



Outreach and Engagement Dashboard

	Outreach Contacts	Outreach Contacts (unique individuals)	Outreach Line Calls	Street Exits
Dec 2019	40		8	3
Jan 2020	97		2	1
Feb 2020	102		14	6
Mar 2020	226		6	1
April 2020	306		8	2
May 2020	243	70	9	9
June 2020	272	97	3	9
July 2020	277	67	5	7
Aug 2020	213	57	3	4
Sept 2020	213	65	7	1
TOTAL	1,989		65	43

- Clients currently engaged in Case Management: 33
- September 2020 street exit destinations: staying with friend (1)

	week 1	week 2	week 3	week 4	week 5	TOTAL
Number of hours on site	24	24	36	24	24	132
Number of contacts	34	39	57	43	40	213
Number of different (unduplicated) individuals contacted	32	14	12	5	2	65
Number of individuals in case management	30	31	33	34	33	34
Number of street exits			1			1
Number of new arrivals ("new client intakes")		1	1	1		3

Shelter Placements (of all emergency shelter street exits above)

Shelter	City	Operator	#
Anaheim Emergency Shelter	Anaheim	Salvation Army	
Bridges at Kraemer Place	Anaheim	Mercy House	2
La Mesa Shelter	Anaheim	Illumination Foundation	
Costa Mesa Shelter	Costa Mesa	Mercy House	
Via Esperanza	Anaheim	Pathways of Hope	
Way Shelter	Anaheim	Illumination Foundation	
Quarantine Facility	Anaheim	City Net	
Navigation Center	Buena Park	Mercy House	
Airport Shelter	Fullerton	Illumination Foundation	
Safe Parking	Fullerton	Pathways of Hope	

Shelter	City	Operator	#
Navigation Center	Placentia	PATH	
Roomkey/VPS	multiple	Illumination Foundation	22
Family Care Center	Orange	Mercy House	
Hospitality House	Santa Ana	Salvation Army	
Courtyard	Santa Ana	TMM/City Net	1
Link Shelter	Santa Ana	Mercy House	
Armory	Santa Ana	City Net	
TTES	Tustin	OCRM	
SAFE Place	Santa Ana	WISE Place	
Other Shelters	various	various	

(Note: Some clients have documented community ties (last permanent address, school district enrollments, id, employment history, etc.) in multiple cities which qualify them for entry into emergency shelters outside of existing city and/or SPA. Some referrals also may have been made before SPA restrictions.)



Outreach Locations (Partial List)

