



City of San Clemente
 Community Development Department
 City Outreach and Engagement Report
 October 2022

Individuals Assisted	Aug*	Sept	Oct
Number of Outreach Contacts	165	237	239
Number of Unduplicated Individuals Contacted	55	58	62
Reported causes:			
• Economic Conditions	8	8	10
• Substance Abuse	15	14	15
• Mental Health Issues	12	16	17
• Combination (Substance Abuse & Mental Health Issues)	17	17	17
• Other (No causes reported)	3	3	3
Total Number of Clients in Case Management	22	25	28
Total Case Management Hours	24	43	83
Number of Responses to Public Calls/ Inquires	30	57	72
Outreach Services Provided	Aug*	Sept	Oct
Documentation Assistance	4	6	7
Transportation Assistance	8	5	3
Referrals for:			
• Employment Assistance	0	1	0
• Financial Assistance	3	7	2
• Mental Health Assistance	8	9	8
• Outside Agency, i.e. VA	8	11	10
• Food/ Hygiene	10	16	20
Number of HMIS Interviews	6	5	4
• Provider Matches (Shelter/Mental Health Services)	1	2	2
Street Exits	Aug*	Sept	Oct
Number of Street Exits	11	4	4
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	7	2	2
• Family Reunification	2	1	2
• Assisted Living (institutional facility, nursing home, etc.)	2	1	0
• Permanent Housing	0	0	0
Demographics of Individuals Assisted During Month:	Aug*	Sept	Oct
Veteran	8	8	8
Chronic/Long-term Homeless (longer than 12 months)	43	43	45
Newly Homeless (less than 12 months)	16	12	14
Families	0	1	0
COVID-Vulnerable (significantly impacted by COVID)	8	8	9
Housed	6	6	4
Unhoused Students	0	0	0
Employed	5	6	5
Number of New Arrivals (no previous City staff contact)	5	6	8
San Diego County, Orange County, L.A. New York			
Major Locations of Outreach (Month of Report only):			
North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead, RSC Business Park			

*August statistics reflect a reduction in staff outreach hours due to leave taken during the month.