



Outreach and Engagement Dashboard

	Outreach Contacts	Outreach Contacts (unique individuals)	Outreach Line Calls	Street Exits
Dec 2019	40		8	3
Jan 2020	97		2	1
Feb 2020	102		14	6
Mar 2020	226		6	1
April 2020	306		8	2
May 2020	243	70	9	9
June 2020	272	97	3	9
July 2020	277	67	5	7
Aug 2020	213	57	3	4
Sept 2020	213	65	7	1
Oct 2020	167	69	39	4
Nov 2020	239	70	8	1
Dec 2020	274	59	9	5
Jan 2021	119	46	17	1
Feb 2021	204	44	13	0
<b>TOTAL</b>	<b>2,788</b>		<b>151</b>	<b>54</b>

- Clients currently engaged in Case Management<sup>1</sup>: 34

February 2021 Data by Week

	week 1	week 2	week 3	week 4	total
Number of hours on site	32	32	32	32	128
Number of contacts	51	56	43	54	204
Number of different (unduplicated) individuals contacted	30	14	0	0	44
Number of individuals in case management	30	31	32	34	34
Number of new arrivals ("new client intakes")	0	0	1	0	1

Shelter Placements (of all emergency shelter street exits above)

Shelter	City	Operator	#
Anaheim Emergency Shelter	Anaheim	Salvation Army	
Bridges at Kraemer Place	Anaheim	Mercy House	2
La Mesa Shelter	Anaheim	Illumination Foundation	
Costa Mesa Shelter	Costa Mesa	Mercy House	
Via Esperanza	Anaheim	Pathways of Hope	
Way Shelter	Anaheim	Illumination Foundation	
Quarantine Facility	Anaheim	City Net	
Navigation Center	Buena Park	Mercy House	
Airport Shelter	Fullerton	Illumination Foundation	
Safe Parking	Fullerton	Pathways of Hope	

Shelter	City	Operator	#
Navigation Center	Placentia	PATH	
Roomkey/VPS	multiple	Illumination Foundation	23
Family Care Center	Orange	Mercy House	4
Hospitality House	Santa Ana	Salvation Army	
Courtyard	Santa Ana	TMM/City Net	1
Link Shelter	Santa Ana	Mercy House	
Armory	Santa Ana	City Net	
TTES	Tustin	OCRM	
SAFE Place	Santa Ana	WISE Place	
Other Shelters	various	various	3

(Note: Some clients have documented community ties (last permanent address, school district enrollments, id, employment history, etc.) in multiple cities which qualify them for entry into emergency shelters outside of existing city and/or SPA. Some referrals also may have been made before SPA restrictions.)



# Homeless Services Dashboard Report February 2021



### Outreach Locations (Partial List)

Date	Location(s)
2/1/21	North Beach, San Clemente Library, Ave Vista Hermosa/Target, Ave Vista Hermosa/Sports Park, Ave Pico/Ave La Pata, Via Pico Plaza/Ave Pico, Ave Pico/El Camino Real, El Prado/El Portal, Alameda/Ave del Mar, Coronado Ln/Ave del Mar, San Luis Rey/El Camino Real, Ave Santa Margarita/El Camino Real, Pase de Cristobal/Esplanade, Camino de los Mares/Calle Agua
2/2/21	Coronado Ln/Avenida Victoria, Calle Seville/Avenida Del Mar, San Luis Rey/El Camino Real, El Camino Real/Avenida Santa Margarita, Paseo de Cristóbal/Esplanade, Calle Seville/Avenida Del Mar, Calle Trepadora/Calle Negocio, Avenida De La Grulla/El Camino Real, Avenida Palizada/El Camino Real, Avenida Del Mar/El Camino Real, Avenida Del Mar/Ola Vista, Avenida Victoria/El Camino Real, El Portal/Calle Puente, Calle Valle/El Camino Real, Avenida Vista Hermosa/Avenida Pico, Ave San Gabriel/El Camino Real, Ave del Mar/El Camino Real, Ave Estacion/Calle Deshecha, Camino de los Mares/I-5 North, Camino de los Mares/Calle Agua, Camino de los Mares/Camino el Molino
2/4/21	Avenida Victoria/Coronado Ln, El Camino Real/San Luis Rey, El Camino Real/Avenida Santa Margarita, Avenida Pico/Pico Plaza, Calle Valle/El Camino Real, El Camino Real/Avenida Del Mar, Calle Seville/Avenida Del Mar, El Camino Real/Avenida Mendocino, Avenida Calafia/Avenida Del Presidente, North Beach, 2249 S El Camino Real, 616 Camino de los Mares/San Clemente, Via Pico Plaza/Ave Pico
2/8/21	Ave Vista Hermosa/Sports Park, Ave Vista Hermosa/Target, Ave Pico/Ave La Pata, Camino Vera Cruz/Plaza Pacifica, Via Pico Plaza/Ave Pico, El Prado/El Portal, Ave Del Mar/Calle Seville, Ave del Mar/Coronado Ln, Ave del Mar/Alameda, Ave Victoria/El Camino Real, Ave San Gabriel/El Camino Real, Ave San Gabriel/El Camino Real, El Camino Real/San Luis Rey, Ave Pico/El Camino Real, Ave Estacion/Calle Deshecha, Camino de los Mares/Camino el Molino, Camino de los Mares/Calle Agua, Camino de Estrella/Camino Mira Costa
2/9/21	Coronado Ln/Avenida Victoria, Avenue Mendocino/El Camino Real, San Luis Rey/El Camino Real, Paseo de Cristobal/Esplanade, Calle Puente/Avenida Aragon, Calle Valle/Calle Bonito, Avenida Pico/Camino Vera Cruz, Avenida Pico /Avenida La Pata, Avenida La Pata/Avenida Vista Hermosa, Avenida Vista Hermosa/Sports Park, Camino de Estrella/Camino El Molino, Camino de Estrella/Calle Agua, Camino de Estrella/Avenida las Palmas, Calle Valle/El Camino Real, Avenida Del Mar/El Camino Real, Marquita/El Camino Real, Ave San Gabriel/El Camino Real, El Camino Real/Calle Cabrillo, Calle Deshecha/Ave Estacion
2/10/21	Wilshire/Beach
2/11/21	Coronado Ln/Avenida Victoria, El Camino Real/Avenue Mendocino, El Camino Real/San Luis Rey, El Camino Real/Avenida Santa Margarita, El Portal/Avenida Aragon, Calle Valle/Calle Bonito, El Camino Real/Trafalgar, Avenida Pico/Pico Plaza, Avenida Pico/Camino Vera Cruz, Avenida Pico/Avenida La Pata, Avenida Vista Hermosa/Avenida La Pata, Avenida Vista Hermosa/Sports Park, Calle Valle/Calle Bonito, Avenida Del Mar/El Camino Real, Avenida Del Mar/Calle Seville, Avenida Estacion/Calle Deshecha, Camino de los Mares/Camino el Molino
2/18/21	Avenida Del Mar/El Camino Real, El Camino Real/Calle Valle, El Camino Real/Avenida San Gabriel, Avenida Estacion/Calle Deshecha, Camino de los Mares/Camino el Molino, Coronado Ln/Avenida Victoria, El Camino Real/Avenida Mendocino, El Camino Real/San Luis Rey, El Camino Real/Avenida Santa Margarita, Paseo de Cristobal/Esplanade, El Portal/Avenida Aragon, Calle Valle/Calle Bonito, Avenida Pico/Pico Plaza, Avenida Pico/Camino Vera Cruz
2/22/21	Ave Vista Hermosa/Sports Park, Ave La Pata/Ave Pico, Ave Victoria/El Camino Real, El Prado/El Portal, San Luis Rey/El Camino Real, Ave Santa Margarita/El Camino Real, Esplanade/Paseo de Cristobal, Via Pico Plaza/Ave Pico, Ave Pico/El Camino Real, Mariposa/El Camino Real, Ave Estacion/Calle Deshecha, Calle Deshecha/Ave Estacion, Coronado Ln/Ave Del Mar, Calle Seville/Ave del Mar, Alameda/Ave del Mar, El Camino Real/Ave Palizada
2/23/21	Alameda/Ave Del Mar, El Prado/El Portal, Via Pico Plaza/Ave Pico, Ave la Pata/Ave Pico, Target/Ave Vista Hermosa, Ave del Mar/Coronado Ln, Ave Estacion/Calle Deshecha
2/25/21	Avenida Del Mar/El Camino Real, El Camino Real/Avenida Del Mar, Calle Seville/Ave del Mar, El Camino Real/Calle Valle, Avenida Del Mar/Calle Seville, El Camino Real/San Luis Rey, El Camino Real/Avenida Santa Margarita, Avenida Vista Hermosa/Avenida La Pata, Avenida Vista Hermosa/Sports Park, Coronado Ln/Avenida Victoria, El Camino Real/Avenida Mendocino, Avenida Estacion/Calle Deshecha, Valencia/El Camino Real, Calle Deshecha/Ave Estacion, Pase de Cristobal/Esplanade



