



City of San Clemente

Community Development Department

City Outreach and Engagement Report

November 2021

Individuals Assisted	September	October	November
Number of Outreach Contacts	154	182	174
Number of Unduplicated Individuals Contacted	47	48	47
Reported causes:			
• Economic Conditions	6	10	7
• Substance Abuse	14	13	13
• Mental Health Issues	9	5	7
• Combination (Substance Abuse & Mental Health Issues)	16	14	16
• Other (No causes reported)	2	6	4
Total Number of Clients in Case Management	15	17	15
Total Case Management Hours	51	56	53
Number of Responses to Public Calls/ Inquires	39	36	31

Outreach Services Provided	September	October	November
Documentation Assistance	4	8	6
Transportation Assistance	4	12	11
Referrals for:			
• Employment Assistance	1	3	2
• Financial Assistance	3	7	5
• Mental Health Assistance	13	17	15
• Outside Agency, i.e. VA	7	13	15
• Food/ Hygiene	16	18	14
Number of HMIS Interviews	7	4	3
• Provider Matches (Shelter/Mental Health Services)	1	3	2

Street Exits	September	October	November
Number of Street Exits	5	4	3
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	2	0	2
• Family Reunification	2	4	1
• Assisted Living (institutional facility, nursing home, etc.)	0	0	0
• Permanent Housing	1	0	0

Demographics of Individuals Assisted During Month:	September	October	November
Veteran	6	6	7
Chronic/Long-term Homeless (longer than 12 months)	34	34	34
Newly Homeless (less than 12 months)	7	8	7
Families	0	0	0
COVID-Vulnerable (significantly impacted by COVID)	3	3	4
Unhoused Students	0	0	0
Employed	1	1	1
Number of New Arrivals (no previous City staff contact)	6	5	3
New Arrivals places of origin (Month of Report only): San Diego County, Stanton, Santa Ana			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			