



# City of San Clemente

## Community Development Department

### City Outreach and Engagement Report

#### February 2022

<b>Individuals Assisted</b>	December	January	February
Number of Outreach Contacts	171	201	217
Number of Unduplicated Individuals Contacted	45	52	53
Reported causes:			
• Economic Conditions	6	6	8
• Substance Abuse	10	15	13
• Mental Health Issues	13	12	14
• Combination (Substance Abuse & Mental Health Issues)	14	17	16
• Other (No causes reported)	2	2	2
Total Number of Clients in Case Management	15	19	22
Total Case Management Hours	50	54	53
Number of Responses to Public Calls/ Inquires	28	39	41
<b>Outreach Services Provided</b>	December	January	February
Documentation Assistance	5	7	8
Transportation Assistance	14	13	12
Referrals for:			
• Employment Assistance	1	2	2
• Financial Assistance	5	6	3
• Mental Health Assistance	13	17	18
• Outside Agency, i.e. VA	13	16	18
• Food/ Hygiene	17	17	19
Number of HMIS Interviews	2	3	4
• Provider Matches (Shelter/Mental Health Services)	1	1	0
<b>Street Exits</b>	December	January	February
Number of Street Exits	3	5	4
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	2	1	2
• Family Reunification	0	0	1
• Assisted Living (institutional facility, nursing home, etc.)	1	1	0
• Permanent Housing	0	3	1
<b>Demographics of Individuals Assisted During Month:</b>	December	January	February
Veteran	7	6	7
Chronic/Long-term Homeless (longer than 12 months)	35	39	37
Newly Homeless (less than 12 months)	7	8	8
Families	0	0	0
COVID-Vulnerable (significantly impacted by COVID)	5	6	7
Unhoused Students	0	0	0
Employed	0	1	4
Number of New Arrivals (no previous City staff contact)	8	7	8
New Arrivals places of origin (Month of Report only): San Diego County, Anaheim, Orange County, Kentucky			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			