Street Exit Destination Report--Cumulative

	HUD HMIS Exit	HMIS Code	Type	Exits
<b>Homeless Shelters</b>	Place not meant for habitation	16	Temporary	0
	Emergency shelter, including hotel or motel paid for with emergency shelter voucher	1	Temporary	33
	Safe Haven	18	Temporary	0
	Transitional Housing for homeless persons (including homeless youth)	2	Temporary	0
<b>Sheltered Temporary Situations</b>	Hotel or motel paid for without emergency shelter voucher	14	Temporary	8
	Residential project or halfway house with no homeless criteria	29	Temporary	0
	Staying or living with family, temporary tenure (room, apartment, or house)	12	Temporary	0
	Staying or living with friends, temporary tenure (room, apartment, or house)	13	Temporary	2
<b>Institutional Situations</b>	Psychiatric hospital or other psychiatric facility	4	Temporary	0
	Substance abuse treatment facility or detox center	5	Temporary	0
	Hospital or other residential non-psychiatric medical facility	6	Temporary	0
	Jail, prison, or juvenile detention facility	7	Temporary	0
	Foster care home or foster care group home	15	Temporary	0
	Long-term care facility or nursing home	25	Permanent	0
<b>Continuum PH</b>	Rental by client, with RRH or equivalent subsidy	31	Permanent	0
	Permanent housing (other than RRH) for formerly homeless persons	3	Permanent	0
<b>Rent/Own with Subsidy</b>	Rental by client, with GPD TIP housing subsidy	28	Permanent	0
	Rental by client, with VASH housing subsidy	19	Permanent	0
	Rental by client, with other ongoing housing subsidy	20	Permanent	4
	Owned by client, with ongoing housing subsidy	21	Permanent	0
<b>Rent/Own no Subsidy</b>	Rental by client, no ongoing housing subsidy	10	Permanent	0
	Owned by client, no ongoing housing subsidy	11	Permanent	0
<b>Other Perm</b>	Staying or living with family, permanent tenure	22	Permanent	5
	Staying or living with friends, permanent tenure	23	Permanent	2
<b>Other</b>	Deceased	24	Other	0
<b>TOTAL</b>				<b>54</b>

<sup>i</sup> **Client Engagement** reflects the current number of homeless neighbors who are voluntarily engaged in a formal, written case management relationship with City Net. Clients sign permission to allow City Net case managers to work with them to achieve progress on a mutually agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average and are considered inactive after 90 days of no contact.