



City of San Clemente

Community Development Department

City Outreach and Engagement Report

March 2022

Individuals Assisted	January	February	March
Number of Outreach Contacts	201	217	220
Number of Unduplicated Individuals Contacted	52	53	56
Reported causes:			
• Economic Conditions	6	8	8
• Substance Abuse	15	13	13
• Mental Health Issues	12	14	15
• Combination (Substance Abuse & Mental Health Issues)	17	16	17
• Other (No causes reported)	2	2	3
Total Number of Clients in Case Management	19	22	22
Total Case Management Hours	54	53	54
Number of Responses to Public Calls/ Inquires	39	41	43
Outreach Services Provided	January	February	March
Documentation Assistance	7	8	12
Transportation Assistance	13	12	11
Referrals for:			
• Employment Assistance	2	2	3
• Financial Assistance	6	3	4
• Mental Health Assistance	17	18	16
• Outside Agency, i.e. VA	16	18	16
• Food/ Hygiene	17	19	17
Number of HMIS Interviews	3	4	3
• Provider Matches (Shelter/Mental Health Services)	1	0	0
Street Exits	January	February	March
Number of Street Exits	5	4	10
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	1	2	2
• Family Reunification	0	1	7
• Assisted Living (institutional facility, nursing home, etc.)	1	0	1
• Permanent Housing	3	1	0
Demographics of Individuals Assisted During Month:	January	February	March
Veteran	7	6	6
Chronic/Long-term Homeless (longer than 12 months)	35	39	39
Newly Homeless (less than 12 months)	7	8	11
Families	0	0	0
COVID-Vulnerable (significantly impacted by COVID)	5	6	7
Unhoused Students	0	0	0
Housed			3
Employed,	0	1	2
Number of New Arrivals (no previous City staff contact)	8	7	5
New Arrivals places of origin (Month of Report only): San Diego County, Orange County, Riverside County, San Bernardino County			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead			