



City of San Clemente

Community Development Department

City Outreach and Engagement Report July 2021

Individuals Assisted	May *	June	July
Number of Outreach Contacts		168	145
Number of Unduplicated Individuals Contacted		48	40
Number of Individuals in Case Management		13	15
Total Case Management Hours		42	50
Number of Responses to Public Calls/ Inquires		32	59

Outreach Services Provided	May *	June	July
Documentation Assistance		4	7
Transportation Assistance		7	3
Referrals for:			
• Employment Assistance		1	0
• Financial Assistance		0	1
• Mental Health Assistance		3	6
• Outside Agency i.e., VA		8	7
• Food/Hygiene		12	16
Number of HMIS interviews		8	9
• Provider Matches (Shelter/Mental Health Services)		3	2

Street Exits	May *	June	July
Number of Street Exits		7	4
Street Exit Destinations:			
• Temp. Shelter (emerg. shelter, motel, transitional housing, etc.)		1	2
• Family Reunification		5	0
• Assisted Living (institutional facility, nursing home, etc.)		1	1
• Permanent Housing		0	1

Demographics of Individuals Assisted During Month:	May *	June	July
Veteran		7	5
Chronic/Long-term Homeless (longer than 12 months)		34	35
Newly Homeless (less than 12 months)		14	3
Families		1	0
COVID-Vulnerable (significantly impacted by COVID)		1	2
Number of New Arrivals (no previous City-staff contact)		5	4
New Arrivals Places of Origin (month of report only): San Diego County, Los Angeles, Riverside, Oklahoma			
Major Locations of Outreach (month of report only): North Beach Station, Pier Bowl, El Camino Real, Southern Terminus of El Camino Real, Downtown T-Zone, T-Street, Pico Park, Camino Mira Costa			

* Historical information for the month of May contained in report by others.