



City of San Clemente

Community Development Department

City Outreach and Engagement Report

October 2021

Individuals Assisted	August	September	October
Number of Outreach Contacts	163	154	182
Number of Unduplicated Individuals Contacted	57	47	48
Reported causes:			
• Economic Conditions	6	6	10
• Substance Abuse	4	14	13
• Mental Health Issues	6	9	5
• Combination (Substance Abuse & Mental Health Issues)	27	16	14
• Other (No causes reported)	14	5	6
Total Number of Clients in Case Management	17	15	17
Total Case Management Hours	58	51	56
Number of Responses to Public Calls/ Inquires	37	39	36

Outreach Services Provided	August	September	October
Documentation Assistance	6	4	8
Transportation Assistance	2	4	12
Referrals for:			
• Employment Assistance	1	1	3
• Financial Assistance	3	3	7
• Mental Health Assistance	9	13	17
• Outside Agency, i.e. VA	6	7	13
• Food/ Hygiene	12	16	18
Number of HMIS Interviews	13	7	4
• Provider Matches (Shelter/Mental Health Services)	4	1	3

Street Exits	August	September	October
Number of Street Exits	2	5	4
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	0	2	0
• Family Reunification	2	2	4
• Assisted Living (institutional facility, nursing home, etc.)	0	0	0
• Permanent Housing	0	1	0

Demographics of Individuals Assisted During Month:	August	September	October
Veteran	5	6	6
Chronic/Long-term Homeless (longer than 12 months)	37	34	34
Newly Homeless (less than 12 months)	5	7	8
Families	0	0	0
COVID-Vulnerable (significantly impacted by COVID)	2	3	3
Unhoused Students	0	0	0
Employed	0	1	1
Number of New Arrivals (no previous City staff contact)	4	6	5
New Arrivals places of origin (Month of Report only): Riverside County, Kern County, Santa Ana, Huntington Beach			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			