

eligible for various HUD-funded homeless assistance programs. The new definition includes four broad categories of homelessness:⁵

- People who are living in a place not meant for human habitation, in emergency shelter, in transitional housing, or are exiting an institution where they temporarily resided.
- People who are losing their primary nighttime residence, which may include a motel or hotel or a doubled up situation, within 14 days and lack resources or support networks to remain in housing.
- Families with children or unaccompanied youth who are unstably housed and likely to continue in that state.
- People who are fleeing or attempting to flee domestic violence, have no other residence, and lack the resources or support networks to obtain other permanent housing.

This definition demonstrates the diversity of people experiencing homelessness. The numerous locations in which people experiencing homelessness can be found complicate efforts to accurately estimate their total population. For example, an individual living with friends on a temporary basis could be experiencing homelessness, but would be unlikely to be identified in a homeless count.

The 2015 Orange County Homeless Count and Survey Report counted 4,452 homeless individuals during their one night point-in-time count.⁶ The point-in-time count is a snapshot of how many homeless people are on streets and in emergency and transitional shelters on any given day in Orange County. The 2015 figure represents a five-percent increase from 2013. Specifically, the point-in-time count identified 2,251 (51 percent) sheltered and 2,201 (49 percent) unsheltered homeless individuals in the County, indicating an increase in the proportion of unsheltered persons from 2013, when 39 percent of persons were estimated to be unsheltered. Based on these estimates, the [City's](#) homeless population represents about 0.14 percent of the County's overall population, with the unsheltered homeless population representing about 0.07 percent of the countywide population.

Table 35: Homeless Population in Orange County, 2013, 2015, and 2017

	Unsheltered	Sheltered	Total
Orange County			
2017	2,584	2,208	4,792
2015	2,201	2,251	4,452
2013	1,678	2,573	4,251

Source: 2013 and 2015 Orange County Homeless Count and Survey Report.

[In the past, the](#) Orange County Homeless count [did not](#) provide specific counts for individual jurisdictions within the County. [To obtain estimates, the County applied](#) the same countywide averages to the City population of 65,399, [yielding](#) an estimated homeless population of 92 persons, with 46 homeless persons being unsheltered. To further refine these figures, the City consulted the Sheriff's

⁵ U.S. Department of Housing and Urban Development. "Expanding Opportunities to House Individuals and Families Experiencing Homelessness through the Public Housing (PH) and Housing Choice Voucher (HCV) Programs: Questions and Answers (Q&As)." (September 2013).

⁶ County of Orange/OC Community Services, "2015 Orange County Homeless Count and Survey Report" (2015).

Department and the City’s quarterly surveys of local service providers between 2013 and 2015. Based on observations, the Sherriff’s Department estimated the unsheltered homeless population at 70 persons. Service providers were then contacted to confirm this figure, which was found to be consistent with their quarterly service records.

The 2017 Orange County Point-in-Time (PIT) Count took place on January 28, 2017. The County offered cities the opportunity to receive PI Count City Reports that are specific to the jurisdiction. The City of San Clemente opted to receive a PIT Count City Report that is specific to San Clemente. Overall, the homeless population in the County increased 7.6 percent compared to 2015. The 2017 PIT Count City Report provides specific information for San Clemente on the estimated number of people who were experiencing unsheltered homelessness on the morning of the PIT Count. Specifically, the City’s homeless population is estimated at 83 persons, with 33 persons experiencing unsheltered homelessness and 50 persons being sheltered in transitional housing and other shelter facilities.

Homeless resources available to San Clemente are presented in Table 36. Some of the services described below serve different types of low income populations, not just homeless. The location of some services is not within San Clemente, but nonetheless they serve unhoused people who reside in San Clemente.

Table 36: Homeless Resources

Agency/Program	Description	Location
Emergency Shelter		
Family Assistance Ministries	Provision of emergency services including food, clothing, utility, rent, emergency shelter and women's & children's Gilchrist House.	1030 Calle Negocio San Clemente, CA 92673
Friendship Shelter's Alternative Sleeping Location (ASL)	A year-round emergency shelter with the capacity to serve 45 homeless persons per night. ASL also provides supportive services such as case management.	Laguna Canyon Road in Laguna Beach
Laura's House - Domestic Violence Program	Provision of 24 Hour Crisis Hotline, Individual and Group Counseling, Court mandated Domestic Violence Programs, Legal Services, Emergency Shelter, housing and clothing.	San Clemente (specific location not disclosed for safety purposes)
Community Kitchens		
The St. Michaels Society	Food pantry services available every Thursday only 3:30 - 4:30 pm.	107 W. Marquita San Clemente, 92672
Transitional Housing		
Henderson House	Henderson House in San Clemente provides shared transitional housing, counseling and life skills programs for graduates of Friendship Shelter and other shelter programs.	P.O. Box 4252 Laguna Beach, CA 92652
Gilchrist House	Provides transitional housing for women with or without children. Services to clients include life skills classes, parenting skills classes, support groups, case management, budgeting, debt management, goal setting, resource referrals and six months of aftercare follow-up.	602 Calle Canasta San Clemente, CA 92673

- Emergency shelters will be allowed without discretionary action until the unsheltered homeless need identified in this assessment is met and continue to be permitted through a discretionary review process.
- Significant changes in the housing market conditions that would impact the City's homeless shelter needs between the Homeless Censuses. The City will consult homeless service providers to establish the appropriate modifications to the established unmet homeless shelter needs.
- Significant changes to the City's homeless strategy, such as funding available for homeless housing programs that would reduce the unmet shelter needs.
- Every two years upon adoption of this Housing Element, if no emergency shelter is proposed within the ES Overlay, conduct a survey of shelters in the region to identify impediments to shelter development, including potential site constraints, availability of transportation, development standards. Amend the ES Overlay within one year of the assessment to make necessary modifications to facilitate the development of shelter for the homeless.
- In December 2017, December 2018, and, thereafter, every two years upon adoption of this Housing Element, if no emergency shelter is proposed or established within the ES Overlay, conduct a survey of shelters and outreach with shelter providers in the region to identify impediments to shelter development of the ES Overlay, including i) potential site constraints, such as, but not limited to building re-use limitations; ii) parking requirements; iii) bed limits; iv) availability of transportation, including, but not limited to a review of the rideshare program; and v) development standards. In the event that impediments to shelter development are identified which fall within the scope of factors i) – v) identified above, City will, within one year, make necessary modifications to its emergency shelter ordinance or this Housing Element to facilitate the development of shelter for the homeless. If warranted by the information obtained through the survey and/or outreach, such modifications may include identification of alternative sites and amending the ES Overlay to include such alternative sites.

Progress as of September 2017:

- The 2017 Point-in-Time Homeless Count City Report provides information on the City's homeless population. An estimated 33 persons were experiencing unsheltered homelessness on the morning of the county.
- According to FAM, many of its clients have utilized the rideshare program. In July 2017, approximately 139 FAM clients (both homeless and non-homeless) utilized this service. Usage of this program has continued to rise since its inception in late 2016. The City of San Clemente commenced the preliminary phase, or "soft launch," of its Rideshare Program, on October 9, 2016. The City anticipates that it will be fully operational and a formal launch can take place in September, 2017.
 - During the soft launch period, individuals access the service through the Lyft app on a smartphone.
 - The service operating hours are 6:00 a.m. to 8:00 p.m. daily; these hours of operation are identical to those of the OCTA busses that previously served the 191 and 193 bus routes.