



City of San Clemente
 Community Development Department
 City Outreach and Engagement Report
 August 2022

Individuals Assisted	June	July	August*
Number of Outreach Contacts	249	246	165
Number of Unduplicated Individuals Contacted	62	65	55
Reported causes:			
• Economic Conditions	11	12	8
• Substance Abuse	15	15	15
• Mental Health Issues	19	20	12
• Combination (Substance Abuse & Mental Health Issues)	15	15	17
• Other (No causes reported)	2	3	3
Total Number of Clients in Case Management	22	24	22
Total Case Management Hours	49	51	24
Number of Responses to Public Calls/ Inquires	58	63	30
Outreach Services Provided	June	July	August*
Documentation Assistance	14	11	4
Transportation Assistance	15	9	8
Referrals for:			
• Employment Assistance	5	3	0
• Financial Assistance	6	8	3
• Mental Health Assistance	16	15	8
• Outside Agency, i.e. VA	17	13	8
• Food/ Hygiene	14	16	10
Number of HMIS Interviews	9	10	6
• Provider Matches (Shelter/Mental Health Services)	4	1	1
Street Exits	June	July	August*
Number of Street Exits	7	5	11
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	4	3	7
• Family Reunification	2	1	2
• Assisted Living (institutional facility, nursing home, etc.)	0	0	2
• Permanent Housing	1	1	0
Demographics of Individuals Assisted During Month:	June	July	August*
Veteran	9	10	8
Chronic/Long-term Homeless (longer than 12 months)	41	41	43
Newly Homeless (less than 12 months)	12	14	16
Families	1	1	0
COVID-Vulnerable (significantly impacted by COVID)	10	11	8
Housed	5	6	6
Unhoused Students	0	0	0
Employed	5	6	5
Number of New Arrivals (no previous City staff contact)	9	9	5
San Diego County, Orange County, Riverside County, L.A. Canada			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead			

* August statistics reflect a reduction in staff outreach hours due to leave taken during the month.