



City of San Clemente  
 Community Development Department  
 City Outreach and Engagement Report  
 April 2022

<b>Individuals Assisted</b>	February	March	April
Number of Outreach Contacts	217	220	236
Number of Unduplicated Individuals Contacted	53	56	57
Reported causes:			
• Economic Conditions	8	8	8
• Substance Abuse	13	13	14
• Mental Health Issues	14	15	17
• Combination (Substance Abuse & Mental Health Issues)	16	17	16
• Other (No causes reported)	2	3	2
Total Number of Clients in Case Management	22	22	23
Total Case Management Hours	53	54	56
Number of Responses to Public Calls/ Inquires	41	43	44
<b>Outreach Services Provided</b>	February	March	April
Documentation Assistance	8	12	11
Transportation Assistance	12	11	13
Referrals for:			
• Employment Assistance	2	3	2
• Financial Assistance	3	4	6
• Mental Health Assistance	18	16	18
• Outside Agency, i.e. VA	18	16	17
• Food/ Hygiene	19	17	19
Number of HMIS Interviews	4	3	6
• Provider Matches (Shelter/Mental Health Services)	0	0	1
<b>Street Exits</b>	February	March	April
Number of Street Exits	4	10	4
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	2	1	2
• Family Reunification	1	7	1
• Assisted Living (institutional facility, nursing home, etc.)	0	1	1
• Permanent Housing	1	0	0
<b>Demographics of Individuals Assisted During Month:</b>	February	March	April
Veteran	6	6	8
Chronic/Long-term Homeless (longer than 12 months)	39	39	40
Newly Homeless (less than 12 months)	8	11	9
Families	0	0	1
COVID-Vulnerable (significantly impacted by COVID)	6	7	8
Housed	0	3	3
Unhoused Students	0	0	0
Employed,	1	2	3
Number of New Arrivals (no previous City staff contact)	7	5	5
<b>New Arrivals places of origin (Month of Report only):</b> San Diego County, Orange County, Riverside County, Long Beach			
<b>Major Locations of Outreach (Month of Report only):</b> North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead			