



Homeless Services Dashboard Report August 2020



Outreach and Engagement Dashboard

	Outreach Contacts	Outreach Contacts (unique individuals)	Outreach Line Calls	Street Exits
Dec 2019	40		8	3
Jan 2020	97		2	1
Feb 2020	102		14	6
Mar 2020	226		6	1
April 2020	306		8	2
May 2020	243	70	9	9
June 2020	272	97	3	9
July 2020	277	67	5	7
Aug 2020	213	57	3	4
TOTAL	1,563		58	42

- Clients currently engaged in Case Management¹: 34
- August 2020 street exit destinations: bridge housing (2), staying with friend (1), room rental (1)

	week 1	week 2	week 3	week 4	TOTAL
Number of hours on site	24	24	24	24	96
Number of contacts	52	54	55	52	213
Number of different (unduplicated) individuals contacted	23	16	15	4	57
Number of individuals in case management	30	31	33	34	34
Number of street exits	2	0	2	0	4
Number of new arrivals ("new client intakes")	1		1		2

Shelter Placements (of all emergency shelter street exits above)

Shelter	City	Operator	#
Anaheim Emergency Shelter	Anaheim	Salvation Army	
Bridges at Kraemer Place	Anaheim	Mercy House	2
La Mesa Shelter	Anaheim	Illumination Foundation	
Costa Mesa Shelter	Costa Mesa	Mercy House	
Via Esperanza	Anaheim	Pathways of Hope	
Way Shelter	Anaheim	Illumination Foundation	
Quarantine Facility	Anaheim	City Net	
Navigation Center	Buena Park	Mercy House	
Airport Shelter	Fullerton	Illumination Foundation	
Safe Parking	Fullerton	Pathways of Hope	

Shelter	City	Operator	#
Navigation Center	Placentia	PATH	
Roomkey/VPS	multiple	Illumination Foundation	22
Family Care Center	Orange	Mercy House	
Hospitality House	Santa Ana	Salvation Army	
Courtyard	Santa Ana	TMM/City Net	1
Link Shelter	Santa Ana	Mercy House	
Armory	Santa Ana	City Net	
TTES	Tustin	OCRM	
SAFE Place	Santa Ana	WISE Place	
Other Shelters	various	various	

(Note: Some clients have documented community ties (last permanent address, school district enrollments, id, employment history, etc.) in multiple cities which qualify them for entry into emergency shelters outside of existing city and/or SPA. Some referrals also may have been made before SPA restrictions.)



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Outreach Locations (Partial List)

Date	Location(s)
8/4/20	Avenida Cordova/El Camino Real, Avenida Estacion/Calle Deshecha, Avenida Pico/El Camino, Real Avenida Pico/Vía Pico, Plaza Avenida Victoria/Alameda Ln, Avenida Victoria/Coronado Ln, Avenida Victoria/El Camino Real, El Camino Real/Avenida San Gabriel, El Camino Real/Calle Mendocino,
8/6/20	Avenida Estacion/Calle Deshecha, Avenida Pico/Avenida La Pata, Avenida Pico/Avenida Vista Hermosa, Avenida Pico/Avenue Navarro, Avenida Pico/Camino Vera Cruz, Avenida Rosa/El Camino Real, Avenida San Gabriel/El Camino Real, Avenida Vista Hermosa/Avenida La Pata, Avenida Vista Hermosa/Sports Park, Boca de La Playa/Avenida Pico El Camino Real/Avenida Del Mar, El Camino Real/Canada Street
8/11/20	Avenida Vista Hermosa/Avenida La Pata, Avenida Vista Hermosa/Sports, Park Avenida Pico/Avenida La Pata, Avenida Pico/Camino Vera Cruz, Avenida Del Mar/El Camino Real, Avenida Mateo/El Camino Real, El Camino Real/Avenida Victoria, Calle Seville/Avenida Del Mar, Avenida Del Mar/Avenida Granada, Coronado Ln/Avenida Victoria, El Camino Real/Calle Mendocino, Avenida San Gabriel/El Camino Real, Avenida Estacion/Calle Deshecha
8/13/20	Avenida Palizada/El Camino Real, Avenida Pico/Avenida de la Pata, Avenida Pico/Camino Vera Cruz, Avenida Presidio/El Camino Real, Avenida Victoria/Coronado Ln, Avenida Victoria/El Camino Real, Avenida Vista Hermosa/Avenida La Pata, Avenida Vista Hermosa/Sports Park, Calle Seville/Avenida Del Mar, Carl jr-El Camino Real/Cristianitos, El Camino Real/Avenida Barcelona, Calle Deshecha/Avenida Estacion
8/18/20	Alameda/Ave Del Mar, Ave Vista Hermosa/Target, El Camino Real/Avenida San Gabriel, Avenida Pico/Avenida la Pata, Avenida Mendocino/El Camino Real, Ave Presidio/El Camino Real, Ave Victoria/Ola Vista, Avenida Barcelona/El Camino Real, Del Mar/El camino real, Camino Vera Cruz/Plaza Pacifica, Avenida Estacion/Calle Deschecha, Coronado Ln/Ave Del Mar, El Camino Real/Calle Seville, Avenida Victoria/El Camino Real, Ave Vista Hermosa/Sports Park
8/20/20	Calle Deshecha/Ave Pico, Ave del Mar/Ola Vista, Ave San Gabriel/El Camino Real, Ave San Gabriel/El Camino Real, Avenida Pico/Avenida la Pata, Avenida Pico/Vía Pico Plaza, Avenida Pico/Avenida Presidio, Ave Pico/Boca de la Playa, Calle Bonito/Call de los Molinos, El Camino Real/Ave Santa Margarita, La Esperanza/Ave Presidio, El Camino Real/Ave Barcelona, El Portal/El Camino Real, Camino Vera Cruz/Plaza Pacifica, El Prado/Ave del Poniente, Calle Deshecha/Avenida Estacion, Alameda/Ave del Mar, Avenida Pico/El Camino Real, Ave Del Mar/Coronado Ln, Ave De Mar/Calle Seville, Avenida Victoria/El Camino Real, Avenida Vista Hermosa/Sports, Avenida Vista Hermosa/Target
8/25/20	Avenida San Gabriel/ElCamino rReal, El Camino Real/Ave San Gabriel, 1-5 South/Camino de Estrella, Ave Del Mar/Coronado Ln, Ave Presidio/El Camino Real, Avenida San Gabriel/El Camino Real ,Calle Seville/El Camino Real, El Camino Real/Avenida Pico, Ave Santa Margarita/El Camino Real, Del Mar/El Camino Real, FAM - Calle Negocio/Calle Trepadora, Avenida Estacion/Calle Deshecha, Park Semper Fi, Paseo de Cristobal/Esplanade, Avenida Victoria/El Camino Real, Camino de los Mares/Camino el Molino, Camio de los Mares/Calle Agua
8/27/20	Camino de los Mares/Ocean View Plaza, Avenida Pico/Avenida la Pata, Avenida Pico/Gateway Village, Ave San Gabriel/El Camino Real, Avenida las Palmas/Camino de Estrella, Avenida Mendocino/El Camino Real, Avenida San Gabriel/El Camino Real, Avenida Victoria/El Camino Real, Calle Seville/Avenida Del Mar, Ave Santa Margarita/El Camino Real, Coronado Ln/Avenida Victoria, Esplanade/Paseo de Cristobal, I-5 north/Camino de Estrella, Camino Vera Cruz/Plaza Pacifica, Mariposa/El Camino Real, El Prado/Avenida del Poniente, Calle Deshecha/Avenida Estacion, Ola Vista/Avenida Granada, El Camino Real/Avenida Pico, Vía Pico Plaza/Avenida Pico, Ave Vista Hermosa/Park, Camino de los Mares/Camino el Molino, Ave Vista Hermosa/Target, Calle Agua/Camino de los Mares, Plaza Pacifica/Pico



Street Exit Destination Report--Cumulative

	HUD HMIS Exit	HMIS Code	Type	Exits
Homeless Shelters	Place not meant for habitation	16	Temporary	0
	Emergency shelter, including hotel or motel paid for with emergency shelter voucher	1	Temporary	25
	Safe Haven	18	Temporary	0
	Transitional Housing for homeless persons (including homeless youth)	2	Temporary	0
Sheltered Temporary Situations	Hotel or motel paid for without emergency shelter voucher	14	Temporary	8
	Residential project or halfway house with no homeless criteria	29	Temporary	0
	Staying or living with family, temporary tenure (room, apartment, or house)	12	Temporary	0
	Staying or living with friends, temporary tenure (room, apartment, or house)	13	Temporary	1
Institutional Situations	Psychiatric hospital or other psychiatric facility	4	Temporary	0
	Substance abuse treatment facility or detox center	5	Temporary	0
	Hospital or other residential non-psychiatric medical facility	6	Temporary	0
	Jail, prison, or juvenile detention facility	7	Temporary	0
	Foster care home or foster care group home	15	Temporary	0
	Long-term care facility or nursing home	25	Permanent	0
Continuum PH	Rental by client, with RRH or equivalent subsidy	31	Permanent	0
	Permanent housing (other than RRH) for formerly homeless persons	3	Permanent	0
Rent/Own with Subsidy	Rental by client, with GPD TIP housing subsidy	28	Permanent	0
	Rental by client, with VASH housing subsidy	19	Permanent	0
	Rental by client, with other ongoing housing subsidy	20	Permanent	4
	Owned by client, with ongoing housing subsidy	21	Permanent	0
Rent/Own no Subsidy	Rental by client, no ongoing housing subsidy	10	Permanent	0
	Owned by client, no ongoing housing subsidy	11	Permanent	0
Other Perm	Staying or living with family, permanent tenure	22	Permanent	3
	Staying or living with friends, permanent tenure	23	Permanent	1
Other	Deceased	24	Other	0
TOTAL				42

ⁱ **Client Engagement** reflects the current number of homeless neighbors who are voluntarily engaged in a formal, written case management relationship with City Net. Clients sign permission to allow City Net case managers to work with them to achieve progress on a mutually agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average and are considered inactive after 90 days of no contact.