

Fire

San Clemente Fire Services Quarterly Performance Measures

	FY 2020-21				
	1Q Total	2Q Total	3Q Total	4Q Total	YTD Totals/ Avg.
<b>Workload</b>					
# of emergency calls	1363	1268			2631
# of new construction fire inspections performed	130	67			197
# of annual fire inspections performed	5	25			30
# of fire plan checks	83	72			155
<b>Efficiency</b>					
Average response time of call <sup>1</sup>	6:49	6:15			6:32
<b>Effectiveness</b>					
% of calls within 7 minutes	60%	76%			68.0%
% of technical on-site inspections completed within 72 hours	98%	100%			99.0%
% of plan checks completed within adopted turn around time goals	86%	97%			91.5%
% of 5-day plan checks completed within goal	97%	100%			98.5%
% of 10-day plan checks completed within goal	80%	97%			88.5%