



City of San Clemente

Community Development Department

City Outreach and Engagement Report

August 2021

Individuals Assisted	June	July	August
Number of Outreach Contacts	168	145	163
Number of Unduplicated Individuals Contacted	48	40	57
Reported causes:			
• Economic Conditions	11	7	6
• Substance Abuse	2	6	4
• Mental Health Issues	10	7	6
• Combination (Substance Abuse & Mental Health Issues)	16	15	27
• Other (or, no causes reported)	9	5	14
Total Number of Clients in Case Management	13	15	17
Total Case Management Hours	42	50	58
Number of Responses to Public Calls/ Inquires	32	59	37

Outreach Services Provided	June	July	August
Documentation Assistance	4	7	6
Transportation Assistance	7	3	2
Referrals for:			
• Employment Assistance	1	0	1
• Financial Assistance	0	1	3
• Mental Health Assistance	3	6	9
• Outside Agency, i.e. VA	8	7	6
• Food/ Hygiene	12	16	12
Number of HMIS Interviews	8	9	13
• Provider Matches (Shelter/Mental Health Services)	3	2	4

Street Exits	June	July	August
Number of Street Exits	7	4	2
Street Exit Destinations:			
• Shelter (emerg. Shelter, motel, transitional housing, etc.)	1	2	0
• Family Reunification	5	0	2
• Assisted Living (institutional facility, nursing home, etc.)	1	1	0
• Permanent Housing	0	1	0

Demographics of Individuals Assisted During Month:	June	July	August
Veteran	7	5	5
Chronic/Long-term Homeless (longer than 12 months)	34	35	37
Newly Homeless (less than 12 months)	14	3	5
Families	1	0	0
COVID-Vulnerable (significantly impacted by COVID)	1	2	2
Number of New Arrivals (no previous City staff contact)	5	4	4
New Arrivals places of origin (Month of Report only): San Diego County, Colorado, LA County			
Major Locations of Outreach (Month of Report only): North Beach Station, Pier Bowl, Vista Hermosa Sports Park, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Marblehead Park			