



City of San Clemente
 Community Development Department
 City Outreach and Engagement Report
 June 2022

Individuals Assisted	April	May	June
Number of Outreach Contacts	236	241	249
Number of Unduplicated Individuals Contacted	57	59	62
Reported causes:			
• Economic Conditions	8	9	11
• Substance Abuse	14	14	15
• Mental Health Issues	17	18	19
• Combination (Substance Abuse & Mental Health Issues)	16	16	15
• Other (No causes reported)	2	2	2
Total Number of Clients in Case Management	23	25	22
Total Case Management Hours	56	57	49
Number of Responses to Public Calls/ Inquires	44	52	58
Outreach Services Provided	April	May	June
Documentation Assistance	11	12	14
Transportation Assistance	13	8	15
Referrals for:			
• Employment Assistance	2	3	5
• Financial Assistance	6	4	6
• Mental Health Assistance	18	17	16
• Outside Agency, i.e. VA	17	18	17
• Food/ Hygiene	19	15	14
Number of HMIS Interviews	6	7	9
• Provider Matches (Shelter/Mental Health Services)	1	2	4
Street Exits	April	May	June
Number of Street Exits	4	3	7
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	2	1	4
• Family Reunification	1	1	2
• Assisted Living (institutional facility, nursing home, etc.)	1	1	0
• Permanent Housing	0	0	1
Demographics of Individuals Assisted During Month:	April	May	June
Veteran	8	8	9
Chronic/Long-term Homeless (longer than 12 months)	40	40	41
Newly Homeless (less than 12 months)	9	12	12
Families	1	1	1
COVID-Vulnerable (significantly impacted by COVID)	8	10	10
Housed	3	5	5
Unhoused Students	0	0	0
Employed	3	4	5
Number of New Arrivals (no previous City staff contact)	5	5	9
San Diego County, Orange County, New York, Riverside County. L.A.			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead			