



Homeless Services Dashboard Report January 2021



Outreach and Engagement Dashboard

	Outreach Contacts	Outreach Contacts (unique individuals)	Outreach Line Calls	Street Exits
Dec 2019	40		8	3
Jan 2020	97		2	1
Feb 2020	102		14	6
Mar 2020	226		6	1
April 2020	306		8	2
May 2020	243	70	9	9
June 2020	272	97	3	9
July 2020	277	67	5	7
Aug 2020	213	57	3	4
Sept 2020	213	65	7	1
Oct 2020	167	69	39	4
Nov 2020	239	70	8	1
Dec 2020	274	59	9	5
Jan 2021	119	46	17	1
TOTAL	2,788		138	54

- Clients currently engaged in Case Management¹: 34
- January 2021 street exit destinations: Friendship Shelter (1)

January 2021 Data by Week

	Week 1	Week 2	Week 3	Week 4	Week 5	TOTAL
Hours on Site	0	32	32	32	32	128
Outreach Contacts	0	30	33	28	28	119
Different (unduplicated) Individuals Contacted	0	18	14	9	5	46
Individuals enrolled in active Case Management	33	34	34	35	34	34
Street Exits	0	0	0	0	1	1
New Arrivals ("new client intakes")	0	1	0	1	1	3

Shelter Placements (of all emergency shelter street exits above)

Shelter	City	Operator	#
Anaheim Emergency Shelter	Anaheim	Salvation Army	
Bridges at Kraemer Place	Anaheim	Mercy House	2
La Mesa Shelter	Anaheim	Illumination Foundation	
Costa Mesa Shelter	Costa Mesa	Mercy House	
Via Esperanza	Anaheim	Pathways of Hope	
Way Shelter	Anaheim	Illumination Foundation	
Quarantine Facility	Anaheim	City Net	
Navigation Center	Buena Park	Mercy House	
Airport Shelter	Fullerton	Illumination Foundation	
Safe Parking	Fullerton	Pathways of Hope	

Shelter	City	Operator	#
Navigation Center	Placentia	PATH	
Roomkey/VPS	multiple	Illumination Foundation	23
Family Care Center	Orange	Mercy House	4
Hospitality House	Santa Ana	Salvation Army	
Courtyard	Santa Ana	TMM/City Net	1
Link Shelter	Santa Ana	Mercy House	
Armory	Santa Ana	City Net	
TTES	Tustin	OCRM	
SAFE Place	Santa Ana	WISE Place	
Other Shelters	various	various	3

(Note: Some clients have documented community ties (last permanent address, school district enrollments, id, employment history, etc.) in multiple cities which qualify them for entry into emergency shelters outside of existing city and/or SPA. Some referrals also may have been made before SPA restrictions.)



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Outreach Locations (Partial List)

Date	Location(s)
1/4/21	Ave Vista Hermosa/Sports Park, Ave Vista Hermosa/Target, Ave Pico/Ave La Pata, Ave Pico/Plaza Pacifica, Camino Vera Cruz/Plaza Pacifica, Ave Pico/Via Pico Plaza, Calle Deshecha/Ave Estacion, Ave del Mar/Calle Seville, Coronado Ln/Ave del Mar, Alameda/Ave del Mar, Ave Victoria/El Camino Real, Ave Santa Margarita/El Camino Real, Ave San Gabriel/El Camino Real
1/5/21	Calle Valle/El Camino Real, Avenida Del Mar/El Camino Real, Coronado Ln/Avenida Victoria, Avenida Victoria/El Camino Real, Avenida Rosa/El Camino Real, El Camino Real/Avenue Mendocino, El Camino Real/San Luis Rey, Avenida Santa Margarita/El Camino Real, Paseo de Cristóbal/Esplande, Avenida San Gabriel/El Camino Real, El Prado/El Portal, Calle Deshecha/Avenida Estacion, Avenida Pico/Camino Vera Cruz, Avenida Pico/Avenida La Pata, Avenida Vista Hermosa/Avenida La Pata, Avenida Vista Hermosa/Sports Park, Camino de Los Mares/Camino el Molino, Camino de los Mares/Calle Agua, Ocean View Plaza/Camino de los Mares, Avenida Las Palmas/Camino de Estrella
1/7/21	Avenida San Gabriel/El Camino Real, Calle Trepadora/Calle Negocio, Avenida Estacion/Calle Deshecha
1/11/21	Ave Vista Hermosa/Sports Park, Ave Vista Hermosa/Target, Ave Pico/Ave La Pata, Camino Vera Cruz/Plaza Pacifica, Ave Pico/Ave Pico Plaza, El Prado/El Portal, Ave Santa Margarita/El Camino Real, San Luis Rey/El Camino Real, Ave Victoria/El Camino Real, Ave San Gabriel/El Camino Real, W Paseo Cristobal/Esplanade, Coronado Ln/Ave Del Mar, Ave del Mar/Alameda, El Camino Real/Ave Del Mar, Calle Deshecha/Ave Estacion, Ave Las Palmas/Camino de Estrella, Camino de los Mares/Camino el Molino
1/12/21	Avenida Del Mar/El Camino Real, Calle Seville/El Camino Real, Coronado Ln/Avenida Victoria, El Camino real/Avenue Mendocino, San Luis Rey/El Camino Real, Avenida Santa Margarita/El Camino Real, Avenida Victoria/El Camino Real, Paseo de Cristóbal/Esplanade, Calle Valle/El Camino Real, Calle Bonito/Calle Valle, Pico Plaza/Avenida Pico, Camino Vera Cruz/Avenida Pico, Avenida Pico/ Avenida La Pata, Avenida Vista Hermosa/Avenida La Pata, Avenida Vista Hermosa/Sports Park, Calle Trepadora/Calle Negocio, Avenida San Gabriel/El Camino Real, Avenida Estacion/Calle Deshecha
1/14/21	Calle Valle/El Camino Real, Avenida Estación/Calle Deshecha, Avenida San Gabriel/El Camino Real, Coronado Ln/Avenida Victoria, Avenida Del Mar/El Camino Real, Calle Seville/Avenida Del Mar, Avenida Barcelona/El Camino Real, San Juan Ave/El Camino Real, Calle Mendocino/El Camino Real, Avenida Santa Margarita/El Camino Real, Paseo De Cristóbal/Esplanade, Avenida Victoria/El Camino Real, El Prado/El Portal
1/18/21	Ave Vista Hermosa/Sports Park, Target/Ave Vista Hermosa, Ave la Pata/Ave Pico, Via Suerte/Ave Vista Hermosa, El Prado/El Portal, Ave Victoria/El Camino Real, Ave Del Mar/Coronado Ln, Alameda/Ave Del Mar, Ave Del Mar/Calle Seville, Esplanade/Pase de Cristobal, Calle Deshecha/Ave Estacion, San Luis Rey/El Camino Real, El Camino Real/Ave Santa Margarita, El Camino Real/Ave San Gabriel, El Camino Real/Ave Pico, Via Pico Plaza/Ave Pico, Ave Pico/Plaza Pacifica,



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Date	Location(s)
1/19/21	El Camino Real/Avenida Del Mar, Avenida Del Mar/Calle Seville, Coronado Ln/Avenida Victoria, El Camino Real/Avenida Mendocino, Avenida Victoria/El Camino Real, Paseo De Cristobal/Esplanade, El Portal/El Prado, San Luis Rey/El Camino Real, Avenida Santa Margarita/El Camino Real, Avenida San Gabriel/El Camino Real, Calle Valle/El Camino Real, Calle Bonito/Calle Valle, Via Pico Plaza/Avenida Pico, Avenida Pico/Boca de la Playa, Avenida Estacion/Calle Deshecha, Avenida Rosa/El Camino Real
1/21/21	Calle Seville/Avenida Del Mar, Coronado Ln/Avenida Victoria, El Camino Real/Avenida Valencia, Avenida Santa Margarita/El Camino Real, Avenida Mendocino/El Camino Real, Avenida Barcelona/El Camino Real, El Portal/El Prado, Paseo de Cristóbal/Esplanade, Avenida Estación/Calle Deshecha, Pico Plaza/Avenida Pico, Avenida Pico/Camino Vera Cruz, Avenida Pico/Avenida La Pata, Calle Negocio/Calle Trepadora, Avenida San Gabriel/El Camino Real
1/25/21	Ave Victoria/El Camino Real, Calle Deshecha/Ave Estacion, Ave Vista Hermosa/Sports Park, Ave Vista Hermosa/Target, Ave Pico/Ave La Pata, Via Pico Plaza/Ave Pico, Ave Pico/El Camino Real, El Prado/El Portal, Paseo de Cristobal/Esplanade, Calle Seville/Ave del Mar, Ave del Mar/Alameda, Cornado Ln/Ave del Mar, San Luis Rey/El Camino Real, Ave San Gabriel/El Camino Real
1/26/21	Calle Seville/Avenida Del Mar, Avenida Victoria/Coronado Ln, El Camino Real/Avenue Mendocino, San Luis Rey/El Camino Real, Avenida Santa Margarita/El Camino Real, Paseo de Cristobal/Esplanade, Avenida Rosa/El Camino Real, El Camino Real/Avenida Del Mar, Avenida Estacion/Calle Deshecha, Avenida Pico/Pico Plaza, Avenida Pico/Camino Vera Cruz, Avenida Pico/Avenida La Pata, Avenida Vista Hermosa/Avenida La Pata, Avenida Vista Hermosa/Sports Park, Calle Negocio/Calle Trepadora, Avenida San Gabriel/El Camino Real, Calle Seville/El Camino Real
1/28/21	Avenida Del Mar/Calle Seville, Avenida Victoria/Coronado Ln, Avenue Mendocino/El Camino Real, San Luis Rey/El Camino Real, Avenida Santa Margarita/El Camino Real, Paseo de Cristobal/Esplanade, El Portal/El Prado, Avenida Estacion/Calle Deshecha



Street Exit Destination Report--Cumulative

	HUD HMIS Exit	HMIS Code	Type	Exits
Homeless Shelters	Place not meant for habitation	16	Temporary	0
	Emergency shelter, including hotel or motel paid for with emergency shelter voucher	1	Temporary	33
	Safe Haven	18	Temporary	0
	Transitional Housing for homeless persons (including homeless youth)	2	Temporary	0
Sheltered Temporary Situations	Hotel or motel paid for without emergency shelter voucher	14	Temporary	8
	Residential project or halfway house with no homeless criteria	29	Temporary	0
	Staying or living with family, temporary tenure (room, apartment, or house)	12	Temporary	0
	Staying or living with friends, temporary tenure (room, apartment, or house)	13	Temporary	2
Institutional Situations	Psychiatric hospital or other psychiatric facility	4	Temporary	0
	Substance abuse treatment facility or detox center	5	Temporary	0
	Hospital or other residential non-psychiatric medical facility	6	Temporary	0
	Jail, prison, or juvenile detention facility	7	Temporary	0
	Foster care home or foster care group home	15	Temporary	0
	Long-term care facility or nursing home	25	Permanent	0
Continuum PH	Rental by client, with RRH or equivalent subsidy	31	Permanent	0
	Permanent housing (other than RRH) for formerly homeless persons	3	Permanent	0
Rent/Own with Subsidy	Rental by client, with GPD TIP housing subsidy	28	Permanent	0
	Rental by client, with VASH housing subsidy	19	Permanent	0
	Rental by client, with other ongoing housing subsidy	20	Permanent	4
	Owned by client, with ongoing housing subsidy	21	Permanent	0
Rent/Own no Subsidy	Rental by client, no ongoing housing subsidy	10	Permanent	0
	Owned by client, no ongoing housing subsidy	11	Permanent	0
Other Perm	Staying or living with family, permanent tenure	22	Permanent	5
	Staying or living with friends, permanent tenure	23	Permanent	2
Other	Deceased	24	Other	0
TOTAL				54

ⁱ **Client Engagement** reflects the current number of homeless neighbors who are voluntarily engaged in a formal, written case management relationship with City Net. Clients sign permission to allow City Net case managers to work with them to achieve progress on a mutually agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average and are considered inactive after 90 days of no contact.