



City of San Clemente

Community Development Department

City Outreach and Engagement Report

December 2021

Individuals Assisted	October	November	December
Number of Outreach Contacts	182	174	171
Number of Unduplicated Individuals Contacted	48	47	45
Reported causes:			
• Economic Conditions	10	7	6
• Substance Abuse	13	13	10
• Mental Health Issues	5	7	13
• Combination (Substance Abuse & Mental Health Issues)	14	16	14
• Other (No causes reported)	6	4	2
Total Number of Clients in Case Management	17	15	15
Total Case Management Hours	56	53	50
Number of Responses to Public Calls/ Inquires	36	31	28

Outreach Services Provided	October	November	December
Documentation Assistance	8	6	5
Transportation Assistance	12	11	14
Referrals for:			
• Employment Assistance	3	2	1
• Financial Assistance	7	5	5
• Mental Health Assistance	17	15	13
• Outside Agency, i.e. VA	13	15	13
• Food/ Hygiene	18	14	17
Number of HMIS Interviews	4	3	2
• Provider Matches (Shelter/Mental Health Services)	3	2	1

Street Exits	October	November	December
Number of Street Exits	4	3	3
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	0	2	2
• Family Reunification	4	1	0
• Assisted Living (institutional facility, nursing home, etc.)	0	0	1
• Permanent Housing	0	0	0

Demographics of Individuals Assisted During Month:	October	November	December
Veteran	6	7	7
Chronic/Long-term Homeless (longer than 12 months)	34	34	35
Newly Homeless (less than 12 months)	8	7	7
Families	0	0	0
COVID-Vulnerable (significantly impacted by COVID)	3	4	5
Unhoused Students	0	0	0
Employed	1	1	0
Number of New Arrivals (no previous City staff contact)	5	3	8
New Arrivals places of origin (Month of Report only): San Diego County, Anaheim, Santa Ana, New York, Riverside			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			