



City of San Clemente  
Recreation Division  
100 N. Calle Seville, San Clemente, CA 92672  
Phone: (949) 361-8264 Fax: (949) 361-8280

## CLASS EVALUATION

You're a valuable customer and we appreciate your patronage. To help us better serve you, please take a minute to give us your opinion and ideas. Return this form to the address listed above or submit by fax.

**Class Name:** \_\_\_\_\_ **Instructor:** \_\_\_\_\_ **Session Date:** \_\_\_\_\_

	Excellent	Satisfactory		Needs Improvement	
How well do you feel City staff responded to your customer service needs during the registration process or any other time?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well does the City provide you with a variety of recreation opportunities and programs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well did this class meet your needs or expectations?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well was this instructor able to teach the class? (knowledge/skills, well prepared, started and ended on time)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How appropriate were the fees charged?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you recommend this class to others?  Yes  No  Unsure

How do you prefer to register?  Online  In-Person  By Fax  By Mail

Any additional comments or recommendations to improve this class or our service?

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Are there other programs you would like to see offered by the Recreation Division?

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