



City of San Clemente
Community Development Department
City Outreach and Engagement Report
July 2022

Individuals Assisted	May	June	July
Number of Outreach Contacts	241	249	243
Number of Unduplicated Individuals Contacted	59	62	65
Reported causes:			
• Economic Conditions	9	11	12
• Substance Abuse	14	15	15
• Mental Health Issues	18	19	20
• Combination (Substance Abuse & Mental Health Issues)	16	15	15
• Other (No causes reported)	2	2	3
Total Number of Clients in Case Management	25	22	24
Total Case Management Hours	57	49	51
Number of Responses to Public Calls/ Inquires	52	58	63
Outreach Services Provided	May	June	July
Documentation Assistance	12	14	11
Transportation Assistance	8	15	9
Referrals for:			
• Employment Assistance	3	5	3
• Financial Assistance	4	6	8
• Mental Health Assistance	17	16	15
• Outside Agency, i.e. VA	18	17	13
• Food/ Hygiene	15	14	16
Number of HMIS Interviews	7	9	10
• Provider Matches (Shelter/Mental Health Services)	2	4	1
Street Exits	May	June	July
Number of Street Exits	3	7	5
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	1	4	3
• Family Reunification	1	2	1
• Assisted Living (institutional facility, nursing home, etc.)	1	0	0
• Permanent Housing	0	1	1
Demographics of Individuals Assisted During Month:	May	June	July
Veteran	8	9	10
Chronic/Long-term Homeless (longer than 12 months)	40	41	41
Newly Homeless (less than 12 months)	12	12	14
Families	1	1	1
COVID-Vulnerable (significantly impacted by COVID)	10	10	11
Housed	5	5	6
Unhoused Students	0	0	0
Employed	4	5	6
Number of New Arrivals (no previous City staff contact)	5	9	9
San Diego County, Orange County, New York, Riverside County. L.A.			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead			