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**Cox Communications expands internet affordability program to help close the digital divide**  
*ConnectAssist is the latest Cox offering to increase internet accessibility and enhance digital equity*

**ATLANTA** – Nov. 16, 2021 – Cox Communications has enriched its affordability portfolio by expanding its low-cost internet tier, ConnectAssist. The newly expanded offering is one of Cox's many efforts to create digital equity and is designed for low-income households who don't qualify for Connect2Compete, which is designed for families with children in grades K-12 who are enrolled in government financial assistance programs.

"We are determined to narrow the digital divide by making connectivity and digital literacy easily accessible to everyone in our communities," said Mark Greatrex, Cox Communications incoming president. "This offering further expands and strengthens our affordability options as well as our focus on digital equity."

The ConnectAssist internet package provides customers with internet access and a modem rental for \$30/month plus taxes, which can support speeds up to 50 Mbps download/3 Mbps upload. Eligible customers can sign up at [cox.com/connectassist](https://cox.com/connectassist) and are not required to go through credit checks, commit to term agreements, or pay deposits. Other key program features include:

- EasyConnect self-installation or \$20 professional installation
- Access to Wifi Hotspots, Cox Security Suite Plus and Digital Academy

The Digital Academy is the digital literacy arm of Cox's affordability program designed to connect families, educators, community leaders and students with free access to tips, educational videos and tutorials to ensure safe and effective online behavior. This platform is continuously updated with fresh and relevant information.

The ConnectAssist program is available to households who participate in one of these government subsidies programs: SNAP, TANF, Head Start, WIC, LIHEAP, Public Housing, Pell Grant, Veterans Pension & Survivors Benefits, Tribal Programs, Supplemental Security Income, or Medicaid.

Customers qualifying for ConnectAssist are also most likely eligible for the Federal Government's Emergency Broadband Benefit program, making internet connectivity even more affordable. Customers may be able to get ConnectAssist for as low as \$0/month after discount with the Emergency Broadband Benefit. The discount amount and eligibility are based on EBB program rules which are subject to change. Customers can learn more about the EBB program at [cox.com/ebb](https://cox.com/ebb).

Cox remains committed to providing accessible internet. To further promote the wide variety of affordable internet options offered, we have launched a new affordability hub to help customers find the plan that best meets their needs. To learn more ConnectAssist and the other plans in our affordability portfolio, visit [cox.com/digitalequity](https://cox.com/digitalequity).

**About Cox Communications**

Cox Communications is committed to creating meaningful moments of human connection through technology. The largest private broadband company in America, we proudly serve nearly seven million homes and businesses across 18 states. We're dedicated to empowering others to build a better future and celebrate diverse products, people, suppliers, communities and the characteristics that make each one unique. Cox Communications is the largest division of Cox Enterprises, a family-owned business founded in 1898 by Governor James M. Cox.

# COX

## ConnectAssist Fast Affordable Home Internet

Our budget-friendly internet plan is a great choice for households who currently participate in an income-based government assistance program.

### COX HIGH SPEED INTERNET

**\$30** per month  
plus tax

Customers qualifying for ConnectAssist are likely also eligible for the Emergency Broadband Benefit program, making internet connectivity even more affordable. Customers may be able to get ConnectAssist for as low as \$0/month after credit through the Emergency Broadband Benefit program.

(credit applied w/in 1-2 billing cycles; limited-time program and subject to change; other restrictions apply. Learn more at [cox.com/ebb](http://cox.com/ebb).)



### Find out if you qualify now!

You may qualify if  
you receive:

- SNAP
- TANF
- Head Start
- WIC
- LIHEAP
- Public Housing
- Pell Grant
- Veterans Pension & Survivors Benefits
- Tribal Programs
- Supplemental Security Income
- Medicaid

Complete the online application to confirm your eligibility at [cox.com/connectassist](http://cox.com/connectassist)  
Learn more about the Emergency Broadband Benefit program at [cox.com/ebb](http://cox.com/ebb)

ConnectAssist provides affordable home internet service for qualifying residential customers in Cox service areas who participate in an eligible government assistance program (SNAP, TANF, Head Start, Women, Infants and Children Program (WIC), Low Income Home Energy Assistance Program (LIHEAP), certain Public Housing programs, Pell Grant, Veterans Pension, certain Tribal Programs, Supplemental Security Income (SSI) and certain state Medicaid programs. Program, including eligibility criteria, package details, and pricing may change over time. Customers who are no longer eligible if eligibility criteria change or customers are unable to verify, on an annually recurring basis, eligibility based on the current list of eligible programs. Customers who are no longer eligible will be required to choose a different package to continue service. Monthly package price includes internet service (speeds up to 50 Mbps download/3Mbps upload) and a discounted wifi modem (rental new or refurbished). ConnectAssist Internet only (no wifi modem) or upgrade to Panoramic Wifi also available. Rented equipment must be returned on service cancellation. Price excludes professional installation, additional equipment, applicable taxes, and other fees, which are subject to change. Includes 1.25 TB data per month. Excess usage is \$10 per additional 50 GB block (max \$30/mo.). Unused data does not roll over. Includes Cox Wifi Hotspot access ([www.cox.com/hotspots](http://www.cox.com/hotspots)). Other restrictions apply. Learn more at [Cox.com/ConnectAssist](http://Cox.com/ConnectAssist). Uninterrupted or error-free internet service, or the speed of your service, is not guaranteed. Actual speeds vary and depend on equipment ([cox.com/modems](http://cox.com/modems)), and user devices, and other factors ([cox.com/internet-disclosures](http://cox.com/internet-disclosures)). Learn more about our speed plans ([cox.com/dataspeedplans](http://cox.com/dataspeedplans)). Pricing, packages, and policies are subject to change. Service subject to Cox Residential Customer Service Agreement ([cox.com/rcsa](http://cox.com/rcsa)) (including mandatory arbitration provisions), Acceptable Use Policy ([cox.com/aup](http://cox.com/aup)) (including Cox's right to terminate service for abuse of network), and other policies at [cox.com/policies](http://cox.com/policies). Other restrictions may apply. © 2022 Cox Communications, Inc. All rights reserved. Emergency Broadband Benefit: FCC EBB offers limited-time discount to eligible households from any participating provider (discount applied via monthly credit within 1-2 billing cycles). Program and discount are subject to change. Discount ends when fund is expended or six months after Emergency Period as defined in the Consolidated Appropriations Act, whichever is sooner. You remain responsible for monthly payment to Cox and may transfer the benefit to another provider at any time. After EBB, Cox regular rates apply, which are subject to change. Non-transferable, one per household. FCC decides eligibility. For more details see [cox.com/ebb](http://cox.com/ebb). "No term agreement" means no specific term period requirement and no early termination fees.