



# Homeless Services Dashboard Report July 2020



## Outreach and Engagement Dashboard

	Outreach Contacts	Outreach Contacts (unique individuals)	Outreach Line Calls	Street Exits
Dec 2019	40		8	3
Jan 2020	97		2	1
Feb 2020	102		14	6
Mar 2020	226		6	1
April 2020	306		8	2
May 2020	243	70	9	9
June 2020	272	97	3	9
July 2020	277	67	5	7
<b>TOTAL</b>	<b>1,563</b>		<b>55</b>	<b>38</b>

Clients currently engaged in Case Management<sup>1</sup>: 30

## Shelter Placements (of emergency shelter street exits above)

Shelter	City	Operator	#
Anaheim Emergency Shelter	Anaheim	Salvation Army	
Bridges at Kraemer Place	Anaheim	Mercy House	2
La Mesa Shelter	Anaheim	Illumination Foundation	
Costa Mesa Shelter	Costa Mesa	Mercy House	
Via Esperanza	Anaheim	Pathways of Hope	
Way Shelter	Anaheim	Illumination Foundation	
Quarantine Facility	Anaheim	City Net	
Navigation Center	Buena Park	Mercy House	
Airport Shelter	Fullerton	Illumination Foundation	
Safe Parking	Fullerton	Pathways of Hope	

Shelter	City	Operator	#
Navigation Center	Placentia	PATH	
Roomkey/VPS	multiple	Illumination Foundation	23
Family Care Center	Orange	Mercy House	
Hospitality House	Santa Ana	Salvation Army	
Courtyard	Santa Ana	TMM/City Net	1
Link Shelter	Santa Ana	Mercy House	
Armory	Santa Ana	City Net	
TTES	Tustin	OCRM	
SAFE Place	Santa Ana	WISE Place	
Other Shelters	various	various	2

(Note: Some clients have documented community ties (last permanent address, school district enrollments, id, employment history, etc.) in multiple cities which qualify them for entry into emergency shelters outside of existing city and/or SPA. Some referrals also may have been made before SPA restrictions.)



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### Outreach Locations (Partial List)

Date	Location(s)
7/2/20	Calle Deshecha/Avenida Estacion, El Camino Real/Avenida Pico, Avenida Victoria/El Camino Real, Avenida del Mar/Ola Vista, Calle Seville/Avenida Del Mar/ Avenida Victoria/Coronado Ln., El Camino Real/Avenida San Gabriel, Ola Vista/Avenida Granada, Calle Puente/Avenida Arragon, Calle Bonito/Calle Valle, Avenida Pico/Boco de la Playa, Via Canon Verde/Avenida Vista Hermosa, Avenida Vista Hermosa/Ave La Plata, Aveneda Pico/Camino Vera Cruz, Avenida Pico/Ave La Pata, Camino de Los Mares/Camino de el Molino, Camino de los Mares/ Calle Agua
7/7/20	Calle Deshecha/Avenida Estacion, Avenida Victoria/El Camino Real, Avenida Del Mer/Coronado Ln., Avendia Medocino/El Camino Real, Calle Deshecha/El Camino Real, Calle Deshecha/Avenida Pico, Crisianitos/El Camino Real, El Camino Real/Avendia San Gabriel, VPS Laguna Hills, Avenida del Poniente/El Prado, Avenida del Mar/Alameda, Calle Valle/El Camino Real, Avenida Pico/El Camino Real, Boca de Playa/El Camino Real, Avenida la Pata/Avenida Pico, Camino Vera Cruz/Plaza Pacifica, Avenida Pico/5 Freeway, Calle de Comercio/Avenue San Luis Rey
7/9/20	El Camino Real/Avenida Victoria, Avenida Victoria/Coronado Ln., El Camino Real/Avenida Mendocino, Calle Seville/Avenida Del Mar, Avenida Estacion/Calle Deshecha, Avenida Victoria/Alameda Ln., Avenida Pico/5 freeway, Via La Esperanza/Avenida Presidio, Esplanade/Paseo de Cristobal
7/14/20	Avenida Victoria/El Camino Real, Coronado Ln/ Avenida Victoria, Calle Seville/Avenida Del Mar, Avenida Mendocino/El Camino Real, Avenida Estacion/Calle Deshecha, Avenida Palizada a/El Camino Real, Avenida San Gabriel/El Camino Real, Calle Valle/Calle Bonito, Camino Vera Cruz/Avenida Pico, Avenida Pico/Avenida La Pata, Avenida Vista Hermosa/Avenida La Pata, Avenida Pico/Boca de la Playa, Alameda/Avenida Del Mar
7/16/20	Avenida Victoria/El Camino Real, El Camino Real/Ave Mendocino, Avenida Estacion/Calle Deshecha, Calle Seville/Avenida Del Mar, Avenida Victoria/Ola Vista, El Camino Real/Avenioda San Gabriel, El Portal/Avenida de la Estrella, Avenida Pico/Boca de la Playa, Avenida Victoria Coronado Ln., Avenida Pico/Vía Pico Plaza, Avenida Pico/Camino Vera Cruz, Avenida La Pata/Avenida Pico, Avenida Vista Hermosa/Sports Park, Avenida Vista Hermosa/Avenida La Pata
7/21/20	Avenida Victoria/Coronado Ln, El Camino Real/Avenida Mendocino, Avenida Estacion/Calle Deshecha, Avenida Victoria/El Camino Real, El Camino Real/Avenida San Gabriel, Avenida Talega/Calle Campanero, Avenida Victoria/Alameda Ln, Avenida Pico/Avenida Presidio, Calle Bonito/Calle Valle, Avenida Pico/Boca de la Playa, Avenida Aragon/Calle Puente
7/23/30	Avenida Estacion/Calle Deshecha, Calle Seville/Avenida Del Mar, Coronado Ln/Avenida Victoria, Avenida Victoria/El Camino Real, El Camino Real/Avenida Mendocino, Ola Vista/Avenida Granada, Calle Frontera/Calle Luego, Avenida Vista Hermosa/Ave de la Pata, Avenida Pico/Ave de la Pata, Avenida Pico and Camino Vera Cruz
7/28/20	Avenida Victoria/El Camino Real, Avenida Victoria/Coronado Ln, Avenida Estacion/Calle Deshecha, Avenida Victoria/Alameda Ln, Avenida Vista Hermosa/Sports Park, Avenida Vista Hermosa/Ave la Pata, Camino de los Mares/Calle Agua, Camino de los Mares and Camino el Molino, Calle Seville/Avenida Del Mar, Paseo de Cristobal/W Esplanade, El Prado/Avenida Aragon



