

FAQ'S

SC TROLLEY



City of San Clemente, 100 Avenida Presidio, San Clemente, CA 92672

(949) 361-8200

Frequently Asked Questions

Q: What are the days and hours of operation?

A: Thursday & Friday Noon -10:00 p.m.; Saturday 10:00 a.m. - 10:00 p.m.; and Sunday 10:00 a.m. - 8:00 p.m.

Q: Is the trolley wheelchair accessible?

A: Yes

Q: Are strollers, boogie boards and beach chairs allowed?

A: Yes

Q: Are bicycles allowed?

A: Yes. Each trolley has a bike rack mounted to the front of the trolley which holds up to two bicycles per trolley.

Q: Do I need to pay to ride the trolley?

A: No

Q: Can I smoke/vape on the trolley?

A: No

Q: Are dogs allowed?

A: Only service dogs.

Q: Can I find out when the next trolley stop will be?

A: Yes, by downloading the trolley tracker at <http://www.sctrolley.com/>

Q: What if abusive or illegal activity is experienced or observed on the trolley?

A: For non-emergencies call Sheriff's Dispatch at (949) 770-6011 and for emergencies call 9-1-1.

Q: Is trolley service available on holidays?

A: Holiday service is limited to Memorial Day, Independence Day and Labor Day.

Q: Are there plans to expand the SC Trolley service and connect to neighboring cities' trollies?

A: If the trolley continues to be successful in meeting the ridership requirements of the OCTA grant, then there may be future opportunities to apply for additional grant funding to expand the route at the direction of the City Council.

Q: Are there video cameras on the trolley?

A: Yes. All activity on the trolley is being recorded and subject to review by the city and law enforcement.

Q: How can I submit a complaint about the trolley?

A: Call (949) 361-8254 or email FergusonL@san-clemente.org