Date	Location(s)
9/1/20	Alameda/Ave Del Mar, Ave Del Mar/Calle Seville, Ave Del Mar/Coronado, Ave Presidio/El Camino Real Ave, San Gabriel/El Camino Real, Ave Santa Margarita/El Camino Real, Avenida Pico/Avenida la Pata, Avenida Pico/El Camino Real, Avenida Pico/Vía Pacífica, Avenida Pico/Vía Pico Plaza, Avenida Victoria/El Camino Real, Avenida Vista Hermosa/Sports Park, Avenida Vista Hermosa/Target, Boca de la Playa/Ave Pico, Calle de los Molinos/Calle Bonito, Calle Deschecha/Avenida Estacion, Camino de Estrella/Avenida las Palmas, Camino de Estrella/Camino Mira Costa, Camino de los Mares/Calle Agua, Camino de los Mares/Camino el Molino, Camino de los Mares/Ocean View Plaza, El Camino Real/Ave Del Mar, El Camino Real/San Luis Rey, Ola Vista/Ave Del Mar
9/3/20	Ave del Mar/Calle Seville, Ave del Mar/Coronado Ave, Miramar/El Camino Real, Ave San Gabriel/El Camino Real, Ave Santa Margarita/El Camino Real, Ave Vista Hermosa/Avenida Pico, Avenida pico/I-5, south Boca de la Playa/Ave Pico, Calle Deschecha/Ave Estacion, Calle Negocio/Calle Trepadora, Camino Vera Cruz/Avenida Pico, El Camino Real/San Luis Rey, El prado/Ave del Poniente,Ola Vista/Avenida Victoria, Plaza Pacifica/Camino Vera Cruz, Avenida Victoria/El Camino Real, Sports Park/Ave Vista Hermosa, Target/Ave Vista Hermosa, Via pico plaza/Avenida Pico
9/8/20	Avenida Algodon/El Camino Real, Avenida Almeda/Avenida Del Mar, Avenida Del Mar/Calle Seville, Avenida Estacion/Calle Desheca, Avenida Mendocino/El Camino Real, Avenida Pico/Boca de la Playa, Avenida Presidio/El Camino Real, Calle Del Comercio/Avenida San Luis Rey, Calle Mendocino/El Camino Real, Coronado Ln/Avenida Victoria, El Camino Real/Avenida Del Mar, El Camino Real/Avenida Santa Margarita, El Camino Real/Avenida Victoria, I-5/El Camino Real, Marquita/El Camino Real
9/10/20	Alameda/Ave Del Mar, Ave Gaviota/El Camino Real, Ave Granada/El Camino Real, Ave Granada/Ola Vista, Ave Presidio/El Camino Real, Ave Santa Margarita/El Camino Real, Avenida Estacion/Calle Deshecha, Avenida Presidio/El Camino Real, Avenida San Gabriel/El Camino Real, Avenida Victoria/El Camino Real, Boca de la Playa/Ave Estacion, Calle Seville/Avenida Del Mar, Coronado Ln/Avenida Victoria, El Portal/El Camino Real, Los Molinos/El Camino Real, San Luis Rey/El Camino Real, W Paseo de Cristobal/W Esplanade
9/14/20	Avenida Del Mar/Calle Seville, Avenida Estacion/Calle Desheca, Avenida Pico/Camino Vera Cruz, Avenida Pico/Pico Plaza, Avenida San Luis Rey/Calle Comercio, Avenida Santa Margarita/El Camino Real, Avenida Victoria/El Camino Real, Avenida Vista Hermosa/Ave La Pata, Avenida Vista Hermosa/Sports Park, Coronado Ln/Avenida Victoria, El Camino Real/Calle Mendocino
9/15/20	Alameda/Ave Del Mar, Ave Del Mar/Calle Seville, Ave Del Mar/Coronado, Ave Del Poniente/El Prado, Ave Estacion/Calle Deschecha, Ave San Gabriel/El Camino Real, Ave Vista Hermosa/Sports Park, Avenida Pico/Avenida Presidio, Boca de la Playa/Ave Pico, Ave Santa Margarita/El Camino Real, El Camino Real/Avenida Pico, Palizada/El Camino Real, San Luis Rey/El Camino Real, Target/E Ave Vista Hermosa, Vía Pico Plaza/Avenida Pico, Victoria/El Camino Real
9/17/20	Avenida Barcelona/El Camino Real, Avenida Estacion/Calle Deshecha, Avenida Pico/Avenida La Pata, Avenida Pico/Camino Vera Cruz, Avenida Pico/Vía Pico Plaza, Avenida San Gabriel/El Camino Real, Avenida San Luis Rey/Calle del Comercio, Avenida Victoria/El Camino Real, Avenida Vista Hermosa/Sports Park, Calle Puente/Avenida Aragon, Calle Valle/Calle Bonito, Camino de Estrella/Camino Mira Costa, Camino de Estrella/I-5, Camino de los Mares/Calle Agua, Camino de los Mares/Camino el Molino, Coronado Ln/Avenida Victoria, El Camino Real/Avenida Pico, El Camino Real/Avenida Santa Margarita, W Paseo de Cristobal/W Esplanade



