



City of San Clemente
 Community Development Department
 City Outreach and Engagement Report
 May 2022

Individuals Assisted	March	April	May
Number of Outreach Contacts	220	236	241
Number of Unduplicated Individuals Contacted	56	57	59
Reported causes:			
• Economic Conditions	8	8	9
• Substance Abuse	13	14	14
• Mental Health Issues	15	17	18
• Combination (Substance Abuse & Mental Health Issues)	17	16	16
• Other (No causes reported)	3	2	2
Total Number of Clients in Case Management	22	23	25
Total Case Management Hours	54	56	57
Number of Responses to Public Calls/ Inquires	43	44	52
Outreach Services Provided	March	April	May
Documentation Assistance	12	11	12
Transportation Assistance	11	13	8
Referrals for:			
• Employment Assistance	3	2	3
• Financial Assistance	4	6	4
• Mental Health Assistance	16	18	17
• Outside Agency, i.e. VA	16	17	18
• Food/ Hygiene	17	19	15
Number of HMIS Interviews	3	6	7
• Provider Matches (Shelter/Mental Health Services)	0	1	2
Street Exits	March	April	May
Number of Street Exits	10	4	3
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	2	2	1
• Family Reunification	7	1	1
• Assisted Living (institutional facility, nursing home, etc.)	1	1	1
• Permanent Housing	0	0	0
Demographics of Individuals Assisted During Month:	March	April	May
Veteran	6	8	8
Chronic/Long-term Homeless (longer than 12 months)	39	40	40
Newly Homeless (less than 12 months)	11	9	12
Families	0	1	1
COVID-Vulnerable (significantly impacted by COVID)	7	8	10
Housed	3	3	5
Unhoused Students	0	0	0
Employed	2	3	4
Number of New Arrivals (no previous City staff contact)	5	5	5
San Diego County, Orange County, Riverside County, Long Beach			
Major Locations of Outreach (Month of Report only):			
North Beach Station, Pier Bowl, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			