• Combination (Substance Abuse & Mental Health Issues)	17	17	17
• Other (No causes reported)	3	3	3
Total Clients in Case Management	25	28	28
Total Case Management Hours	43	83	76
Responses to Public Calls/Complaints	57	72	68
Outreach Services Provided			
Documentation Assistance	6	7	6
Transportation Assistance	5	3	9
Referrals for:			
• Employment Assistance	1	0	0
• Financial Assistance	7	2	3
• Mental Health Assistance	9	8	12
• Outside Agency, i.e. VA, Medical Care	11	10	8
• Food/ Hygiene	16	20	22
Number of HMIS Interviews	5	4	5
• Provider Matches (Shelter/Mental Health Services)	2	2	3
Housing/Shelter Offers Declined	-	-	11*
Street Exits			
Number of Street Exits	4	4	11
Street Exit Destinations:			
• Shelter (Emergency Shelter, Motel, Transitional Housing, etc.)	2	2	2
• Family Reunification	1	2	6
• Assisted Living (institutional facility, nursing home, etc.)	1	0	2
• Permanent Housing	0	0	1
Demographics of Individuals Assisted			
Veteran	8	8	10
Chronic/Long-term Homeless (longer than 12 months)	43	45	45
Newly Homeless (less than 12 months)	12	14	15
Families	1	0	0
COVID-Vulnerable (significantly impacted by COVID)	8	9	7
Housed	6	4	2
Employed	6	5	5
Previously Housed Individuals Returned to Street	-	-	3*
New Arrivals (no previous City Staff contact)	6	7	8
Origin: San Diego County, Orange County, Riverside County, LA, Arkansas			
Major Locations of Outreach: North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead			

*Data collection for this statistic began in November.