



# FAQ'S SC TROLLEY



CITY OF SAN CLEMENTE | 910 CALLE NEGOCIO | (949) 361-8200

WWW.SAN-CLEMENTE.ORG

**Q: What are the days and hours of operation?**

A: Hours and days of operation are subject to change – please see the trolley website ([sanclemente.org/trolley](http://sanclemente.org/trolley)) or the trolley tracker ([sctrolley.com](http://sctrolley.com)) for the most current schedules

**Q: Is the trolley wheelchair accessible?**

A: Yes, please speak to your trolley driver for assistance

**Q: Are surfboard allowed on the trolley?**

A: Yes, if they are under 7' in length (and must be held by the rider). Anything larger than 7' is not allowed on the trolley vehicle due to space, visibility, and safety concerns

**Q: Are strollers and beach chairs allowed?**

A: Yes

**Q: Do I need to pay to ride the trolley?**

A: No

**Q: Can I smoke/vape on the trolley?**

A: No

**Q: Are dogs allowed?**

A: Only service animals are allowed on the trolleys

**Q: Can I find out when the next trolley stop will be?**

A: Yes, by downloading the trolley tracker at [www.sctrolley.com](http://www.sctrolley.com)

**Q: What if abusive or illegal activity is experienced or observed on the trolley?**

A: For non-emergencies call Sheriff's Dispatch at (949) 770-6011; for emergencies dial 9-1-1.

**Q: Is trolley service available on holidays?**

A: Holiday service is limited to Memorial Day, Independence Day and Labor Day

**Q: Are there plans to expand the SC Trolley service and connect to neighboring trolleys?**

A: Yes. In 2019, the City expanded the trolley system to connect to Dana Point. The City continues to research other options to expand into South SC and other parts of the city.

**Q: Are there video cameras on the trolley?**

A: Yes. All activity on the trolley is being recorded and subject to review by law enforcement

**Q: How can I submit a question or complaint about the trolley?**

A: Call (949) 361-6119 or e-mail [Engineering@San-clemente.org](mailto:Engineering@San-clemente.org)

*The SC TROLLEY service is proudly provided by the City of San Clemente and is operational from Memorial Day Weekend through Labor Day Weekend.*