



City of San Clemente

Community Development Department

City Outreach and Engagement Report

September 2021

Individuals Assisted	July	August	September
Number of Outreach Contacts	145	163	159
Number of Unduplicated Individuals Contacted	40	57	47
Reported causes:			
• Economic Conditions	7	6	6
• Substance Abuse	6	4	14
• Mental Health Issues	7	6	9
• Combination (Substance Abuse & Mental Health Issues)	15	27	15
• Other (No causes reported)	5	14	3
Total Number of Clients in Case Management	15	17	15
Total Case Management Hours	50	58	51
Number of Responses to Public Calls/ Inquires	59	37	39

Outreach Services Provided	July	August	September
Documentation Assistance	7	6	4
Transportation Assistance	3	2	4
Referrals for:			
• Employment Assistance	0	1	1
• Financial Assistance	1	3	3
• Mental Health Assistance	6	9	13
• Outside Agency, i.e. VA	7	6	9
• Food/ Hygiene	16	12	16
Number of HMIS Interviews	9	13	7
• Provider Matches (Shelter/Mental Health Services)	2	4	1

Street Exits	July	August	September
Number of Street Exits	4	2	5
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	2	0	2
• Family Reunification	0	2	2
• Assisted Living (institutional facility, nursing home, etc.)	1	0	0
• Permanent Housing	1	0	1

Demographics of Individuals Assisted During Month:	July	August	September
Veteran	5	5	6
Chronic/Long-term Homeless (longer than 12 months)	35	37	34
Newly Homeless (less than 12 months)	3	5	7
Families	0	0	0
COVID-Vulnerable (significantly impacted by COVID)	2	2	3
Number of New Arrivals (no previous City staff contact)	4	4	6
New Arrivals places of origin (Month of Report only): San Diego County, Colorado, LA County, Riverside County			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, N. El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park			