



# City of San Clemente

## Community Development Department

### City Outreach and Engagement Report

#### January 2022

<b>Individuals Assisted</b>	November	December	January
Number of Outreach Contacts	174	171	201
Number of Unduplicated Individuals Contacted	47	45	52
Reported causes:			
• Economic Conditions	7	6	6
• Substance Abuse	13	10	15
• Mental Health Issues	7	13	12
• Combination (Substance Abuse & Mental Health Issues)	16	14	17
• Other (No causes reported)	4	2	2
Total Number of Clients in Case Management	15	15	19
Total Case Management Hours	53	50	54
Number of Responses to Public Calls/ Inquires	31	28	39
<b>Outreach Services Provided</b>	November	December	January
Documentation Assistance	6	5	7
Transportation Assistance	11	14	13
Referrals for:			
• Employment Assistance	2	1	2
• Financial Assistance	5	5	6
• Mental Health Assistance	15	13	17
• Outside Agency, i.e. VA	15	13	16
• Food/ Hygiene	14	17	17
Number of HMIS Interviews	3	2	3
• Provider Matches (Shelter/Mental Health Services)	2	1	1
<b>Street Exits</b>	November	December	January
Number of Street Exits	3	3	5
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	2	2	1
• Family Reunification	1	0	0
• Assisted Living (institutional facility, nursing home, etc.)	0	1	1
• Permanent Housing	0	0	3
<b>Demographics of Individuals Assisted During Month:</b>	November	December	January
Veteran	7	7	6
Chronic/Long-term Homeless (longer than 12 months)	34	35	39
Newly Homeless (less than 12 months)	7	7	8
Families	0	0	0
COVID-Vulnerable (significantly impacted by COVID)	4	5	6
Unhoused Students	0	0	0
Employed	1	0	1
Number of New Arrivals (no previous City staff contact)	3	8	7
New Arrivals places of origin (Month of Report only): San Diego County, Anaheim, Orange			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			