Homeless Services Dashboard Report September 2020



Date	Location(s)
9/22/20	Ave Del Mar/Coronado, Ave Santa Margarita/El Camino Real, Boca de la Playa/Ave Pico, Calle Bonito/Calle de los Molinos, Calle Deschecha/Ave Estacion, Camino de Estrella/Avenida las Palmas, Camino de los Mares/Calle Agua, Camino de los Mares/Camino el Molino, Del Mar/Calle Seville, Del Mar/El Camino Real, El Camino Real/Ave San Gabriel, El Prado/Ave Aragon ,San Luis Rey Park/El Camino Real, Victoria/El Camino Real
9/24/2020	Avenida Del Mar/El Camino Real, Avenida Estacion/Calle Deshecha, Avenida Gaviota/El Camino Real, Avenida Presidio/El Camino Real, Avenida San Gabriel/El Camino Real, Avenida Victoria/El Camino Real, Boca de la Playa/Avenida Pico, Calle Seville/Avenida Del Mar, Coronado Ln/Avenida Victoria, San Luis Rey/El Camino Real
9/28/2020	Alameda Ln/Avenida Del Mar, Avenida Barcelona/El Camino Real, Avenida Del Mar/Ola Vista, Avenida Estacion/Calle Deshecha, Avenida Gaviota/El Camino Real, Avenida Palizada/El Camino Real, Avenida Pico/Avenida La Pata, Avenida Pico/Camino Vera Cruz, Avenida Pico/El Camino Real, Avenida Pico/Pico Plaza, Avenida San Gabriel/El Camino Real, Avenida Santa Margarita/El Camino Real, Avenida Victoria/El Camino Real, Avenida Vista Hermosa/La Pata, Avenida Vista Hermosa/Sports Park, Calle Seville/Avenida Del Mar, Calle Valle/El Camino Real, Coronado Ln/Avenida Victoria, El Camino Real/San Luis Rey, Paseo de Cristobal/Esplanade, Trafalgar Ln/El Camino Real
9/29/2020	Avenida Estacion/Calle Deshecha ,Avenida Pico/Boca de la Playa, Avenida Victoria/El Camino Real, Calle Seville/Avenida Del Mar, Coronado Ln/Avenida Victoria, El Camino Real/Avenida San Gabriel, Ola Vista/Avenida Del Mar, Paseo de Cristobal/Esplanade



Street Exit Destination Report--Cumulative

	HUD HMIS Exit	HMIS Code	Type	Exits
Homeless Shelters	Place not meant for habitation	16	Temporary	0
	Emergency shelter, including hotel or motel paid for with emergency shelter voucher	1	Temporary	25
	Safe Haven	18	Temporary	0
	Transitional Housing for homeless persons (including homeless youth)	2	Temporary	0
Sheltered Temporary Situations	Hotel or motel paid for without emergency shelter voucher	14	Temporary	8
	Residential project or halfway house with no homeless criteria	29	Temporary	0
	Staying or living with family, temporary tenure (room, apartment, or house)	12	Temporary	0
	Staying or living with friends, temporary tenure (room, apartment, or house)	13	Temporary	2
Institutional Situations	Psychiatric hospital or other psychiatric facility	4	Temporary	0
	Substance abuse treatment facility or detox center	5	Temporary	0
	Hospital or other residential non-psychiatric medical facility	6	Temporary	0
	Jail, prison, or juvenile detention facility	7	Temporary	0
	Foster care home or foster care group home	15	Temporary	0
	Long-term care facility or nursing home	25	Permanent	0
Continuum PH	Rental by client, with RRH or equivalent subsidy	31	Permanent	0
	Permanent housing (other than RRH) for formerly homeless persons	3	Permanent	0
Rent/Own with Subsidy	Rental by client, with GPD TIP housing subsidy	28	Permanent	0
	Rental by client, with VASH housing subsidy	19	Permanent	0
	Rental by client, with other ongoing housing subsidy	20	Permanent	4
	Owned by client, with ongoing housing subsidy	21	Permanent	0
Rent/Own no Subsidy	Rental by client, no ongoing housing subsidy	10	Permanent	0
	Owned by client, no ongoing housing subsidy	11	Permanent	0
Other Perm	Staying or living with family, permanent tenure	22	Permanent	3
	Staying or living with friends, permanent tenure	23	Permanent	1
Other	Deceased	24	Other	0
TOTAL				43

ⁱ **Client Engagement** reflects the current number of homeless neighbors who are voluntarily engaged in a formal, written case management relationship with City Net. Clients sign permission to allow City Net case managers to work with them to achieve progress on a mutually agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average and are considered inactive after 90 days of no contact.