**Street Exit Destination Report--Cumulative**

	HUD HMIS Exit	HMIS Code	Type	Exits
<b>Homeless Shelters</b>	Place not meant for habitation	16	Temporary	0
	Emergency shelter, including hotel or motel paid for with emergency shelter voucher	1	Temporary	26
	Safe Haven	18	Temporary	0
	Transitional Housing for homeless persons (including homeless youth)	2	Temporary	0
<b>Sheltered Temporary Situations</b>	Hotel or motel paid for without emergency shelter voucher	14	Temporary	6
	Residential project or halfway house with no homeless criteria	29	Temporary	0
	Staying or living with family, temporary tenure (room, apartment, or house)	12	Temporary	0
	Staying or living with friends, temporary tenure (room, apartment, or house)	13	Temporary	1
<b>Institutional Situations</b>	Psychiatric hospital or other psychiatric facility	4	Temporary	0
	Substance abuse treatment facility or detox center	5	Temporary	0
	Hospital or other residential non-psychiatric medical facility	6	Temporary	0
	Jail, prison, or juvenile detention facility	7	Temporary	0
	Foster care home or foster care group home	15	Temporary	0
	Long-term care facility or nursing home	25	Permanent	0
<b>Continuum PH</b>	Rental by client, with RRH or equivalent subsidy	31	Permanent	0
	Permanent housing (other than RRH) for formerly homeless persons	3	Permanent	0
<b>Rent/Own with Subsidy</b>	Rental by client, with GPD TIP housing subsidy	28	Permanent	0
	Rental by client, with VASH housing subsidy	19	Permanent	0
	Rental by client, with other ongoing housing subsidy	20	Permanent	0
	Owned by client, with ongoing housing subsidy	21	Permanent	0
<b>Rent/Own no Subsidy</b>	Rental by client, no ongoing housing subsidy	10	Permanent	0
	Owned by client, no ongoing housing subsidy	11	Permanent	0
<b>Other Perm</b>	Staying or living with family, permanent tenure	22	Permanent	4
	Staying or living with friends, permanent tenure	23	Permanent	1
<b>Other</b>	Deceased	24	Other	0
<b>TOTAL</b>				<b>38</b>



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<b>Other</b>	Deceased	24	Other	0
			<b>TOTAL</b>	<b>7</b>

<sup>i</sup> **Client Engagement** reflects the current number of homeless neighbors who are voluntarily engaged in a formal, written case management relationship with City Net. Clients sign permission to allow City Net case managers to work with them to achieve progress on a mutually agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average and are considered inactive after 90 days of no contact.