



**City of San Clemente**  
**Community Development Department**  
**City Outreach and Engagement Report**  
**September 2022**

<b>Individuals Assisted</b>	July	Aug*	Sept
Number of Outreach Contacts	246	165	237
Number of Unduplicated Individuals Contacted	65	55	58
Reported causes:			
• Economic Conditions	12	8	8
• Substance Abuse	15	15	14
• Mental Health Issues	20	12	16
• Combination (Substance Abuse & Mental Health Issues)	15	17	17
• Other (No causes reported)	3	3	3
Total Number of Clients in Case Management	24	22	25
Total Case Management Hours	51	24	43
Number of Responses to Public Calls/ Inquires	63	30	57
<b>Outreach Services Provided</b>	July	Aug*	Sept
Documentation Assistance	11	4	6
Transportation Assistance	9	8	5
Referrals for:			
• Employment Assistance	3	0	1
• Financial Assistance	8	3	7
• Mental Health Assistance	15	8	9
• Outside Agency, i.e. VA	13	8	11
• Food/ Hygiene	16	10	16
Number of HMIS Interviews	10	6	5
• Provider Matches (Shelter/Mental Health Services)	1	1	2
<b>Street Exits</b>	July	Aug*	Sept
Number of Street Exits	5	11	4
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	3	7	2
• Family Reunification	1	2	1
• Assisted Living (institutional facility, nursing home, etc.)	0	2	1
• Permanent Housing	1	0	0
<b>Demographics of Individuals Assisted During Month:</b>	July	Aug*	Sept
Veteran	10	8	8
Chronic/Long-term Homeless (longer than 12 months)	41	43	43
Newly Homeless (less than 12 months)	14	16	12
Families	1	0	1
COVID-Vulnerable (significantly impacted by COVID)	11	8	8
Housed	6	6	6
Unhoused Students	0	0	0
Employed	6	5	6
Number of New Arrivals (no previous City staff contact)	9	5	6
San Diego County, Orange County, Riverside County. L.A. Palm Springs			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead			

\*August statistics reflect a reduction in staff outreach hours due to leave taken during the month.